

FARMERS BRANCH

CITIZEN

HANDBOOK

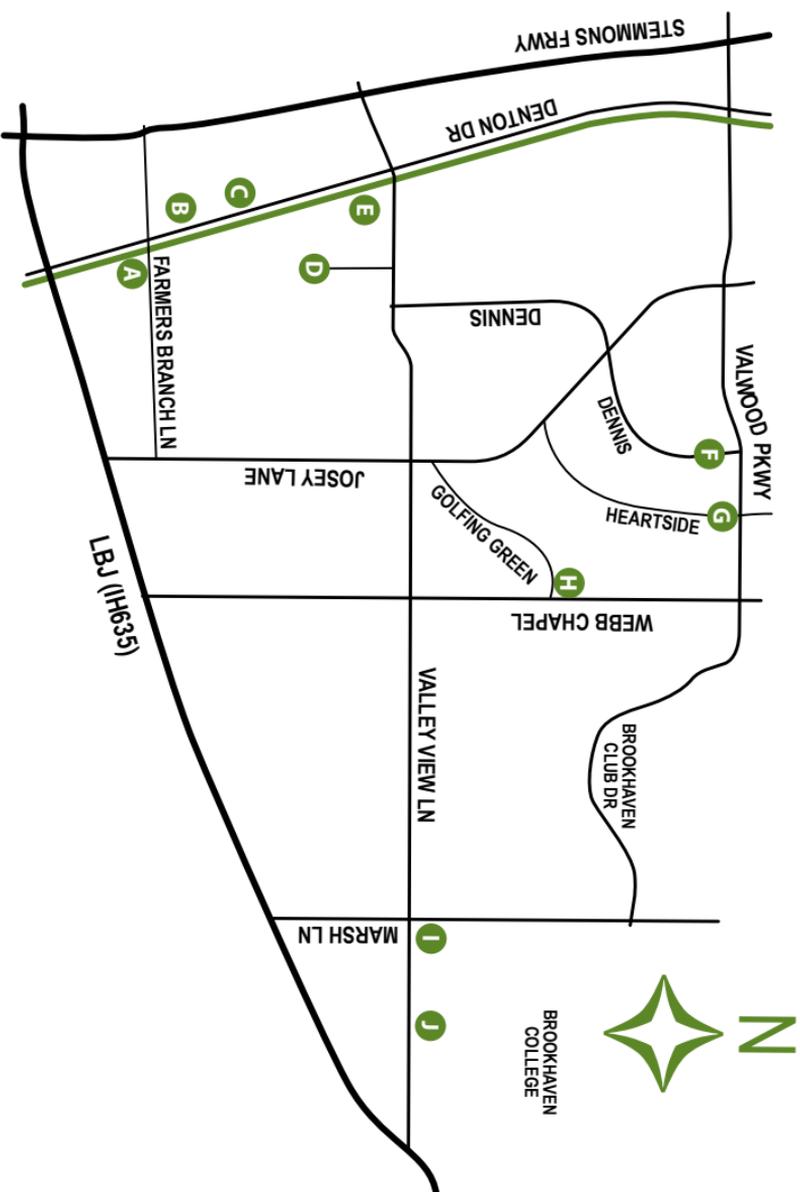
Welcome Home



farmersbranchtx.gov

City Facilities

- A. Historical Park
- B. Liberty Plaza
- C. Dr Pepper StarCenter
- D. City Hall
- E. Farmers Branch Station
- F. Senior Center
- G. Recreation & Aquatics Center
- H. Manske Library
- I. Justice Center
- J. Animal Adoption Center



FARMERS

WELCOME

Dear Friends:

Congratulations on moving here and welcome to your new hometown, Farmers Branch, Texas! There is truly no place better in the Dallas/Fort Worth area to live, learn, work, play and raise your family. There is much to love about Farmers Branch. From the beauty of our world-class rose gardens to patriotic tribute of Liberty Plaza to the walk back in time at the Farmers Branch Historical Park, every park in Farmers Branch provides an opportunity for rest, reflection, play or learning.

In our many City buildings, you will find facilities and service second to none. I invite you to check out the Community Recreation Center, find a source of inspiration at the Manske Library, share time with friends at the Senior Center, or find a new friend at the Animal Adoption Center.

In many different surveys, Farmers Branch residents consistently rate our public service agencies as "excellent." The men and women of the Farmers Branch Fire and Police Departments are among the finest in the Metroplex, well-trained and ready to respond in times of need. In fact, they're there even if you don't need them. For example, if you're going on vacation, let the Farmers Branch Police Department know and they'll keep watch over your house while you're gone. And any time you're passing a Farmers Branch Fire Station or see one of our great engines on the road, give the firefighters a wave. I guarantee you'll get a hearty wave back.

You will find many Farmers Branch residents who have lived here for little while, but many more who have lived here for a lifetime. The reason is simple. Farmers Branch has been able to maintain its small town identity in the midst of this big-city metropolis. We take pride in our community. We come together as a family of Farmers Branch residents to celebrate the seasons, whether it be the Fourth of July or the end of the year holidays. And, we show respect for our country and those who have fought to keep her free. Lastly, we're always eager to welcome newcomers into our family. So, on behalf of the people of our City, welcome to Farmers Branch.

Oh, and one more invitation, please come by City Hall sometime to say "hello." I look forward to meeting you.

Sincerely,

A handwritten signature in black ink that reads "Bob Phelps". The signature is written in a cursive, flowing style.

Mayor, Bob Phelps

BRANCH

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EMERGENCY

Ambulance, Police, Fire 9.1.1

URGENT PHONE NUMBERS

Non-Emergency Police and Fire 972.484.3620
 Crime Line 972.406.9854
 Water Leaks, Sewer Problems, Line Locates 972.919.2597
 Street Repair, Sidewalk Repair, Drainage 972.919.2597
 Atmos Energy (Gas) 800.460.3030
 Oncor Electric Delivery 888.313.4747

CITY SERVICES

Animal Services 972.919.8770
 Aquatics Center 972.919.8720
 City Hall 972.247.3131
 City Information Line 972.247.4211
 Garbage Pickup 972.919.2597
 Historical Park 972.406.0184
 Library 972.247.2511
 Municipal Court 972.484.4112
 Recreation Center 972.247.4607
 Senior Center 972.241.8636
 Special Events Weather Hotline 972.919.1433
 Water and Sewer Billing 972.919.2525

COMMUNITY PHONE NUMBERS

Carrollton/Farmers Branch ISD 972.466.6100
 Dallas ISD 972.925.3700
 Dallas Area Rapid Transit - DART 214.979.1111
 Dallas County Tax Office 214.653.7811
 Farmers Branch Chamber of Commerce 972.243.8966
 Metrocrest Services 972.446.2100
 Post Office 800.275.8777

GET YOUR NEWS HERE

City Website www.farmersbranchtx.gov

FBTV Time Warner Channel 16
 AT&T Uverse Channel 99
 Streaming Live on City Website

Twitter www.twitter.com/fbtv #FBTV

Instagram www.instagram.com/fbtv #FBTV
www.instagram.com/fbspecialevents

Facebook

- City of Farmers Branch**
www.facebook.com/fbcityhall
- Farmers Branch Recreation Center**
www.facebook.com/fbreccenter
- Farmers Branch Animal Adoption Center**
www.facebook.com/fbanimal
- Farmers Branch Manske Library**
www.facebook.com/fblibrary
- Farmers Branch Police Department**
www.facebook.com/fbpolicedept
- Farmers Branch Historical Park**
www.facebook.com/historicalpark
- Farmers Branch Senior Center**
www.facebook.com/farmersbranchseniors
- Farmers Branch Special Events**
www.facebook.com/farmersbranchspecialevents
- Farmers Branch Market**
www.facebook.com/farmersbranchmarket
- Farmers Branch Aquatics Center**
www.facebook.com/farmersbranchaquatics

Nextdoor Nextdoor is a private social network for your neighborhood. The City of Farmers Branch police, fire, emergency management and communication departments regularly post public safety, event and community information on this site. **To sign up for Nextdoor visit www.nextdoor.com**

YouTube www.youtube.com/fbtv16

Branch Mail **Free Email News Service**
 Subscribe at the City website

E-News Bulletin **Free Weekly Email News Service**
 Subscribe at the City website

Branch Review **City Newsletter**
 found in the monthly water bill for each household

CITY COUNCIL MEETINGS

Regular meetings of the City Council are held on the first and third Tuesdays of each month at 6:00 p.m. at Farmers Branch City Hall, 13000 William Dodson Parkway. All meetings are subject to change. Call 972.247.3131 to verify times.



The Farmers Branch City Council consists of the Mayor and five City Council Members. The Mayor is elected at-large, with the remaining City Council Members representing five single member districts. The Mayor is the presiding officer for the City and represents the City at all official functions. Members of the Council introduce, deliberate and institute policy and ordinances for the betterment of the community. The Mayor and City Council members serve without pay for staggered terms of three years.

MEETINGS

6:00 p.m. | First and third Tuesdays
Farmers Branch City Hall
13000 William Dodson Parkway
Call 972.919.2515 to verify times

MEETING COVERAGE

Live meeting coverage can be seen on FBTV, cable channel 16 in Farmers Branch and on the City's website. Rebroadcasts of the most recent council meeting can be seen on FBTV at 6:00 p.m. seven days a week (meetings subject to change).

AGENDAS, MINUTES & VIDEO

Agendas are available 72 hours prior to all scheduled meetings. Minutes are available following approval.

BOARDS & COMMISSIONS

The Farmers Branch City Council depends on the input from residents serving on Boards and Commissions. Farmers Branch has two types of Boards and Commissions, advisory and decision making. Additionally, there are boards whose membership is appointed by the City Council but do not report to the City Council.

Advisory Boards

- Animal Adoption Advisory Committee
- Historical Preservation & Restoration Board
- Library Board
- Parks and Recreation Board
- Planning and Zoning Commission
- Senior Advisory Board

Decision Making Boards

- Building Code Board of Appeals
- Zoning Board of Adjustment

Separate Legal Entities

- Housing Finance Corporation
- Industrial Development Corporation
- Metrocrest Hospital Authority
- Valwood Improvement Authority

Committees

- Community Watch Committee
- Sustainability Committee

Board and Commission applications are available on the City's website or you may contact the City Secretary at 972.919.2503.



2016-17 City Council

Farmers Branch City Hall • 13000 William Dodson Pkwy
City Secretary's Office: 972.919.2515

Mayor, Bob Phelps

Current term elected 2014 - current term expires 2017
972.998.1702 - bob.phelps@farmersbranchtx.gov

City Council District 1, Deputy Mayor Pro Tem Ana Reyes

First elected 2013 - current term expires 2016
972.282.1912 - ana.reyes@farmersbranchtx.gov

City Council District 2, Mayor Pro Tem, Harold Froehlich

First elected 2008 - current term expires 2017
972.738.8444 - harold.froehlich@farmersbranchtx.gov

City Council District 3, John Norwood

First elected 2015 - current term expires 2018
972.919.2515 - john.norwood@farmersbranchtx.gov

City Council District 4, Terry Lynne

First elected 2013 - current term expires 2019
972.919.2515 - terry.lynne@farmersbranchtx.gov

City Council District 5, Mike Bomgardner

First elected 2015 - current term expires 2018
972.241.5426 - mike.bomgardner@farmersbranchtx.gov

Updated June 2016

View the district map at farmersbranchtx.gov

PUBLIC WORKS

STREETS · WATER · SEWER · SOLID WASTE · RECYCLING

Farmers Branch City Hall · 13000 William Dodson Pkwy
 Phone 972.919.2597 · Fax 972.919.2585
public.works@farmersbranchtx.gov

TO REPORT

Water Leaks, Sewer Problems, or Line Locates	972.919.2597
Street Repair, Sidewalk Repair, and Drainage	972.919.2597
Water and Sewer Billing	972.919.2525
After Hours (Police Department)	972.484.3620

CLOGGED SEWER LINES

If a sewer backs up, homeowners are asked to call the City before contacting a private plumber. A crew will respond to see if the blockage is in the City-owned portion of the pipe before the homeowner incurs private expense.

Residents can help prevent clogged sewer lines by keeping grease and greasy food scraps out of the sink or garbage disposal. Grease and meat drippings should be collected in a disposable container and placed beside the homeowners trash at normal pickup site for disposal. If possible, grease should be mixed with cat litter to help solidify the grease being disposed.

FREQUENTLY ASKED QUESTIONS

Q: How do I get a streetlight fixed?

A: Streetlights in Farmers Branch are owned and operated by Oncor Electric. Streetlight outages can be reported by telephone at 888.313.4747 or online at www.oncorgroup.com.

Q: Does the City have composting bins?

A: Composting bins are available for sale at City Hall for \$45 plus tax.

GREEN GRABBER

The Green Grabber is a large truck with a green claw that picks up brush and/or bulky materials on a regular schedule. The Green Grabber cannot pick up: glass, ceramic and other breakable items, sheetrock-plywood, cardboard boxes, construction and remodeling debris; rock, concrete, automotive parts, and inert material. These items can be taken to the Citizen Collection Center.

If the Green Grabber does not pickup the materials that have been set out, the reason could include: vehicle parked in the way; mixed load (separate and restack); stacked too close to a tree, utility pole or fence; too large - tree limbs (cut into 4 to 8 foot lengths and stacked); too large - fencing panels (no more than 2 foot width and 8 foot length); too large - carpet rolls (maximum size of 2 feet wide and up to 12 foot long).



RECYCLING SERVICES

Recyclables are collected once a week from residences using the vendor provided 95-gallon cart. See the [recycling brochure](#) for specific pick up days.

Please abide by the following when placing carts at the curb:

- For efficient driver retrieval, place blue cart with handles toward the street not later than 7 a.m. on the day of pick up, but no earlier than 6 p.m. the day prior to pick up.
- Separate recyclables and trash by 3 feet and place the cart 3 feet away from any obstacles such as mailboxes, cars, gas meters or drainage ditches. Carts should not be placed in the street, that is they should be placed behind curb line and not adjacent to alleyways or fencing.
- Carts should be retrieved before 9 a.m. the day after designated service day

RECYCLABLE:

- Plastic Containers #1 - 5 and #7 (No styrofoam)
- Aluminum, Steel & Tin Containers
- Glass Bottles & Containers
- Newspapers
- Corrugated Cardboard and Boxboard
- Mixed Paper (i.e. junk mail, envelopes, magazines)

NOT RECYCLABLE:

- Paper Towels, Facial Tissues & Toilet Tissue
- Plastic Bags and Packaging
- Wax-Coated Paper Drink Containers
- Food & Wet Waste
- Paper, Plastic & Styrofoam Serving Items
- Grass Clippings
- Shredded Paper
- Ceramics, Dishes, Coffee Mugs, Drinking Glasses, Light Bulbs, Pyrex, Flammable, Toxic, Hazardous, Medical Waste and Syringes

CITIZEN COLLECTION CENTER

1399 Valley View Lane | 972.919.2597 | Thursday - Saturday 9 a.m. - 6 p.m.

The Collection Center features drive up dumpsters to drop off large trash and debris, along with regular household garbage and recycling items. This facility is for Farmers Branch residents only. No commercial vehicles or contractors are allowed use of the site. There is no cost for Farmers Branch residents to use the facility.

CAMELOT LANDFILL

580 Huffines Boulevard, Lewisville, Texas | 972.492.3888
 Monday - Friday 7 a.m. - 4:45 p.m. | Saturday 7 a.m. - 12 p.m.

The City of Farmers Branch owns the Camelot Landfill. The Landfill is a Type I municipal solid waste disposal facility. The site accepts municipal solid waste from Farmers Branch as well as other cities in the Dallas / Ft. Worth area. Farmers Branch residents may take trash and other debris to the landfill for disposal, with proof of residency (i.e., drivers license, utility bill).



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Abbey	Tuesday/Friday	Monday
Ablon	Tuesday/Friday	Thursday
Albermarle	Monday/Thursday	Friday
Alpha	Monday/Thursday	N/A
Amber	Tuesday/Friday	Thursday
Amsterdam	Monday/Thursday	Wednesday
Apple Valley	Monday/Thursday	Tuesday
Arawak	Monday/Thursday	Tuesday
Austell	Tuesday/Friday	Monday
Avenel	Monday/Thursday	Friday
Bay Meadow	Tuesday/Friday	Monday
Becket Ridge	Monday/Thursday	Tuesday
Bee (N of Wicker to Valwood)	Monday/Thursday	Friday
Bee (S of Wicker to Valley View)	Tuesday/Friday	Friday
Bee (S of Valley View)	Tuesday/Friday	Monday
Belfield	Monday/Thursday	Tuesday
Bergen	Tuesday/Friday	Thursday
Berrymeade	Monday/Thursday	Tuesday
Bevann	Monday/Thursday	Wednesday
Bill Moses Pkwy	Tuesday/Friday	N/A
Birchlawn (W of Josey)	Tuesday/Friday	Friday
Birchlawn (E of Josey)	Tuesday/Friday	Thursday
Bishop Ln.	Monday/Thursday	N/A
Blue Trace	Monday/Thursday	Wednesday
Braemar	Monday/Thursday	Tuesday
Brandywine	Monday/Thursday	Friday
Brairbrook	Monday/Thursday	Tuesday
Brincrest	Monday/Thursday	Wednesday
Brisbane	Monday/Thursday	Wednesday
Brockway	Monday/Thursday	Tuesday
Brookhaven	Monday/Thursday	Tuesday
Brookhollow	Monday/Thursday	Wednesday

STREET	GARBAGE	GREEN GRABBER
Brookline	Monday/Thursday	Tuesday
Buttonwood	Tuesday/Friday	Monday
Cambridge Crossing	Monday/Thursday	Call for Service
Cameo	Tuesday/Friday	Thursday
Candlewick	Tuesday/Friday	Thursday
Castleton	Monday/Thursday	Tuesday
Cedar	Monday/Thursday	Wednesday
Chadwell	Monday/Thursday	Tuesday
Challaburton	Monday/Thursday	Tuesday
Chaparral	Monday/Thursday	Wednesday
Chapel View	Tuesday/Friday	Monday
Charcoal (SW of Josey)	Tuesday/ Friday	Friday
Charcoal (NE of Josey)	Tuesday/Friday	Thursday
Charlie Bird Pkwy	Tuesday/Friday	Call for Service
Chatsworth	Monday/Thursday	Tuesday
Chaucer Ln.	Monday/Thursday	Call for Service
Chellen	Monday/Thursday	Wednesday
Cherrydale	Monday/Thursday	Tuesday
Cherry Hills	Monday/Thursday	Tuesday
Cinco	Tuesday/Friday	Friday
Cloverdale	Monday/Thursday	Wednesday
Clubway	Monday/Thursday	Wednesday
Cobblestone Dr.	Monday/Thursday	Call for Service
Cochise	Tuesday/Friday	Thursday
Colchester	Monday/Thursday	Tuesday
Collingwood	Monday/Thursday	Friday
Coral Harbor	Monday/ Thursday	Tuesday
Courtdale	Monday/Thursday	Wednesday
Courtyard	Monday/Thursday	Tuesday
Crestmoor	Monday/Thursday	Tuesday
Crestpark	Monday/Thursday	Wednesday
Cyprus Point	Monday/Thursday	Tuesday
Damascus	Monday/Thursday	Wednesday



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Danny	Tuesday/Friday	Monday
Demetra Dr.	Tuesday/Friday	Monday
Dennis (SW of Josey)	Tuesday/Friday	Friday
Dennis (NE of Josey)	Tuesday/Friday	Thursday
Dixiana	Tuesday/Friday	Monday
Dorado Beach	Monday/Thursday	Tuesday
Emeline	Monday/Thursday	Tuesday
Enterprise	Monday/Thursday	Tuesday
Epps Field	Tuesday/Friday	Monday
Eric	Tuesday/Friday	Monday
Ermine Way	Tuesday/Friday	Friday
Esterbrook	Tuesday/Friday	Friday
Eunice	Monday/Thursday	Wednesday
Executive Circle	Monday/Thursday	Tuesday
Farmers Branch Lane	Tuesday/Friday	Monday
Fieldale	Monday/Thursday	Friday
Fore Circle	Monday/Thursday	Tuesday
Forestdale	Tuesday/Friday	Thursday
Fruitland	Tuesday/Friday	Friday
Fyke	Tuesday/Friday	Thursday
Gaslite Circle	Monday/Thursday	Wednesday
Gatwick	Monday/Thursday	Tuesday
George	Monday/Thursday	Wednesday
Glad Acres	Monday/Thursday	Wednesday
Glengold	Monday/Thursday	Tuesday
Glenside (E of Webb Chapel)	Monday/Thursday	Tuesday
Glenside (W of Webb Chapel)	Tuesday/Friday	Friday
Glenview	Tuesday/Friday	Monday
Goldendale	Monday/Thursday	Wednesday
Golden Oak	Monday/Thursday	Tuesday
Golfing Green (W of Josey)	Tuesday/Friday	Friday
Golfing Green (Josey-Webb Chapel)	Monday/Thursday	Friday

STREET	GARBAGE	GREEN GRABBER
Golfing Green (E of Webb Chapel)	Monday/Thursday	Tuesday
Goodland	Tuesday/Friday	Friday
Goodwater	Tuesday/Friday	Friday
Green Acres	Monday/Thursday	Tuesday
Greenhurst	Tuesday/Friday	Friday
Greystone	Monday/Thursday	N/A
Hague	Tuesday/Friday	Thursday
Harlee	Tuesday/Friday	Friday
Harrisburg	Tuesday/Friday	Monday
Havenhurst	Tuesday/Friday	Friday
Hearthstone	Monday/Thursday	Friday
Heartside (E of Josey)	Tuesday/Friday	Thursday
Heartside (W of Josey)	Tuesday/Friday	Friday
Hermitage	Monday/Thursday	Friday
Heritage	Tuesday/Friday	Thursday
Highland Meadows	Monday/Thursday	Tuesday
Holbrook	Tuesday/Friday	Monday
Hollandale	Tuesday/Friday	Thursday
Ivanwood	Tuesday/Friday	Thursday
Janlyn	Monday/Thursday	Wednesday
Janwood (E of Josey)	Tuesday/Friday	Thursday
Janwood (W of Josey)	Tuesday/Friday	Friday
Joanna	Tuesday/Friday	Thursday
Juniper Cove	Monday/Thursday	Tuesday
Kennan	Tuesday/Friday	Friday
Kerr Trail	Monday/Thursday	Wednesday
Keyport	Monday/Thursday	Wednesday
Korioth Alley	Tuesday/Friday	Monday
La Kenta	Monday/Thursday	Tuesday
Lake Country	Monday/Thursday	Tuesday
Las Companas	Tuesday/Friday	Friday



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Lavita	Tuesday/Friday	Monday
Lennox Dr.	Monday/Thursday	N/A
Leta Mae	Tuesday/Friday	Monday
Lillard	Tuesday/Friday	Thursday
Littlecrest	Tuesday/Friday	Thursday
Longmeade (W of Golfing Green)	Tuesday/Friday	Thursday
Longmeade (Golfing Green to Webb Chapel)	Tuesday/Friday	Friday
Longmeade (E of Webb Chapel)	Monday/Thursday	Tuesday
Lost Valley	Monday/Thursday	Wednesday
Mapledale	Monday/Thursday	Wednesday
Marietta	Tuesday/Friday	Monday
Mark Twain	Tuesday/Friday	Thursday
Marsann	Tuesday/Friday	Friday
Maydelle	Tuesday/Friday	Monday
McClintock	Tuesday/Friday	Friday
Meadow Green	Tuesday/Friday	Friday
Meadowport	Tuesday/Friday	Monday
Millwood	Tuesday/Friday	Monday
Mitchwin	Monday/Thursday	Wednesday
Montvale	Monday/Thursday	Friday
Moonriver	Tuesday/Friday	Thursday
Morningstar	Monday/Thursday	Wednesday
Mount Castle	Monday/Thursday	Tuesday
Mountview	Tuesday/Friday	Monday
Myra	Monday/Thursday	Wednesday
Nestle	Tuesday/Friday	Friday
Newbark	Monday/Thursday	Tuesday
New Castle Dr	Monday/Thursday	N/A
Oakbrook	Monday/Thursday	Tuesday
Old North	Tuesday/Friday	Thursday

STREET	GARBAGE	GREEN GRABBER
Olympic	Monday/Thursday	Tuesday
Onyx	Tuesday/Friday	Friday
Overland	Monday/Thursday	Friday
Oxfordshire	Tuesday/Friday	Thursday
Palmdale	Monday/Thursday	Tuesday
Park Lake	Monday/Thursday	Tuesday
Pebble Beach	Monday/Thursday	Tuesday
Pennystone	Monday/Thursday	Wednesday
Pepperwood	Tuesday/Friday	Monday
Phyllis	Tuesday/Friday	Monday
Pike	Tuesday/Friday	Monday
Pin Oak	Monday/Thursday	Tuesday
Pinehurst	Monday/Thursday	Tuesday
Pine Tree	Monday/ Thursday	Tuesday
Pine Valley	Monday/Thursday	Tuesday
Portlock	Monday/Thursday	Tuesday
Prestwick	Monday/Thursday	Tuesday
Primrose	Tuesday/Friday	Monday
Pyramid (E of Josey)	Tuesday/Friday	Thursday
Pyramid (W of Josey)	Tuesday/Friday	Friday
Queens Chapel	Tuesday/Friday	Thursday
Randy	Tuesday/Friday	Monday
Rawhide (E of Webb Chapel)	Monday/Thursday	Tuesday
Rawhide (Webb Chapel to Josey)	Tuesday/Friday	Thursday
Rawhide (W of Josey)	Tuesday/Friday	Friday
Reedcroft	Tuesday/Friday	Monday
Richland	Tuesday/Friday	Friday
Ridgefair	Tuesday/Friday	Monday
Ridgeoak	Monday/Thursday	Wednesday
Rockmartin	Monday/Thursday	Wednesday
Rollingdale	Tuesday/Friday	Thursday
Rolling Knoll	Monday/Thursday	Tuesday



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Rosser	Monday/Thursday	Wednesday
Rugby	Monday/Thursday	Friday
Scarlet Oak	Monday/Thursday	Tuesday
Selma	Tuesday/Friday	Monday
Shadyridge	Monday/Thursday	Wednesday
Shahan	Monday/Thursday	Tuesday
Shoredale	Tuesday/Friday	Thursday
Sigma	Monday/Thursday	Call for Service
Silent Oak	Monday/Thursday	Tuesday
Sinbad	Tuesday/Friday	Friday
Southern Pines	Monday/Thursday	Tuesday
Springvale	Monday/Thursday	Friday
Spring Valley Ln.	Monday/Thursday	Friday
Spur Trail	Monday/Thursday	Wednesday
Squire	Tuesday/Friday	Friday
Starcrest	Tuesday/Friday	Thursday
Stardust (E of Josey)	Tuesday/Friday	Thursday
Stardust (W of Josey)	Tuesday/Friday	Friday
Summer Place	Monday/Thursday	Tuesday
Sunbeck Circle	Tuesday/Friday	Monday
Sunburst	Tuesday/Friday	Monday
Sundown (E. of Josey Ln)	Tuesday/Friday	Thursday
Sundown (W. of Josey Ln)	Tuesday/Friday	Friday
Sunglow	Monday/Thursday	Wednesday
Sunny Hill	Tuesday/Friday	Monday
Sunrose	Tuesday/Friday	Thursday
Tamerisk	Monday/Thursday	Tuesday
Tanglewood	Monday/Thursday	Tuesday
Teekskill	Tuesday/Friday	Thursday
Templeton	Monday/Thursday	Wednesday
Tom Field (S of Valley View)	Tuesday/Friday	Monday
Tom Field (N of Valley View)	Tuesday/Friday	Friday

STREET	GARBAGE	GREEN GRABBER
Topaz	Tuesday/Friday	Thursday
Treeview	Tuesday/Friday	Monday
Valley Hi	Monday/Thursday	Tuesday
Valley View (W of Josey)	Tuesday/Friday	Monday
Valley View (Josey to Webb Chapel)	Tuesday/Friday	Monday
Valley View (E Webb Chapel-S)	Monday/Thursday	Wednesday
Valley View (E Webb Chapel-N)	Monday/Thursday	Tuesday
Valwood (W of Josey)	Monday/Thursday	Friday
Valwood (E of Josey)	Tuesday/Friday	Thursday
Veronica (S of Valley View)	Tuesday/Friday	Monday
Veronica (N of Valley View)	Tuesday/Friday	Friday
Vineyard	Monday/Thursday	Wednesday
Wales Ln	Monday/Thursday	N/A
Wasina	Monday/Thursday	Friday
Watercrest	Monday/Thursday	Tuesday
Water Oak	Monday/Thursday	Tuesday
Webb Chapel (S of Valley View)	Monday/Thursday	Wednesday
Webb Chapel (N of Valley View)	Monday/Thursday	Tuesday
Westminster	Tuesday/Friday	Monday
Whispering Oak	Monday/Thursday	Tuesday
Whitemarsh	Monday/Thursday	Tuesday
Wicker	Monday/Thursday	Friday
Wilddale	Monday/Thursday	Wednesday
Wilmington	Tuesday/Friday	Monday
Windmill	Tuesday/Friday	Thursday
Winsor Dr	Monday/Thursday	N/A
Winterhaven	Monday/Thursday	Tuesday
Wood Manor	Tuesday/Friday	Monday
Wooded Creek	Monday/Thursday	Tuesday
Woodhaven	Monday/Thursday	Tuesday



FARMERS BRANCH

WATER BILL CODE ENFORCEMENT

FINANCE DEPARTMENT/CUSTOMER SERVICE

Farmers Branch City Hall · 13000 William Dodson Pkwy
Phone 972.919.2525 · Fax 972.919.2688
fbinfo@farmersbranchtx.gov

Monday - Thursday · 8 a.m. - 5:45 p.m.
Friday · 8 a.m. - 4:45 p.m.

Frequently Asked Questions

Q: How can I make a payment on my water account?

A: A number of payment options are available.

Internet

Account information can be accessed and payments made 24/7 at www.farmersbranchtx.gov

Night Box

The Night Box is used for after hours payments. Located beside the drive thru on the east side of the City Hall parking lot at 13000 William Dodson Parkway. Do not put cash in the night box, checks and money orders only.

Automatic Bank Draft

Customers can download, print and mail an application form to apply for automatic bank draft or contact the Customer Service office at 972.919.2525.

Credit Card

Visa, MasterCard and Discover are accepted for the online payment system. The online payment system will allow a customers to:

To make a credit card payment over the phone call 972.919.2523.

Mail

Mailed payments can be addressed to:

City of Farmers Branch
P.O. Box 819010
Farmers Branch, Texas 75381

Be sure to allow time for the payment to be delivered.

Q: Can I change my due date?

A: No. The due date is automatically set by the computer system based on the cycle and route read by the Meter Reader.

COMMUNITY SERVICES DEPARTMENT

PROPERTY MAINTENANCE · BUILDING PERMITS

Farmers Branch City Hall · 13000 William Dodson Pkwy
Phone 972.919.1414 · Fax 972.919.2544
fbinfo@farmersbranchtx.gov

The goal of the Property Maintenance Program is to maintain and improve the appearance of residential and business areas and enhance the quality of life for all those who live, work and visit this community.

Who's Responsible?

Anyone who owns, leases, rents, or occupies a building, as well as those who control unoccupied property, are responsible for maintaining the property and should meet the following standards.

Yards And Lawn Areas Should Be Free Of

- Trash, litter, junk, garbage, waste, or debris
- Grass and weeds more than 8 inches in height
- Standing water
- Rodent and/or insect infestation
- Dead trees and shrubs
- Prohibited outside storage, like automobile parts, appliances, indoor furniture, building material, tires, and other similar items
- Dilapidated or leaning fences
- Dilapidated accessory structures (storage sheds)
- Unsanitary conditions such as unclean animal pens
- Inoperable or junk vehicles
- Vehicles parked on the grass or other non-approved surfaces

When In Doubt, Call It In

When a concern is reported, the Code Enforcement Officers will investigate for violations. All reports, anonymous or otherwise, are investigated.

Violations of the property maintenance ordinances can be reported online by clicking the Report a Concern button on the city's website at www.farmersbranchtx.gov or they can be reported to the Community Services Department at 972.919.2549.

When Is A Permit Required?

Permits are required when constructing, remodeling or enlarging a building. Permits are also required for other improvements to your property. Projects that are cosmetic, such as painting, wallpapering, carpeting, cabinets and trim work, etc., do not require permits. Additionally, permits are not required when replacing fixtures on existing wiring or fixtures to existing plumbing.

Permits Are Required For

- Construction of a building
- Main building construction
- Accessory buildings (attached and detached) construction
- Additions to buildings
- Garage conversions
- Remodeling of a building requiring the addition or removal of any wall



FARMERS BRANCH JUSTICE CENTER

3723 Valley View Lane
Non-Emergency 972.484.3620 · Emergency 9.1.1
fbinfo@farmersbranchtx.gov

Crime Statistics

Crime statistics can be viewed online by visiting www.farmersbranchtx.gov and clicking on "Online Reports" on the police department page.

Vacation Housewatch

The Farmers Branch Police Department will physically check registered homes during a specified absence. Additional information and registration is available at www.farmersbranchtx.gov/protect/police-department

Citizen Police Academy

A 30-hour block of instruction designed to give the public a working knowledge of the Police Department's personnel and policies. The Academy is held at least once a year. For more information about the Academy call 972.484.3620 or visit farmersbranchtx.gov.

Citizens On Patrol (COP)

Citizens receive special training in detecting and reporting criminal activity. COPs patrol the commercial parking lots from the day after Thanksgiving through the holiday season. Find out more by calling 972.484.3620.

Community Watch

Community Watch is comprised of a committee of Farmers Branch residents appointed by the City Council with the purpose of assisting in organizing Community Watch neighborhood groups, educating residents on residential property codes, and working with City officials to seek compliance on code violations. Find out more at www.farmersbranchtx.gov.

ANIMAL ADOPTION CENTER

3727 Valley View Lane
Phone 972.919.8770 · Fax 972.484.5889
fbanimal@farmersbranchtx.gov

Tuesday, Thursday & Friday · 11 a.m. to 5 p.m.
Saturday · 9 a.m. to 3 p.m.
Monday, Wednesday, Sunday & Holidays · Closed

The Animal Adoption Center has the capacity to house up to 37 dogs and 31 cats. An interior "Get-to-Know" room and an outdoor "Get-to-Know" courtyard enable prospective pet owners to become acquainted with their future pets on-site, prior to completing the adoption process. Adoptable animals can also be found online at www.fb.petfinder.com.

The major objectives of Animal Services are to protect the public from diseases, such as rabies, that can be transmitted from animals to humans, to reduce the number of traffic emergencies caused by uncontrolled animals, to respond to nuisances and annoyance to citizens caused by animals, to reunite pets with owners, to promote the adoption of unwanted or stray animals housed at the Farmers Branch Animal Adoption Center, and to operate the City's Animal Adoption Center in a humane and sanitary manner. The following services are provided:

- Removal of stray animals
- Animal bite investigations
- Nuisance complaints
- Quarantine animals
- Removal of dead animals

Volunteer Opportunities: Volunteer training classes are held the first and third Tuesdays of each month at 10 a.m. and the first Tuesday of each month at 6 p.m. Only one class is required. Volunteers must be at least 10 years old, and ages 10-15 must be accompanied by an adult. Call 972.929.8770 to sign up for the next volunteer class.

BOB PHELPS FIRE ADMINISTRATION BUILDING

13333 Hutton Drive
Phone 972.919.2640 · Fax 972.919.2675
fbinfo@farmersbranchtx.gov

FIRE STATION NO. 1
13601 Webb Chapel Road

FIRE STATION NO. 2
3940 Spring Valley Road

FIRE STATION NO. 3
13303 Hutton Drive

Emergency Siren Tests are conducted the first Wednesday of each month at 1 pm, in clear weather.

Citizens Fire Academy (CFA)

The CFA is a 10-week program that introduces residents to the Farmers Branch Fire Department. Minimum age for enrollment is 18. For more information, contact the Fire Prevention Training Coordinator at 972.919.2650 or visit www.farmersbranchtx.gov



FARMERS BRANCH RECREATION

COMMUNITY RECREATION CENTER

14050 Heartside Place
Phone 972.247.4607 · Fax 972.919.8799
fbinfo@farmersbranchtx.gov
www.fbreccenter.com

REGULAR HOURS

Monday - Friday · 8 a.m. to 9 p.m.
Saturday · 8 a.m. to 5 p.m.
Sun · 1 p.m. to 4 p.m.

FITNESS AREA

Monday - Friday · 6 a.m. to 9 p.m.
Saturday · 7 a.m. to 5 p.m.
Sunday · 1 p.m. to 4 p.m.

Amenities

The 60,000-square-foot facility has two full-sized gymnasiums, a gymnastics gym, a 1/10-mile running/walking track, three meeting rooms, a teen room, snack/play room, dance/aerobics room, fitness area with cardio equipment, free weights, and specialized exercise equipment. Personal training is available.

Memberships

Memberships are available to residents, corporate residents and a limited number of non-residents. Guest fees are \$5 per day, not to exceed five days in a 30-day period and guests must be accompanied by a member. Memberships are required to use the facility. However, classes are open to anyone who purchases a class pass.

Classes

Monthly classes include fitness and exercise, martial arts, sports (classes and camps), dance, arts and crafts and special interest.

Private Rentals

Private rentals are available to Farmers Branch residents, non-residents, businesses, and Recreation Center members. The person making the reservation must be 21 years of age and must attend the function and be the responsible party for all deposits and fees.

Youth Programs

The Community Recreation Center hosts the Summer Funshine Program, a day-long summer day camp for residents' children and the Holiday Craze Program, a day-long program for residents' children during week days when schools are not in session.

Teen Program

The Community Recreation Center has a room designated specifically for teens 12 to 16 years of age. It has a large screen TV, pool table, air hockey, and foosball tables, plus computers and video games. Classes, programs, and activities are periodically planned for teens. The Recreation Center also offers a Teen Leaders in Training program during the summer.

Pick up the latest edition of the Rec Scene

The Rec Scene is a quarterly publication featuring recreation class information, upcoming events, park information and much more. Pick one up at the Rec Center or City Hall.

FARMERS BRANCH SKATE PARK

14050 Heartside Place
Phone 972.247.4607
fbinfo@farmersbranchtx.gov
www.fbreccenter.com

Monday - Sunday · 8 a.m. to 9 p.m.

Skate Park Features

Two skate benches, three grind rails, two bank to ledge and a grind box ledge combos, 5' tall by 8' wide quarter pipe with a grind rail, 2' tall pyramid with an attached 3' bank to stairs component with railings, and a 4' tall, 12' wide, 22' long mini half pipe with a grind rail and a bank hip.

FARMERS BRANCH AQUATICS CENTER

14032 Heartside
Phone 972.243.0286
fbinfo@farmersbranch.info
www.FBH2O.com

Margaret Young Natatorium

Monday - Thursday · 6 a.m. to 8 p.m.
Friday · 6 a.m. to 5 p.m.
Saturday · 7 a.m. to 5 p.m.
Sun · 1 p.m. to 4 p.m.

Frog Pond

Open seasonally check website for details

Monday - Friday · 12 to 8 p.m.
Mondays Toddler Time · 10 am to 12 pm
Saturday · 12 to 6 p.m.
Sunday · 12 to 6 p.m.

Margaret Young Natatorium Amenities

- Four lane lap pool
- Therapy pool
- Ramp access
- Fitness classes
- Swim classes
- Party room
- Locker rooms

Frog Pond

- 30 ft slide tower
- Lazy River
- Activity Pool with beach entry
- Lagoon pool with tanning ledge
- Pavilions
- Concessions
- Party rentals

Check fbh2o.com for admission fees and membership options.



ATHLETICS

Farmers Branch City Hall · 13000 William Dodson Pkwy
 Phone 972.919.2620 · Fax 972.919.2685
fbinfo@farmersbranchtx.gov

The Farmers Branch Parks & Recreation Department co-sponsors a variety of sports leagues for the entire family. For information on registration dates, season dates, registration locations, and registration fees, please contact the League Representative listed in the Athletics section of the Rec Scene publication.

Farmers Branch Adult Athletics

Farmers Branch Men's Open Softball
 27 Seventeen Sports
 972.999.7180
quickscores.com/fbsoftball

Co-ed Open Softball
 27 Seventeen Sports
 972.999.7180
quickscores.com/fbsoftball

Senior Softball
 27 Seventeen Sports
 972.999.7180
quickscores.com/fbsoftball

Men's Church Softball
 27 Seventeen Sports
 972.999.7180
quickscores.com/fbsoftball

Mustangs Vintage Base Ball
 972.406.0184

Men's Basketball
 972.247.4607

Open Volleyball
 972.247.0634

Farmers Branch Youth Athletics

Farmers Branch Youth
 Football and Cheerleading
leaguelineup.com/fbyfca
 972.418.9269

Carrollton-Farmers Branch
 Baseball Association
 972.754.1469
cfbba.com

Carrollton-Farmers Branch
 Girls Softball
 972.418.9269
cfbgirlssoftball.com

Carrollton-Farmers Branch
 Soccer Association
 972.245.9307
cfbsoccer.net

Youth Basketball
 972.466.9833
teamsideline.com/carrollton

Youth Volleyball
 972.466.9833
cityofcarrollton.com/athletics

Youth In-Line Hockey
 469.464.7791
leaguelineup.com/cfbhockey

Farmers Branch Barracudas
 Swim Team
 469.422.5811
farmersbranchbarracudas.com

SENIOR CENTER

14055 Dennis Lane
 Phone 972.919.8740 · Fax 972.243.3861
fbinfo@farmersbranchtx.gov

Monday - Wednesday · 8 a.m. to 8:45 p.m.
 Thursday - Friday · 8 a.m. to 5 p.m.
 1st, 3rd, 5th Saturdays · 1 p.m. to 5 p.m.
 2nd, 4th Saturdays · 1 p.m. to 9:30 p.m.

The Senior Center is available to those 50 years of age and older

Amenities

Amenities at the Senior Center include an exercise room including treadmills, bicycles, weight machines, and free weights, billiards, table tennis, recreation activities, and classes for seniors.

Special Events

The Senior Center hosts several special events throughout the year such as Monday Night Dances, Game Night and the Craft Fair. Watch for details on these events through local information sources or by contacting the Farmers Branch Senior Center at 972.241.8636.



FARMERS BRANCH LIBRARY

FARMERS BRANCH MANSKE LIBRARY

13613 Webb Chapel

Phone 972.247.2511 · Fax 972.247.9606

fbinfo@farmersbranchtx.gov

Monday - Thursday · 10 a.m. to 9 p.m.

Friday & Saturday · 10 a.m. to 6 p.m.

Sunday · 1 p.m. to 5 p.m.

www.fbmanskelibrary.com

The mission of the Farmers Branch Manske Library is to provide the community with an inviting center for learning, culture, recreation, and information in all its forms.

Library Cards

Library cards are free to all Farmers Branch residents and to residents of cities that do not charge Farmers Branch residents for use of their libraries or whose libraries participate in the TexShare card program.

To obtain a Library card, bring a photo ID showing name and current address (such as a driver's license, state issued ID, military ID, etc.) or a photo ID and another piece of documentation showing name and address, to the "Check Out" desk and fill out an application, or use our Online Library Card Application at www.farmersbranch.info. A parent/guardian must be present for a child under 17 to get a card, and the parent/guardian must provide identification as described above.

Periodicals & Newspapers

The Library subscribes to more than 200 magazines on a variety of subjects. Most back issues of magazines are available for check out. Local and national daily newspapers are also available.

Interlibrary Loan

Materials may be borrowed from another library through an interlibrary loan. However, new books and reference materials can not be borrowed.

Job Center

The DFW Job Center employment kiosk offers access to hundreds of jobs in a variety of industries.

Individual Study Rooms & Meeting Rooms

The Library offers four private study rooms and two rooms for public meetings. The Conference Room seats 14 at tables. The Meeting Room seats 150 people, theater-style, and 94 at tables.

Programs for Kids

- Preschool Story Times for ages three to six
- One and Two-Year Old's Story Times
- Baby Bounce
- Something Cool After School (K through 3rd)
- Family Storytime
- Holiday & Special Programs
- Summer Reading Club
- Craft Programs
- Outreach to Community Agencies

Programs for Young Adults

- Summer Volunteer Program
- Online Virtual Lair
- Teen Advisory Group

Programs for Adults

- Writer Groups
- Book Discussion Groups
- English Classes for Speakers of Other Languages

Computers & Laptops

Computers with Internet access, Word, Excel, PowerPoint, and printer access are available. Laptops are available for use by adult Library cardholders.

Copiers & Typewriter

The Library provides two coin-operated copiers with reduction and enlargement features. A typewriter is also available.

Audio-Visual

- Audiocassettes in multi-formats for all ages: Listen to books on audiotape, CD or download them to a computer or MP3 player.
- Music CDs: Broadway musicals, Classical, Jazz, Opera, Country, and Rock CDs are available.
- Videos & DVDs: Movies for kids and adults, instructional, travel, biographies, and history.

Electronic Resources

The Internet and more than 60 online databases are available, including Reference USA, The Dallas Morning News, Mango Online Language Learning Center, and Tutor.com. Wireless Internet access is also provided throughout the building.



HISTORICAL PARK

2540 Farmers Branch Lane
Phone 972.406.0184 · Fax 972.247.3939
historicalpark@farmersbranchtx.gov
www.fbhistoricalpark.com

Monday - Friday · 8 a.m. to 6 p.m.
Saturday - Sunday · 12 p.m. to 6 p.m.

The 27-acre Historical Park opened in 1986 to tout the proud heritage of Farmers Branch, which was founded in 1841 as the result of an extensive and highly successful advertising campaign by the Texan Land and Emigration Company.

The Historical Park Includes:

- 1856 Gilbert House, a Recorded Texas Historic Landmark and on the National Register of Historic Places
- The 1890s Old Church
- 1877 Depot and 1890s all-wood Caboose
- 1900 one-room School House
- 1840s Log Culture area
- 1885 Queen Anne Victorian Cottage and Antique Rose Garden
- 1930s replica Service Station housing a 1936 Ford cab-over-engine truck
- 1937 Dodson House and Museum Store, which became a Recorded Texas Historic Landmark in 2007

Historical Park Rentals

In addition to tours, school programs, and special events, the Historical Park is a unique and beautiful setting perfect for private events. Featuring magnificent rose gardens, the 1890's Church, a commercial kitchen, the Dodson House and plush green meadows, the park is commonly rented for weddings, photography, reunions, teas and corporate events.

Visit www.fbhistoricalpark.com for additional rental information or contact the Historical Park at 972.406.0184 to schedule a tour, make a reservation, or for volunteer opportunities.

EVENTS

Farmers Branch Parks & Recreation
13000 William Dodson Pkwy
Phone 972.919.1433
Weather Hotline 972.919.1433
fbinfo@farmersbranchtx.gov
www.fbspecialevents.com

The Farmers Branch Parks & Recreation Department hosts a variety of family friendly programming and special event opportunities year round. Below is a list of some of the reoccurring large events.

For a complete list of special events and for specific dates and times visit fbspecialevents.com.

DATE NIGHT IN THE PARK

April

FARMERS BRANCH MARKET

Saturdays May - October

LIBERTY FEST PRESENTS STARS & STRINGS

Memorial Day Weekend

INDEPENDENCE DAY CELEBRATION

July 3

MOVIE IN THE PARK

September

DATE NIGHT IN THE PARK

September

BLOOMIN' BLUEGRASS & CHILI COOK OFF

October

HALLOWEEN IN THE PARK

October

VETERANS DAY CELEBRATION

November

CHRISTMAS TOUR OF LIGHTS

Day after Thanksgiving through December 30
Visit website for specific days and times

CHRISTMAS TREE LIGHTING

December



FARMERS BRANCH DART RAIL

FARMERS BRANCH STATION: GREEN LINE SERVICE

www.dart.org

DART Rail System Map



EFFECTIVE 12/3/2012



Map Legend

- Red Line
- Blue Line
- Green Line
- Trinity Railway Express (TRE)
(No Sunday service on TRE)
- DCTA A-train
- Orange Line
- Orange Line
(Peak hours on weekdays only)
- TRE Fare Zone Boundary
- Parking Available
- Connecting Service

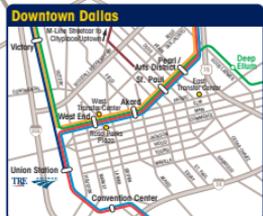
Connecting Services in Fort Worth

Use Fort Worth ITC Station to access:

- Local Bus Service
- Intercity Rail Service



- No Smoking on DART Property
- call 214.979.1111 or DART.org



Farmers Branch Station is located on Denton Drive just south of Valley View Lane.

DART RAIL MAPS AND SCHEDULES ARE AVAILABLE FOR PICK-UP AT CITY HALL



Our mission at the City of Farmers Branch is to build a vibrant, dynamic community that consistently seeks to improve the quality of life for our residents

For the most current edition of the Farmers Branch Citizen Handbook, please visit our website at farmersbranchtx.gov

Farmers Branch City Hall
13000 William Dodson Pkwy
Farmers Branch, Texas 75234
farmersbranchtx.gov
972.247.3131

UPDATED 6/2016