

# FARMERS BRANCH CITY MANAGER'S REPORT

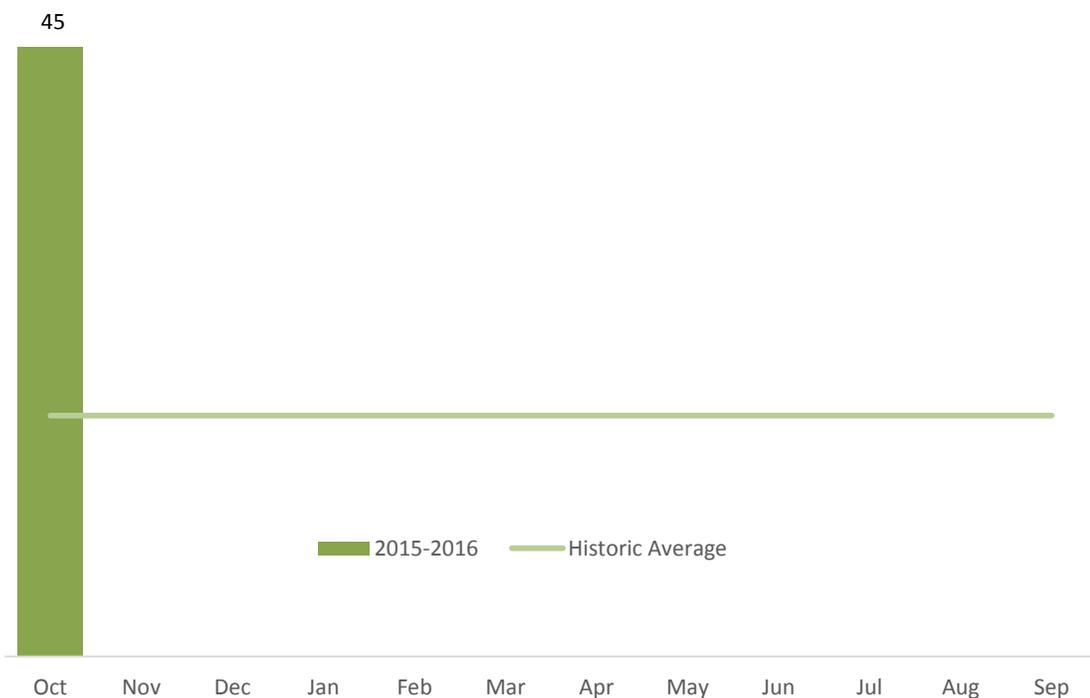
**October 2015**



# Guiding Principle Ethics & Integrity

Doing the right things for the right reasons delivers appropriate results.

## Open Records Requests



## Average No. Days to Respond to Records Requests

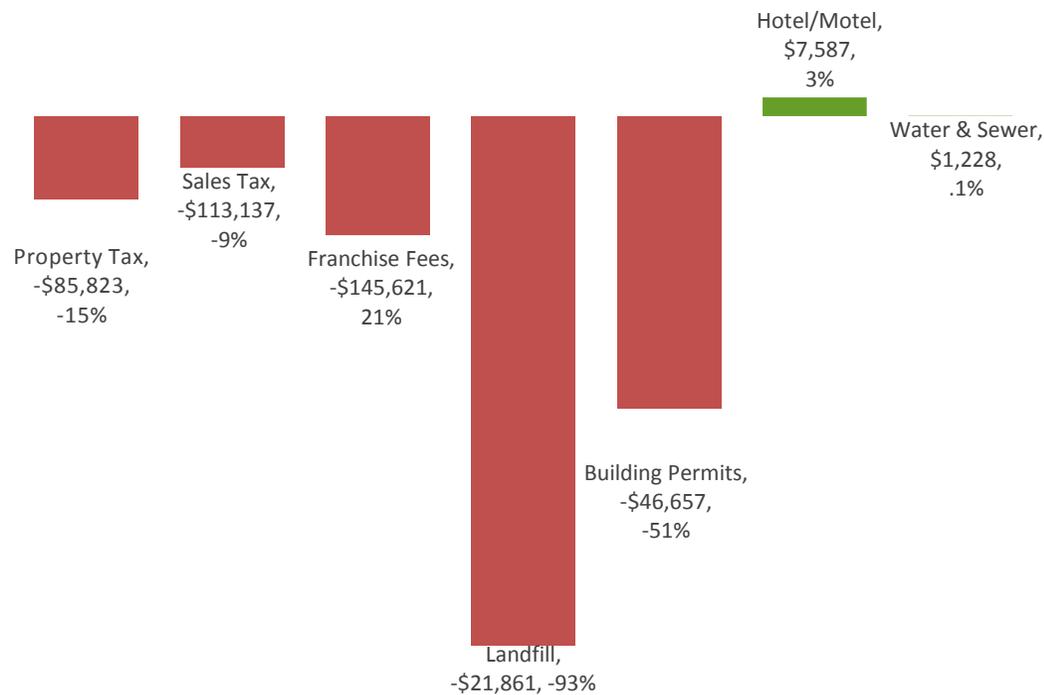


# Guiding Principle

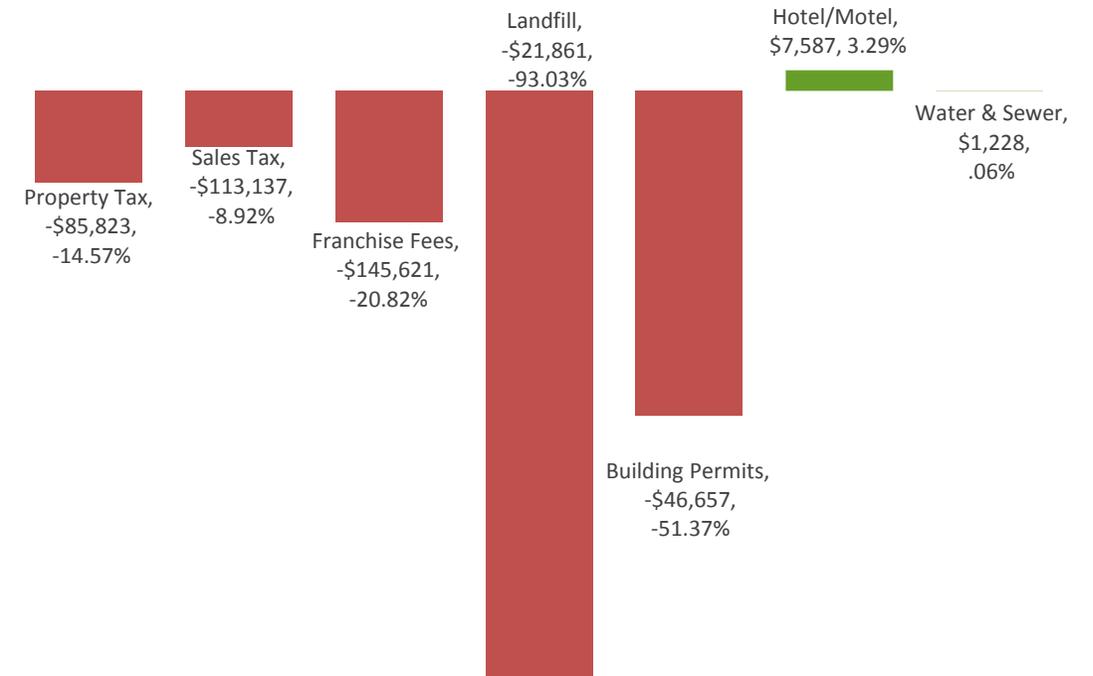
## Conservative Budgeting

Stakeholders' investments should be protected through conservative budgeting, spending, and resource management.

### MTD Revenue – Actual v. Expected



### YTD Revenue – Actual v. Expected

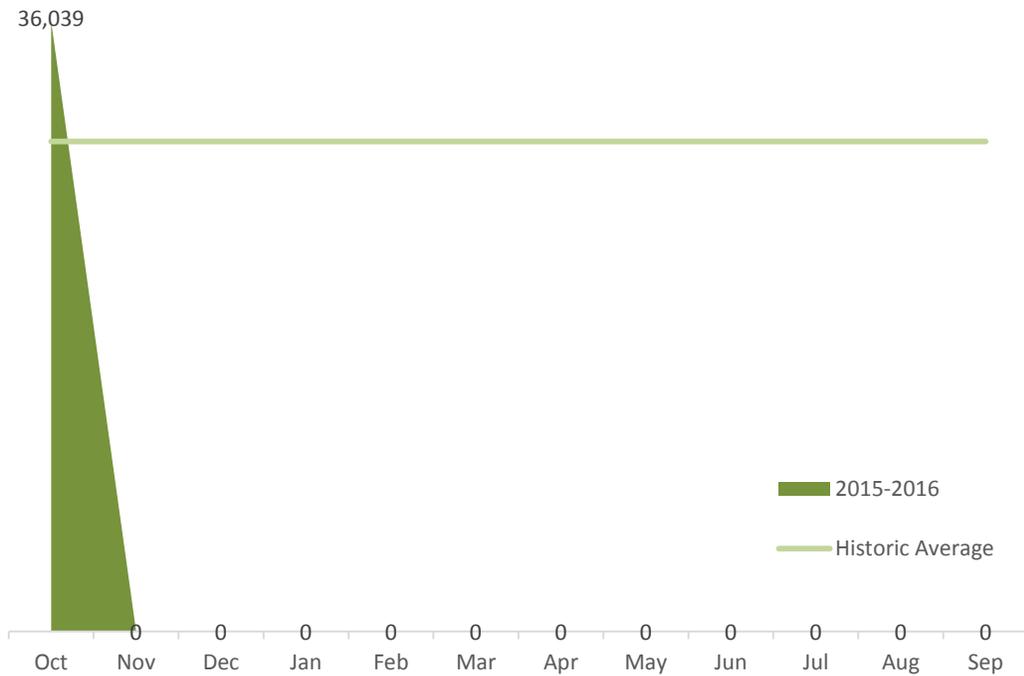


# Guiding Principle

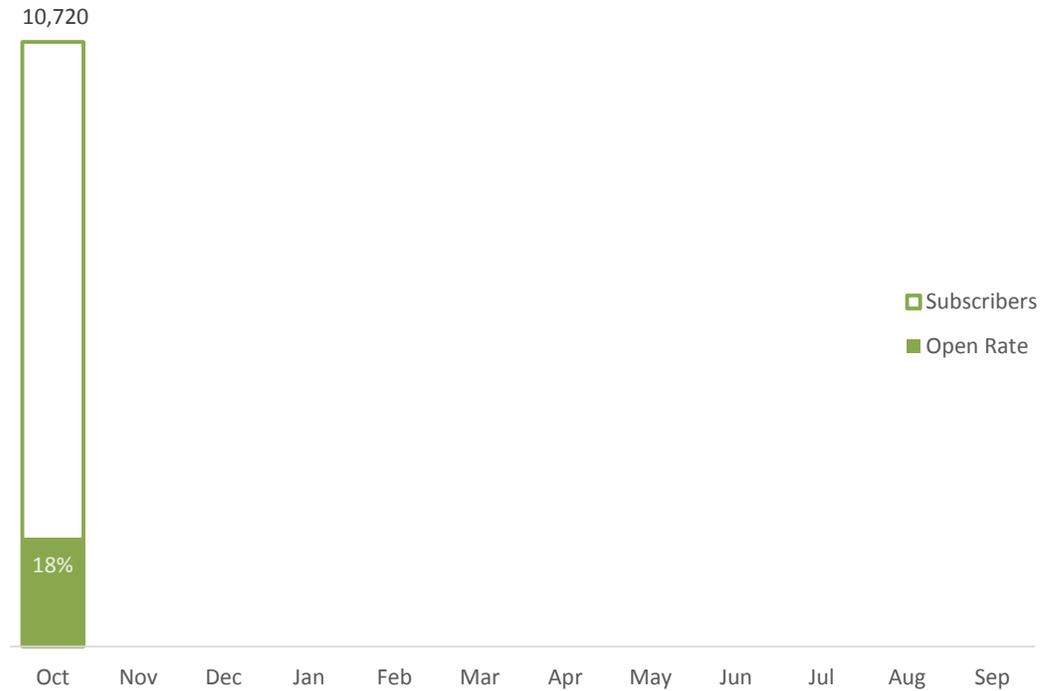
## Accessibility

Stakeholders deserve to know what is happening in the community and should have the opportunity to participate in its governance.

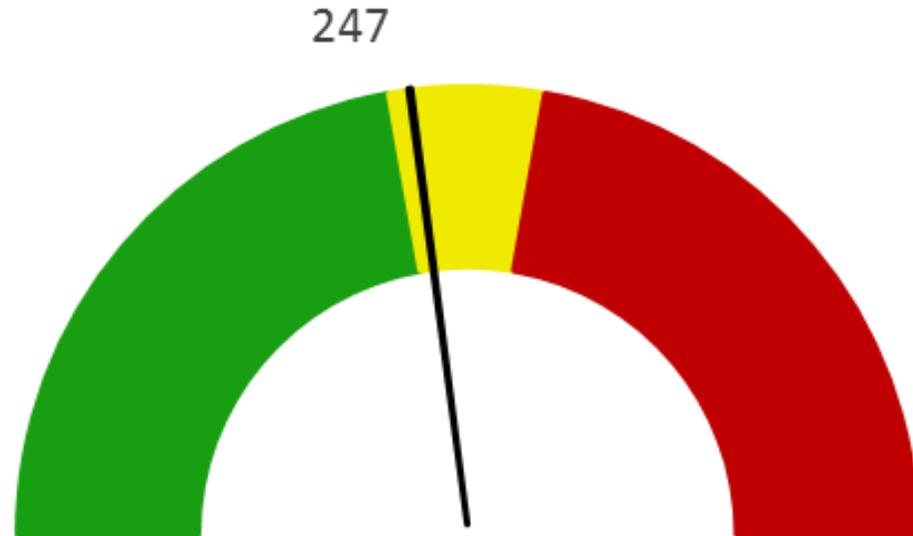
### Website Visits



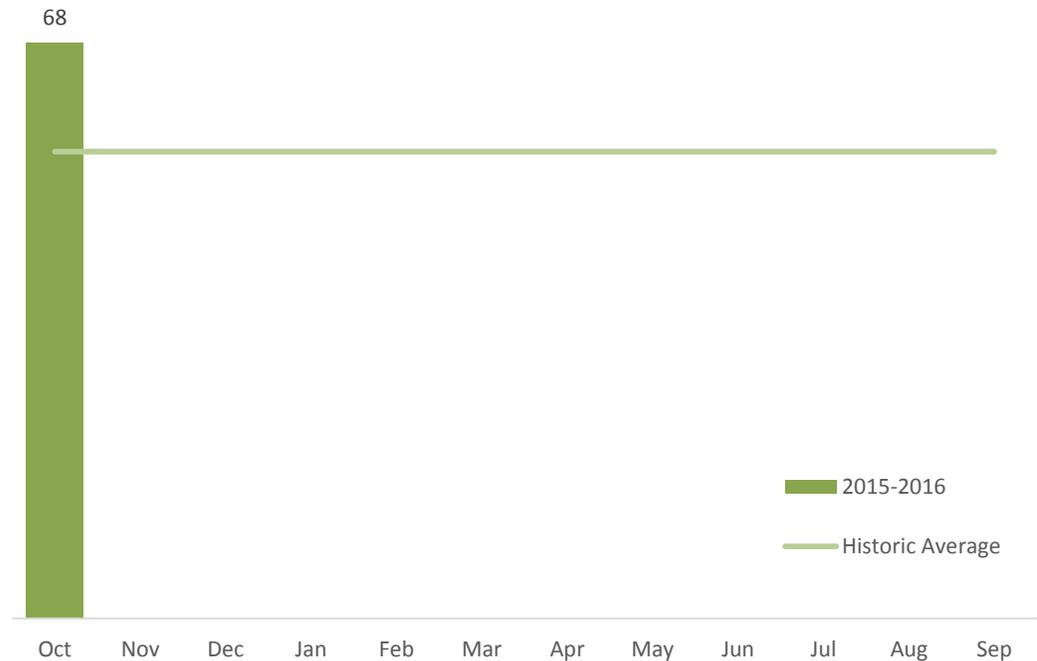
### E-Newsletter Subscribers and Open Rate



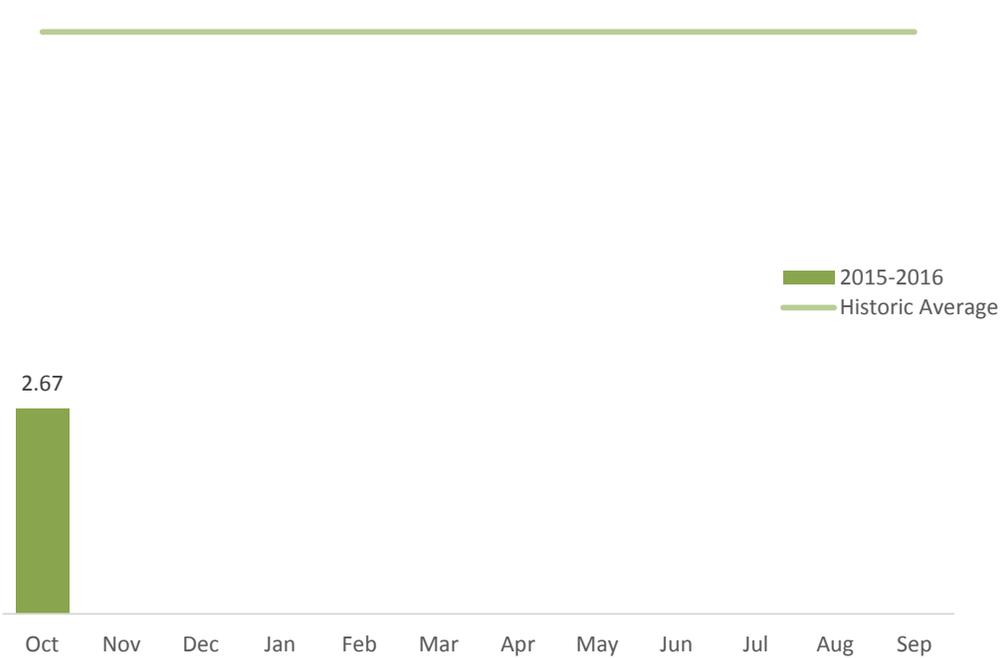
## Police Response Time



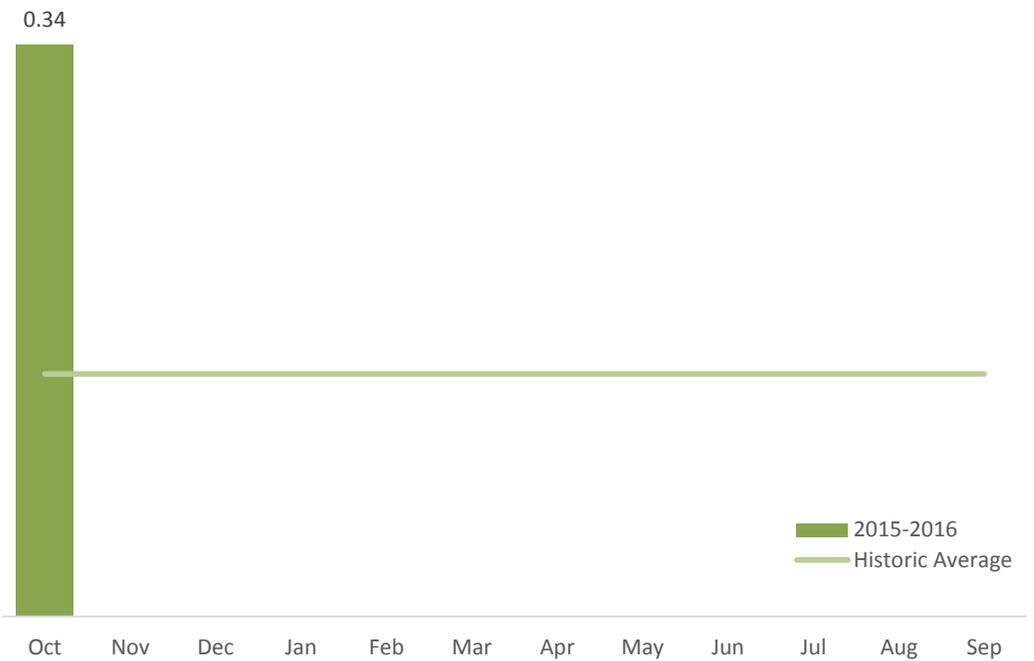
## Vehicular Accidents



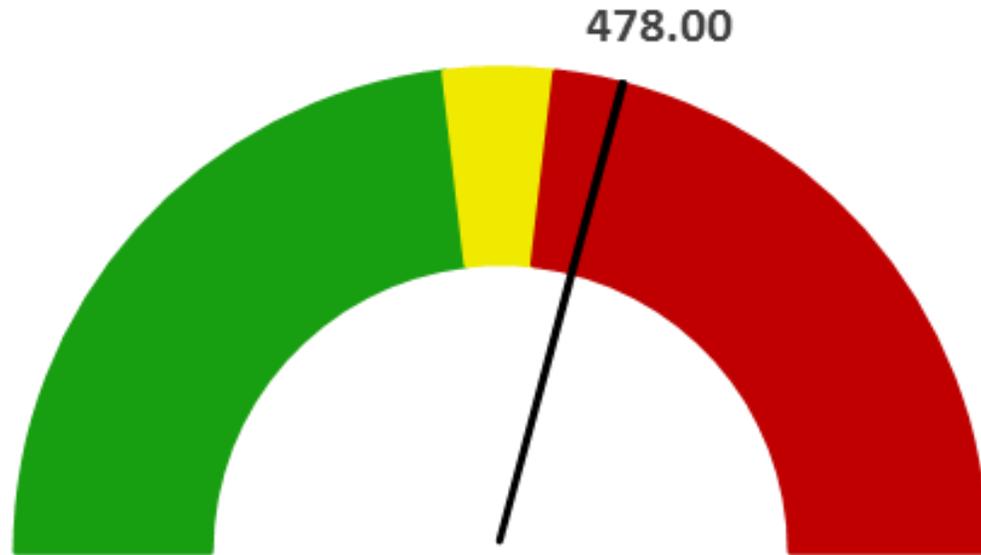
## UCR Property Crime Rate



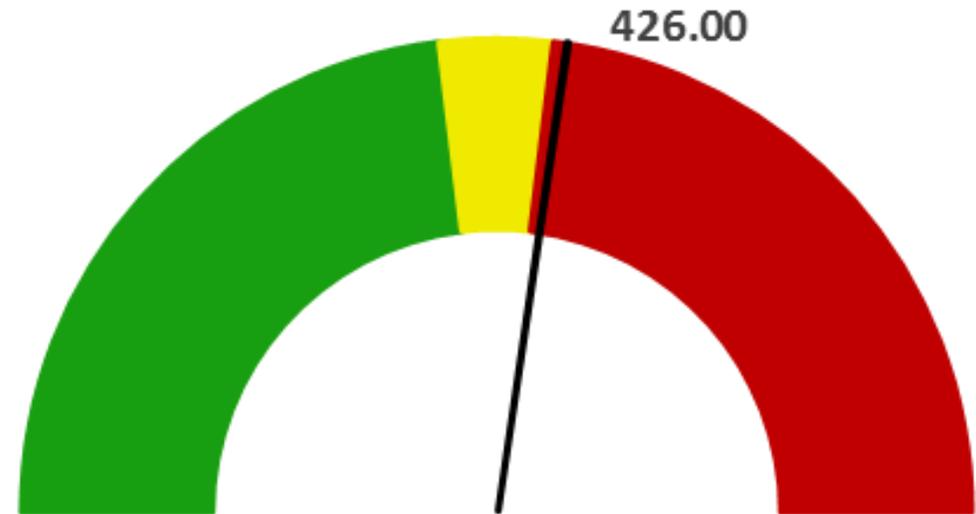
## UCR Violent Crime Rate



**Fire 90<sup>th</sup> Percentile Response Time**



**EMS 90<sup>th</sup> Percentile Response Time**



## Court Cases Opened v. Closed



## Court Warrants Filed v. Cleared



# Guiding Principle

## Sustainable Growth

A strong, diversified economic base provides sustainable growth.

### New or Expanded Businesses



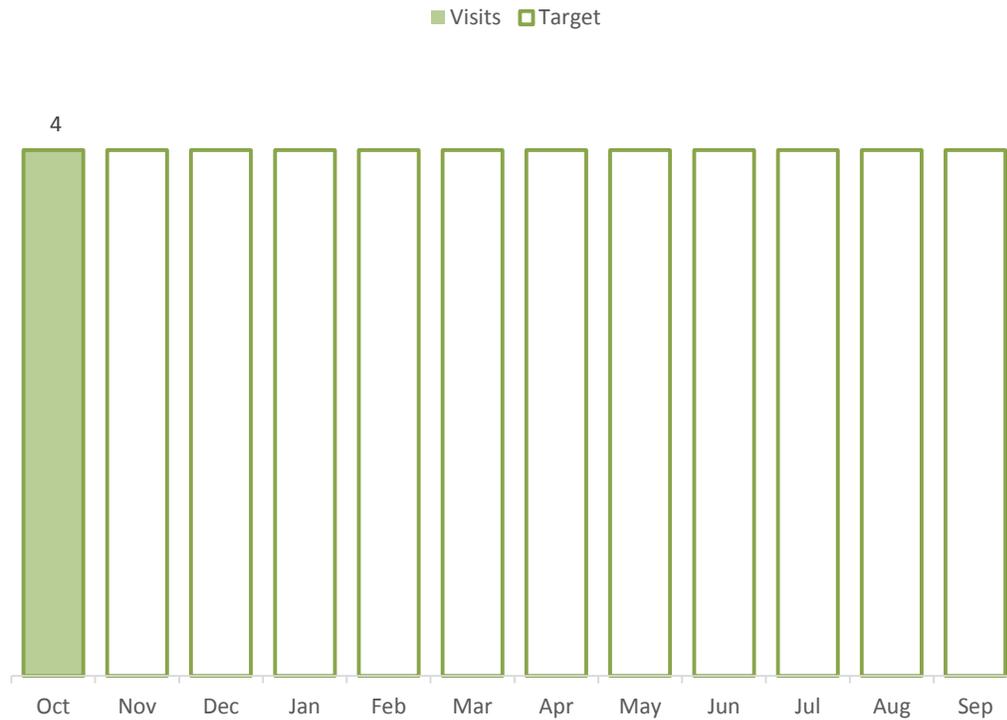
### New Jobs



# Guiding Principle Sustainable Growth

A strong, diversified economic base provides sustainable growth.

## Business Retention Visits



## Consumed Hotel Room Nights

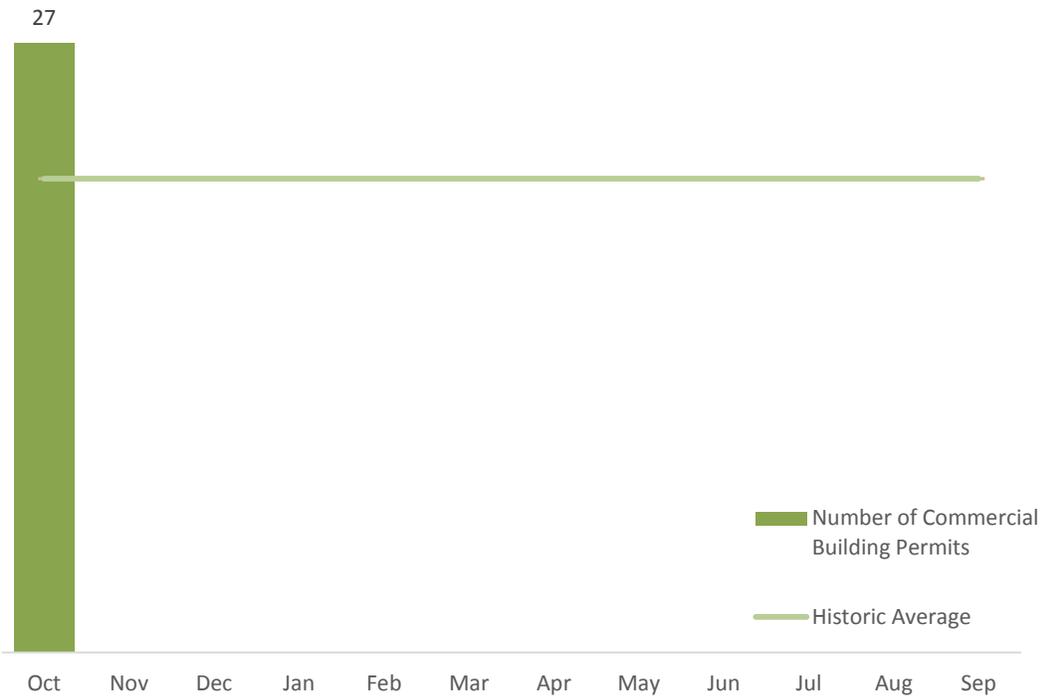


# Guiding Principle

## Thriving Neighborhoods

Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.

### Commercial Permits



### Average Time to Review Commercial Permits



# Guiding Principle

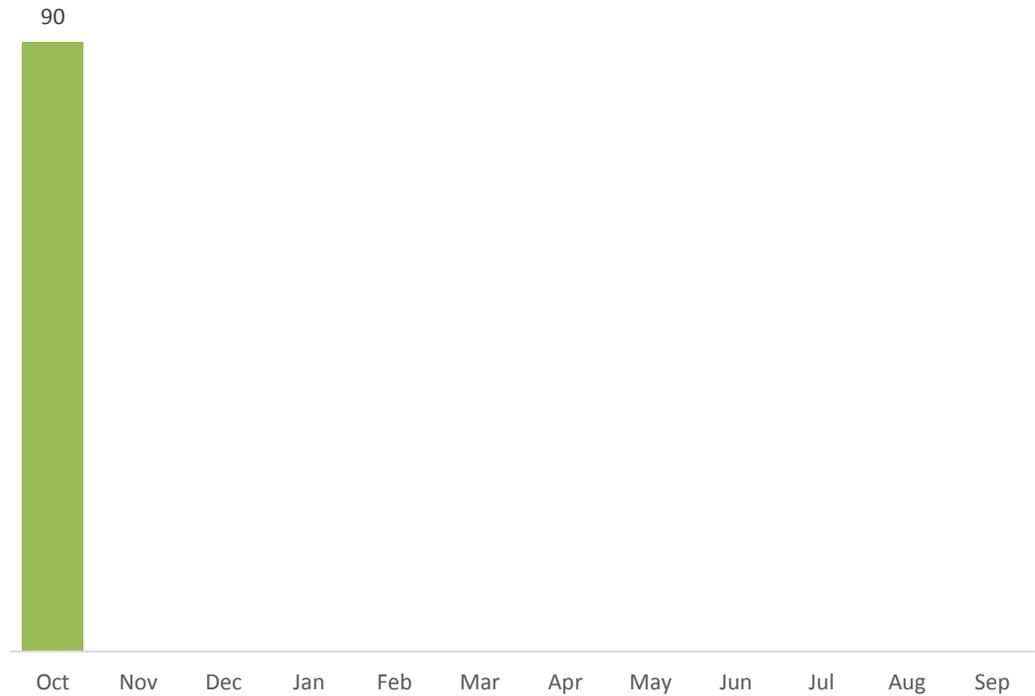
## Thriving Neighborhoods

Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.

### Code Enforcement Notices



### Code Enforcement Citations

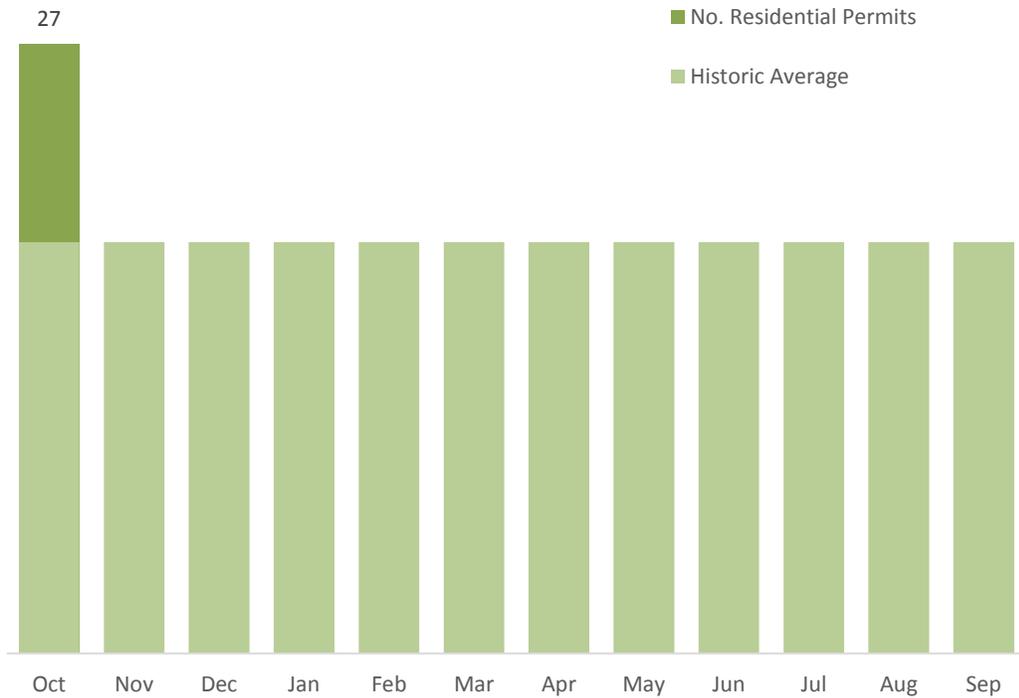


# Guiding Principle

## Thriving Neighborhoods

Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.

### Residential Permits



### Average Time to Review Residential Permits

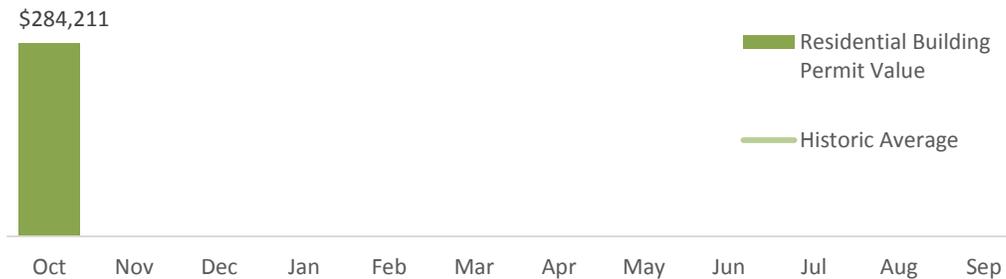


# Guiding Principle

## Thriving Neighborhoods

Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.

### Residential Permit Value

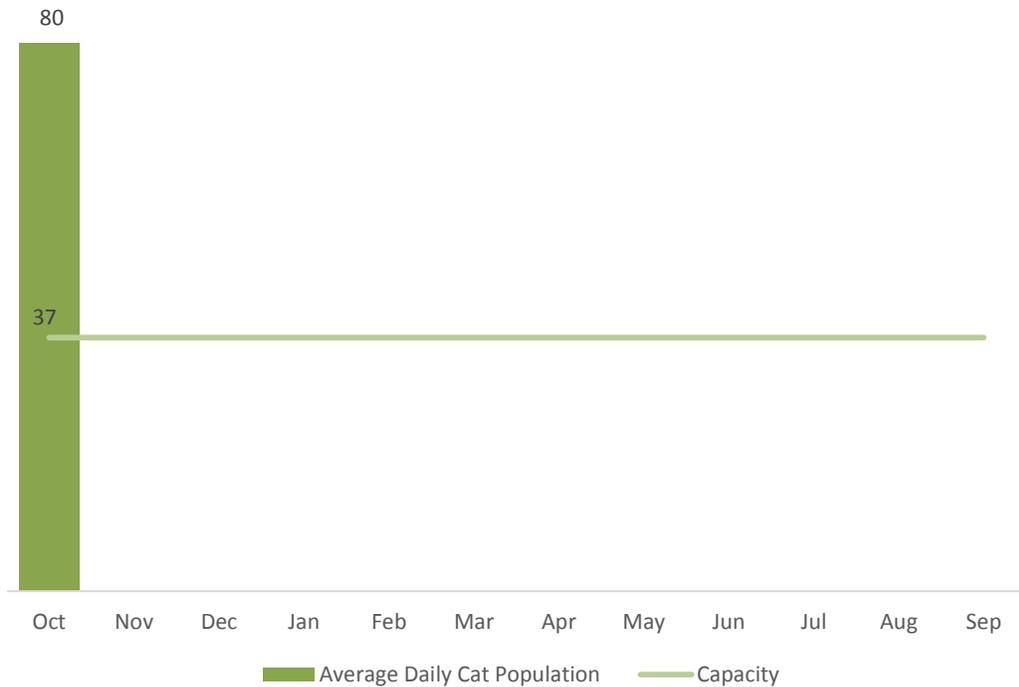


# Guiding Principle

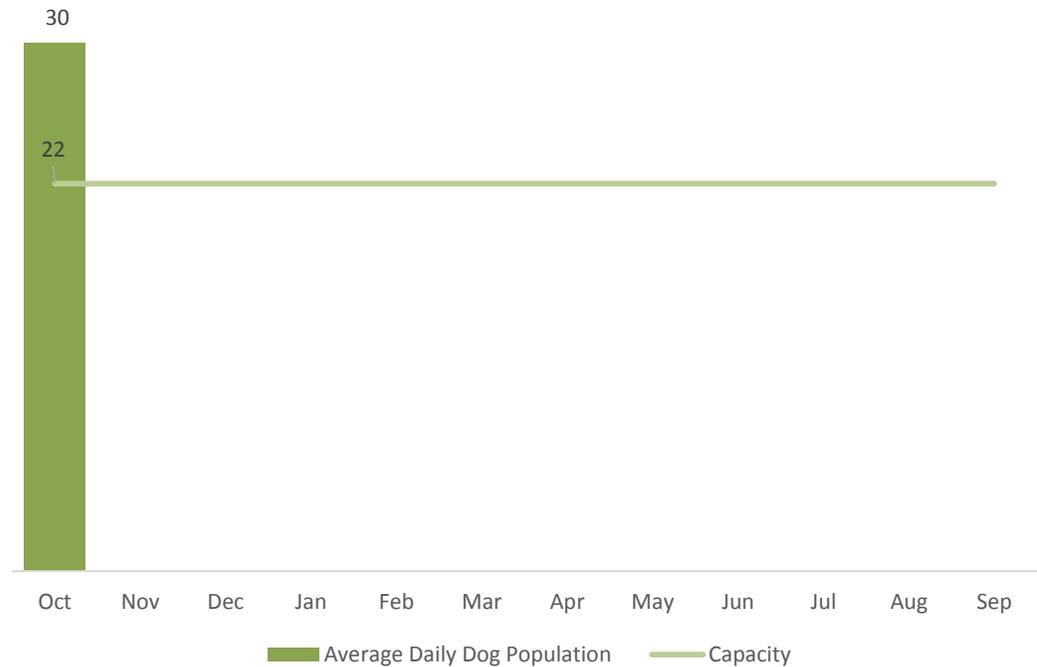
## Thriving Neighborhoods

Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.

### Animal Shelter Population v. Capacity - Cats



### Animal Shelter Population v. Capacity - Dogs



# Guiding Principle

## Culture & Recreation

Beautifully maintained natural environments, parks, trails, rights-of-way, and green space paired with a wide variety of quality recreational and entertainment opportunities for all ages enhance quality of life.

### Total Library Circulation



### Total Library Visitors

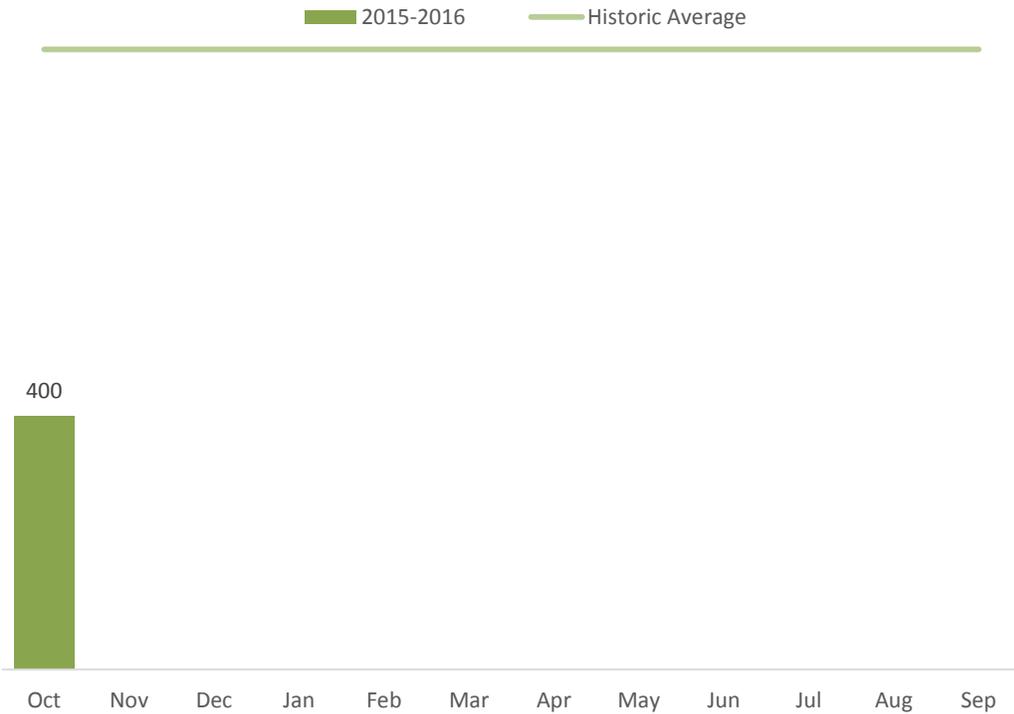


# Guiding Principle

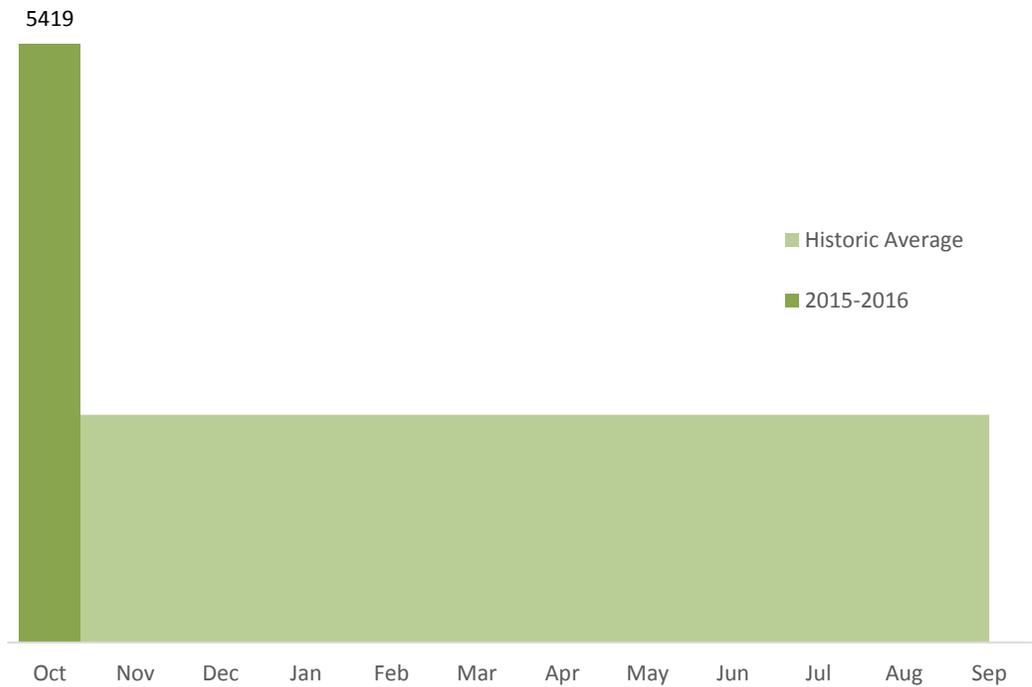
## Culture & Recreation

Beautifully maintained natural environments, parks, trails, rights-of-way, and green space paired with a wide variety of quality recreational and entertainment opportunities for all ages enhance quality of life.

### Rec Center Class Registrations



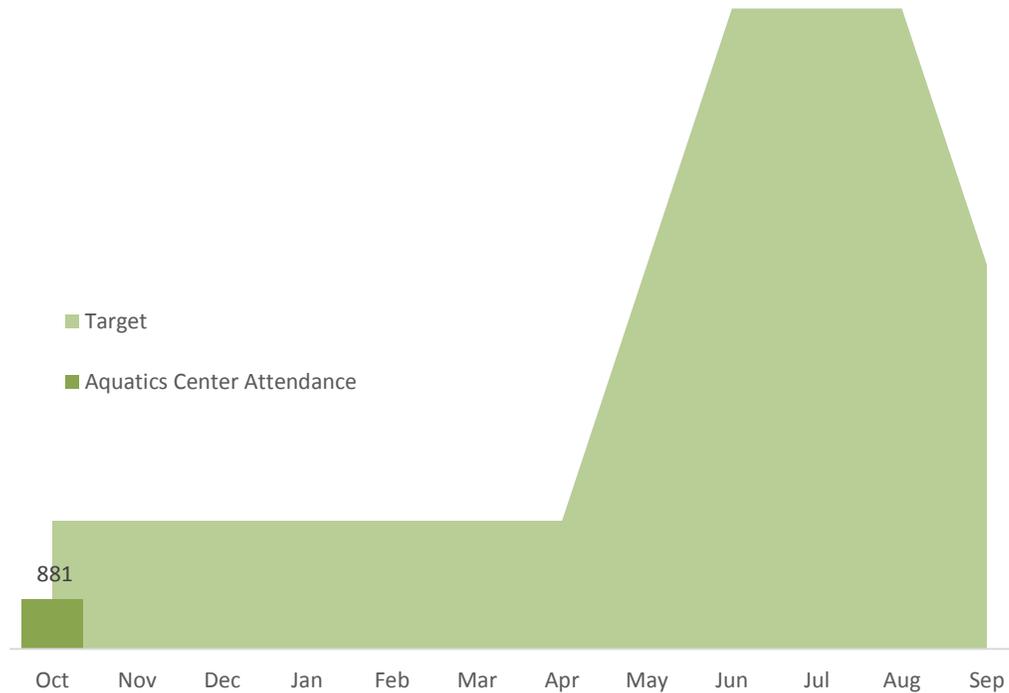
### Senior Center Program Attendance



# Guiding Principle Culture & Recreation

Beautifully maintained natural environments, parks, trails, rights-of-way, and green space paired with a wide variety of quality recreational and entertainment opportunities for all ages enhance quality of life.

## Aquatics Center Attendance

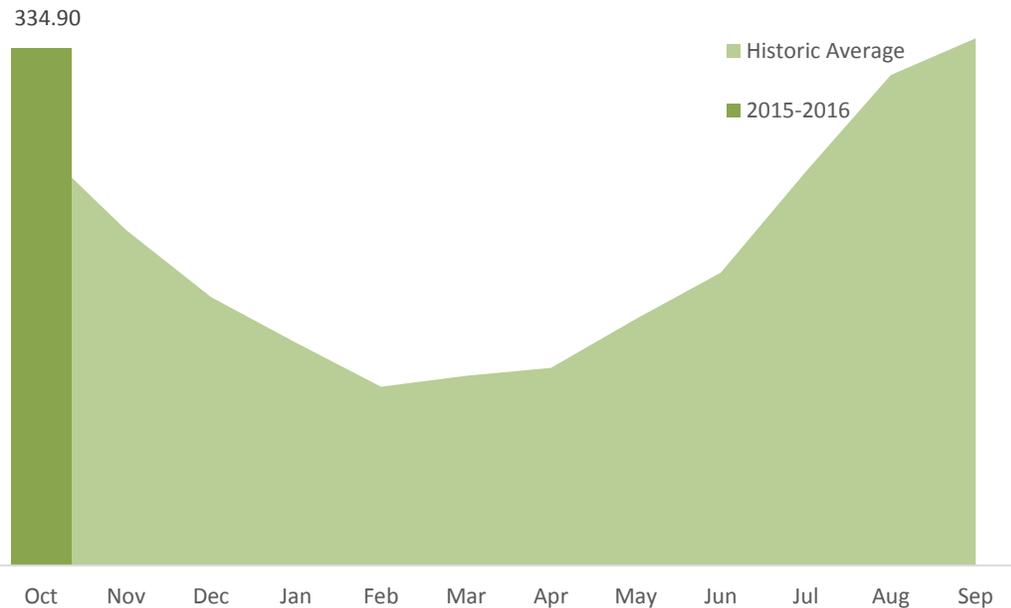


# Guiding Principle Infrastructure & Assets

Functional, sustainable, and well-maintained infrastructure, facilities, and equipment are essential elements which allow the City to achieve its potential.

## Water Consumption

(measured in millions)



## Sewer Line Stoppages

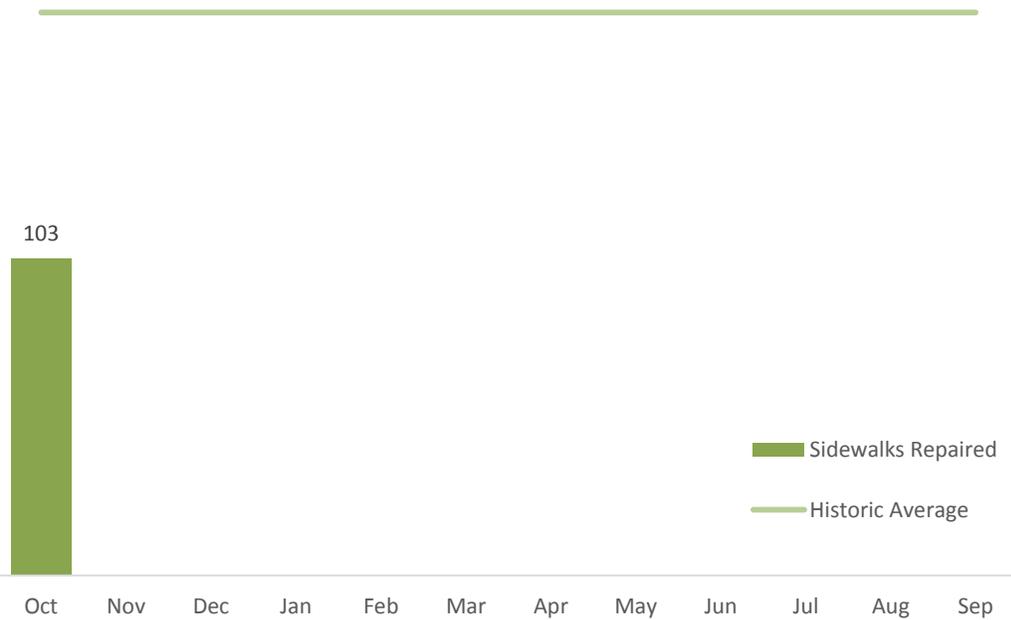


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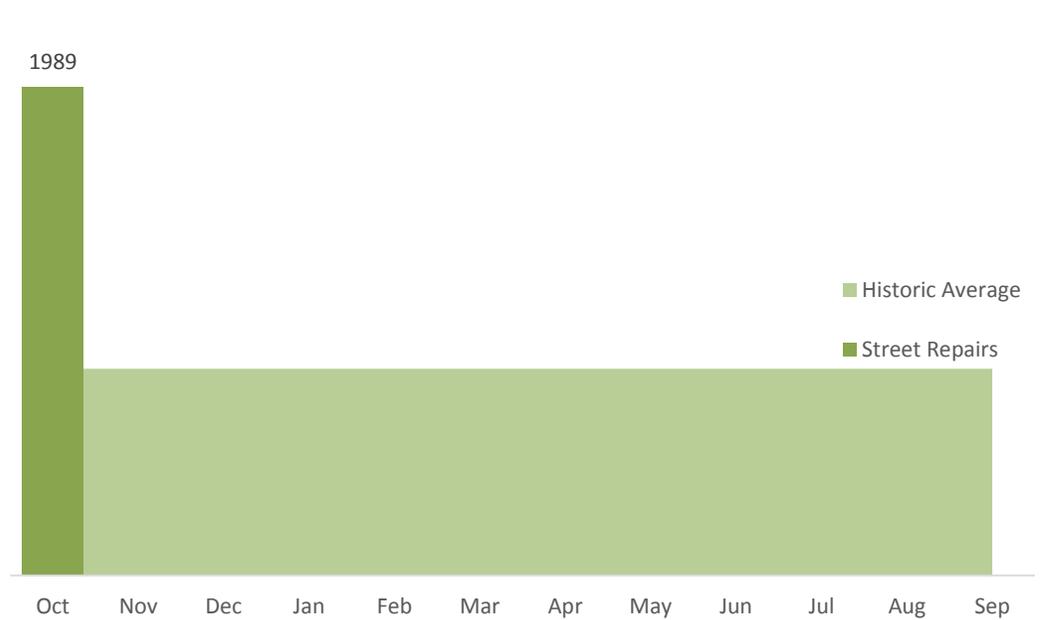
## Sidewalk Repairs

(in square yards)



## Street Repairs

(in square yards)



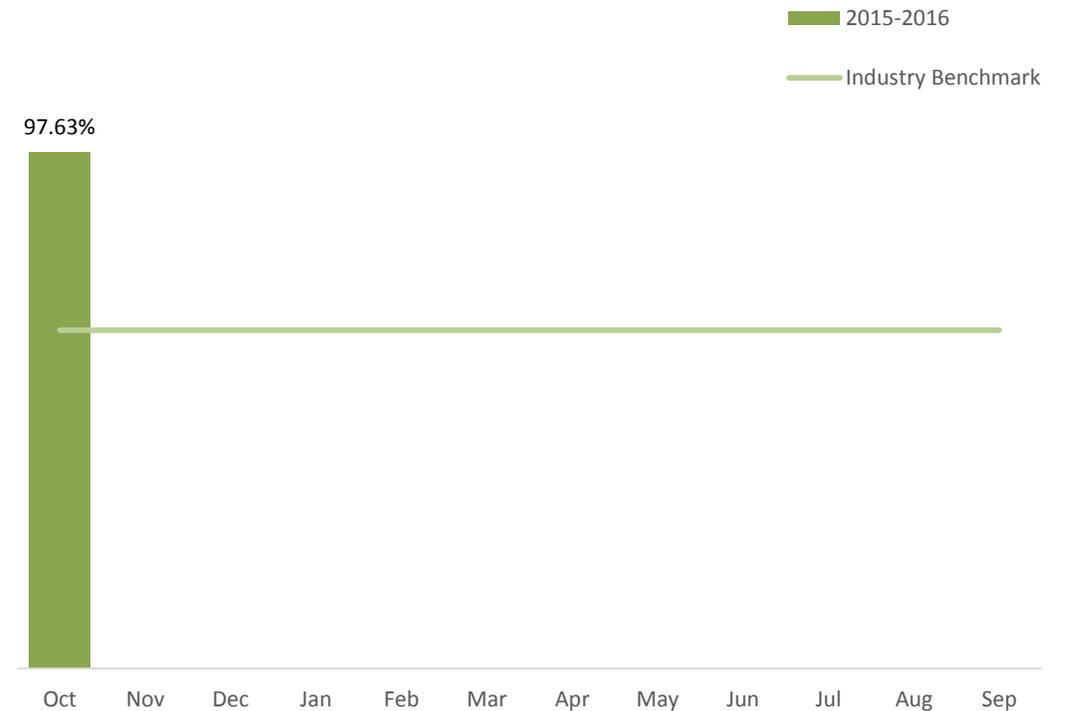
# Guiding Principle Infrastructure & Assets

Functional, sustainable, and well-maintained infrastructure, facilities, and equipment are essential elements which allow the City to achieve its potential.

## IS Opened v. Closed Service Requests



## Fleet Uptime Rate

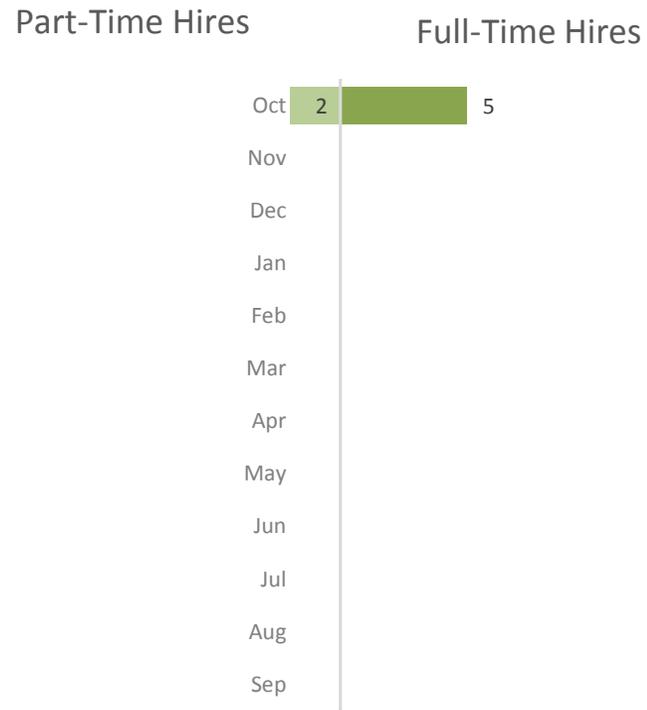


# Guiding Principle

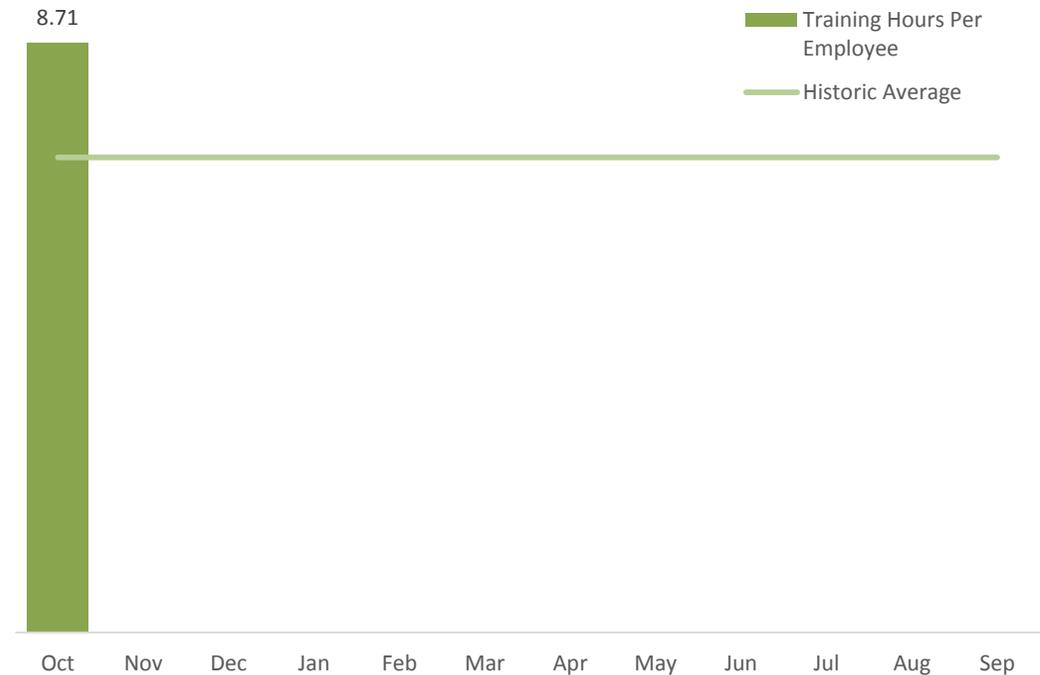
## Workforce Investments

A motivated, educated, experienced workforce is needed to carry out our mission.

### Part-Time and Full-Time Hires



### Training Hours per Employee



## Implementation Progress of the Strategic Plan v. Expected

