

MAY 2015

F A R M E R S B R A N C H

CITY MANAGER'S REPORT

A monthly report to inform the public on key metrics for the City.



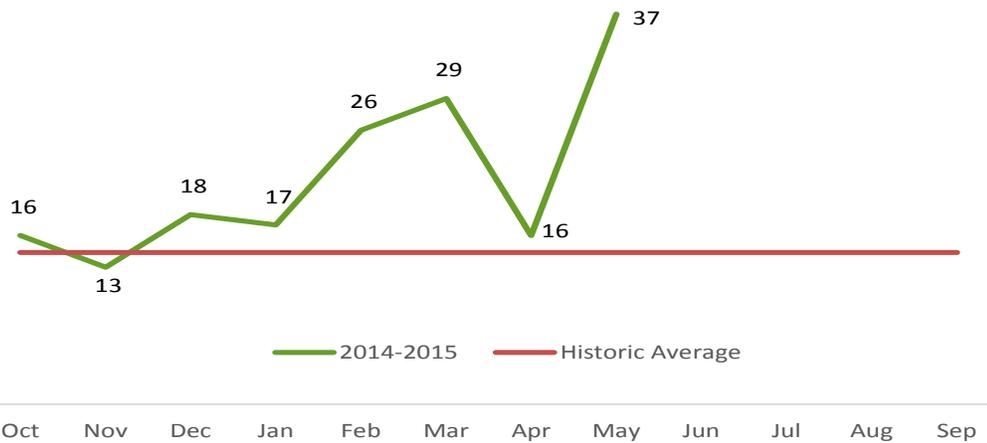
13000 William Dodson Parkway | Farmers Branch, TX 75234
www.farmersbranchtx.gov | 972.247.3131

ETHICS

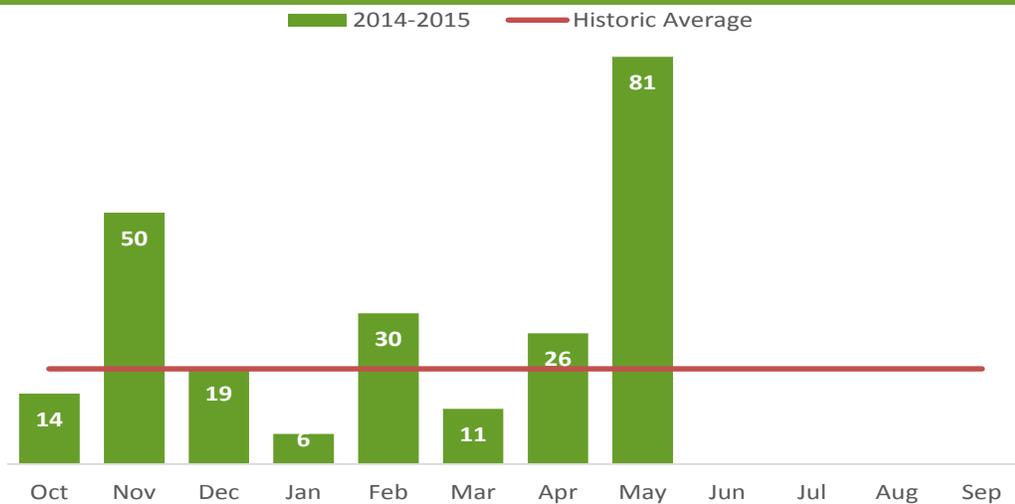
Doing the right things for the right reasons
delivers appropriate results.



OPEN RECORDS REQUESTS



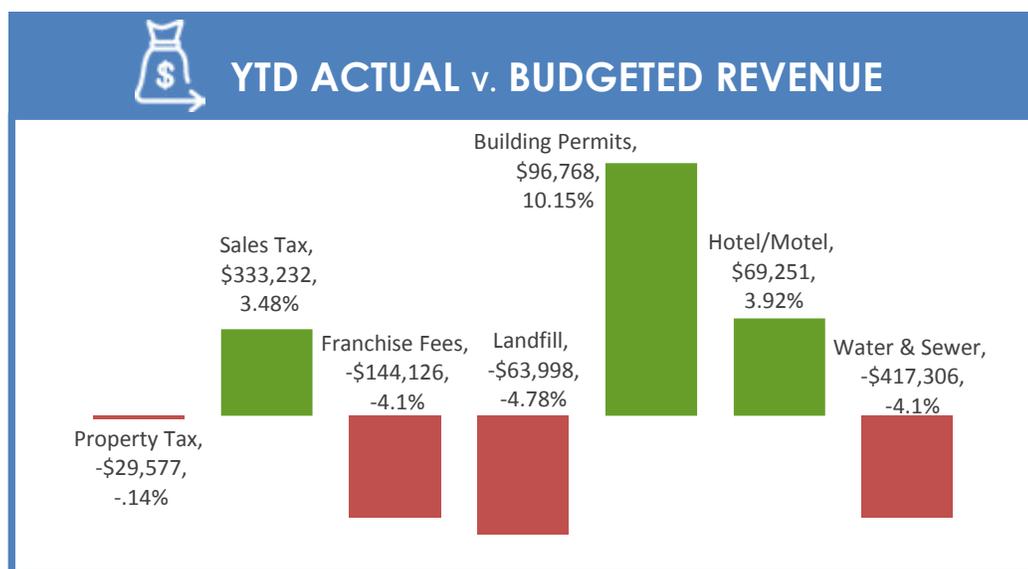
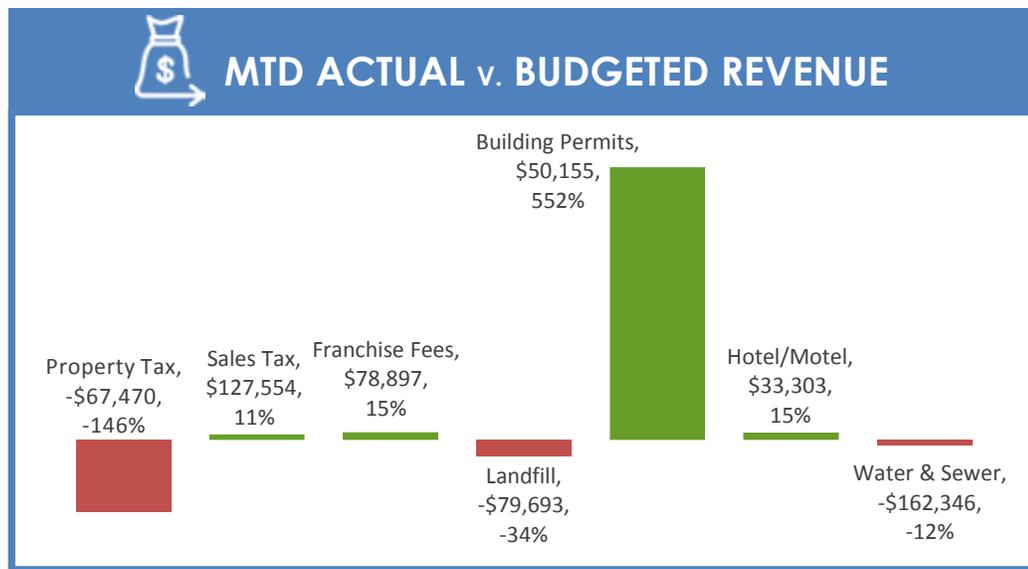
CRITICAL RECORDS SCANNED



STEWARDSHIP

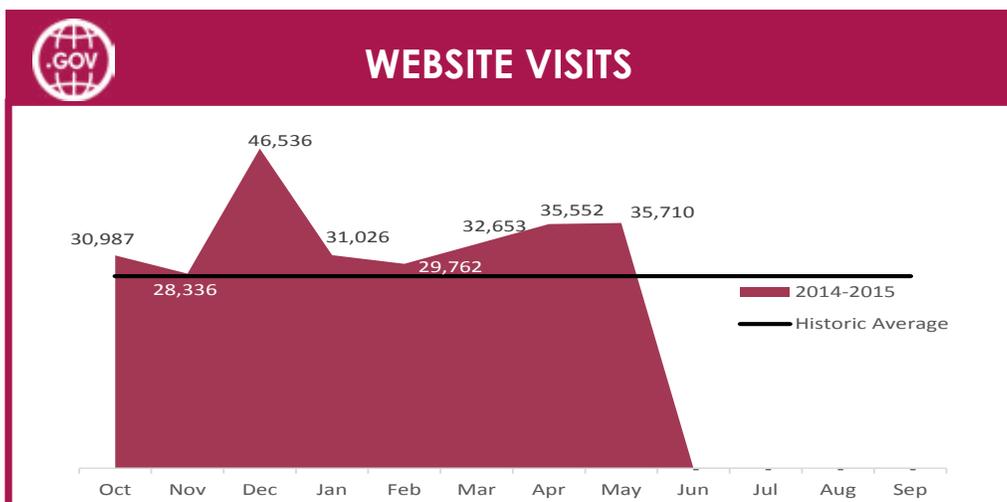
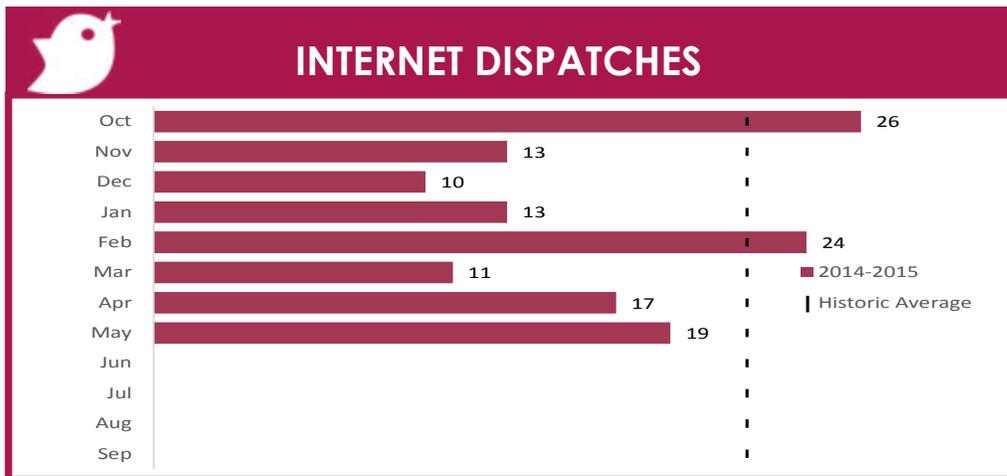
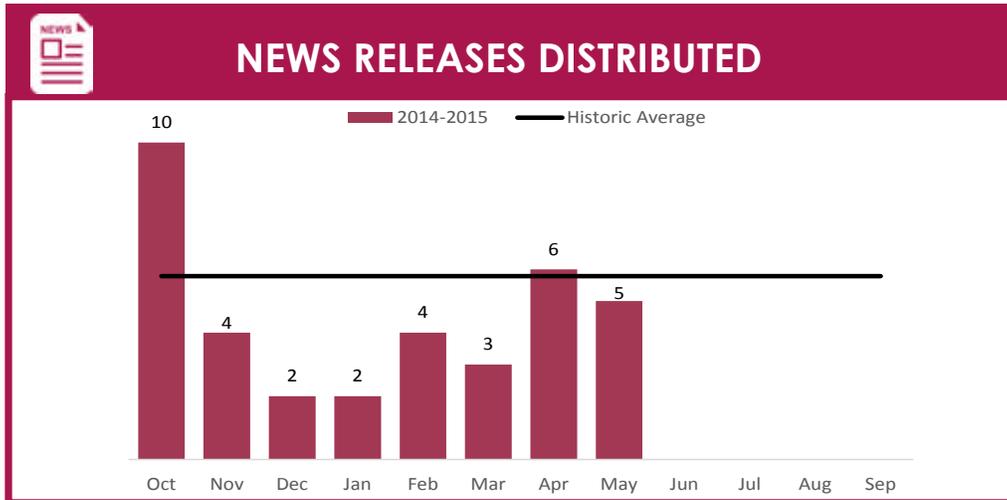
Stakeholders' investments should be protected through conservative budgeting, spending, and resource management.

REVENUES	This Month - Actual	This Month - Budget	FYTD - Actual	FYTD - Budget
Property Tax	-\$21,124.90	\$46,345.00	\$20,714,695.87	\$20,744,273.00
Sales Tax	\$1,302,738.38	\$1,175,184.00	\$9,911,773.67	\$9,578,542.00
Franchise Fees	\$601,815.72	\$522,919.00	\$3,371,675.04	\$3,515,801.00
Landfill	\$156,219.02	\$235,912.00	\$1,275,600.80	\$1,339,599.00
Building Permits	\$59,236.57	\$9,082.00	\$1,049,958.33	\$953,190.00
Hotel/Motel	\$256,729.57	\$223,427.00	\$1,837,977.03	\$1,768,726.00
Water and Sewer	\$1,188,110.34	\$1,350,456.00	\$9,767,420.97	\$10,184,727.00



ACCESSIBILITY

Stakeholders deserve to know what is happening in the community and should have the opportunity to participate in its governance.



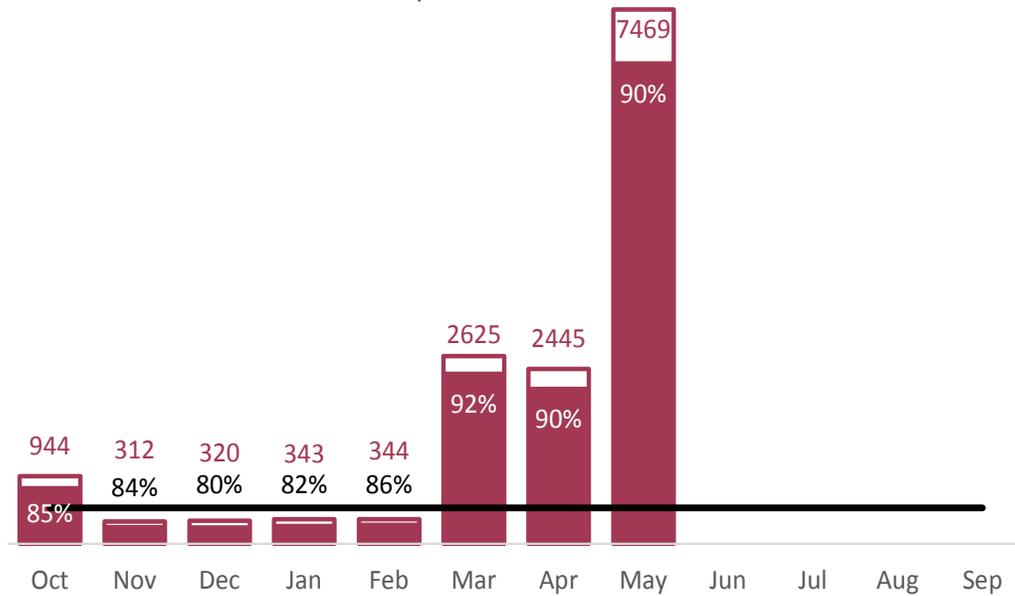
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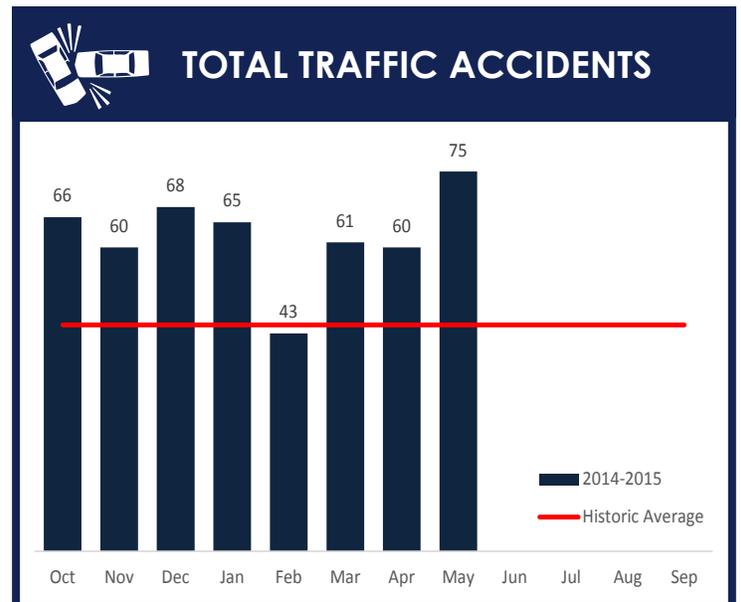
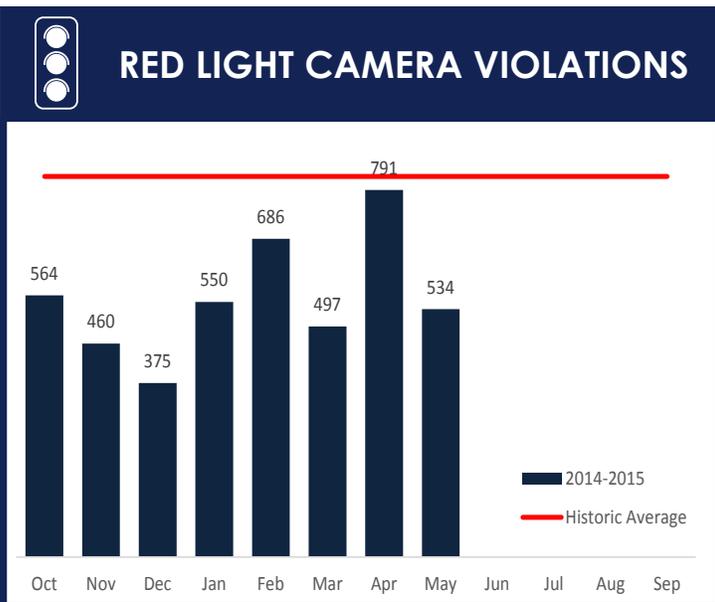
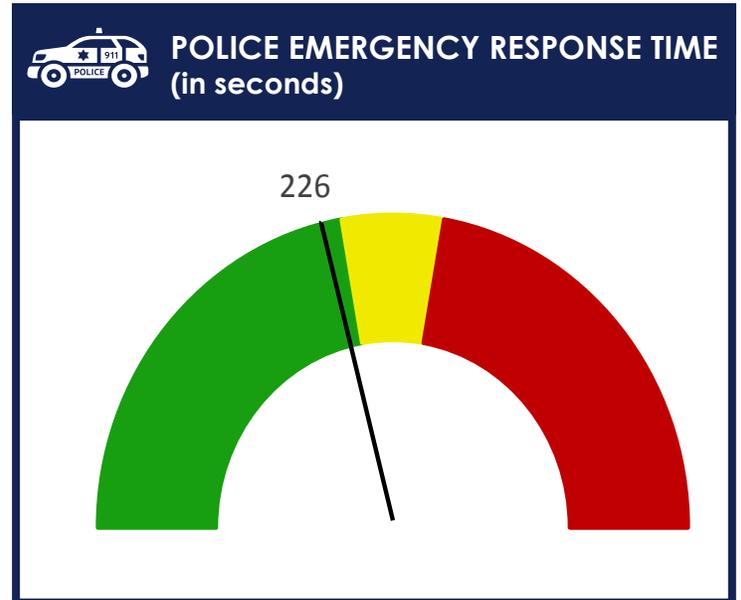
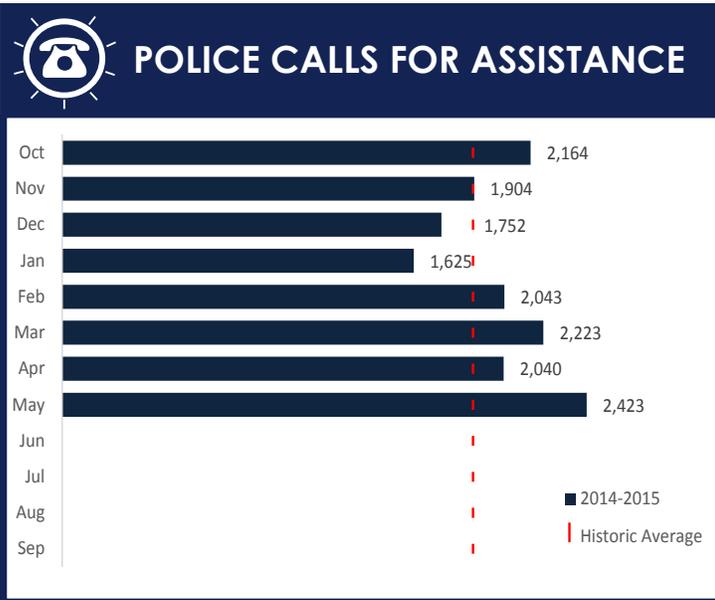
LOVE THE BRANCH VISITS

with Proportion of New Visitors



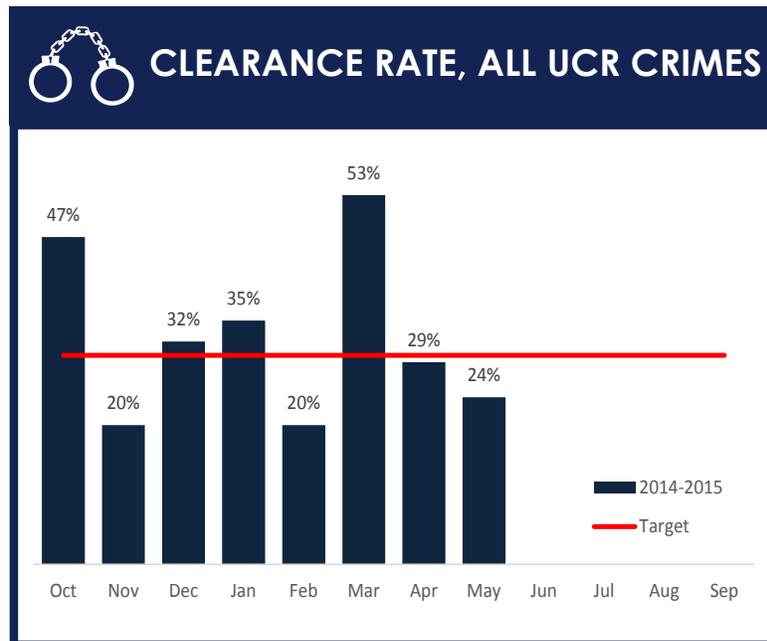
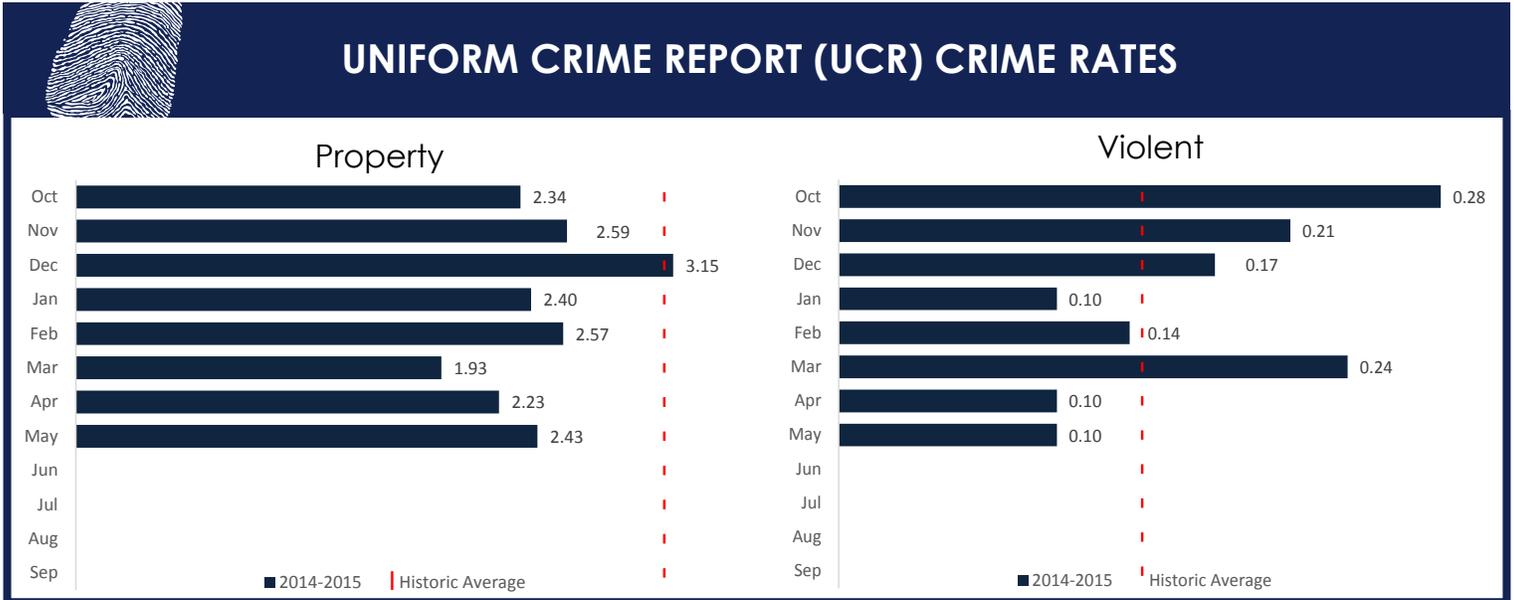
SAFETY

Safety is the foundation on which vibrant communities are built.



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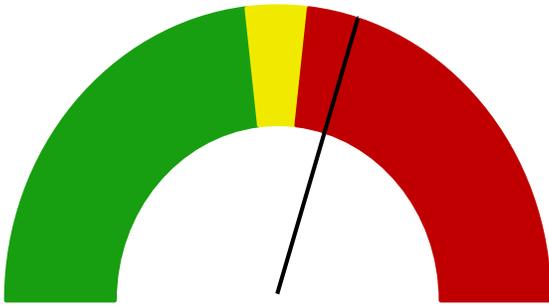
SAFETY

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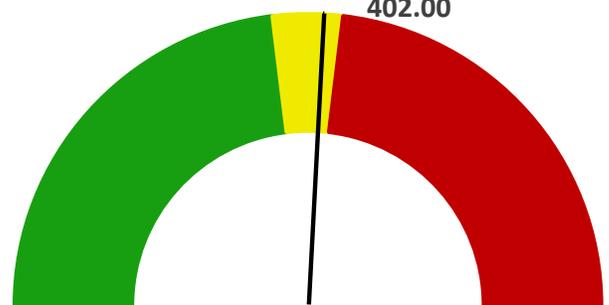
90TH PERCENTILE FIRE RESPONSE TIME (IN SECONDS)

489.00

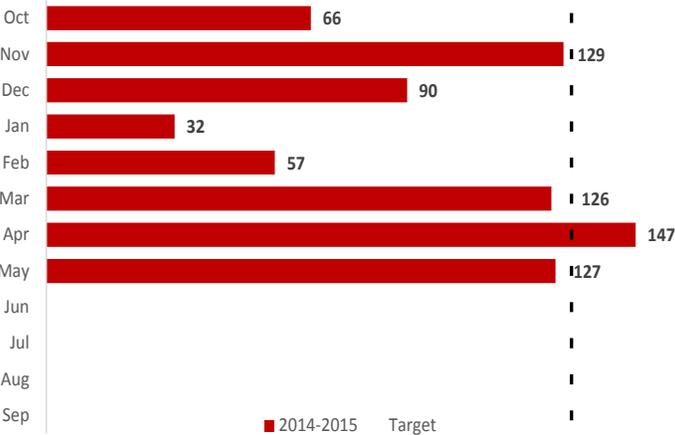


90TH PERCENTILE EMS RESPONSE TIME (IN SECONDS)

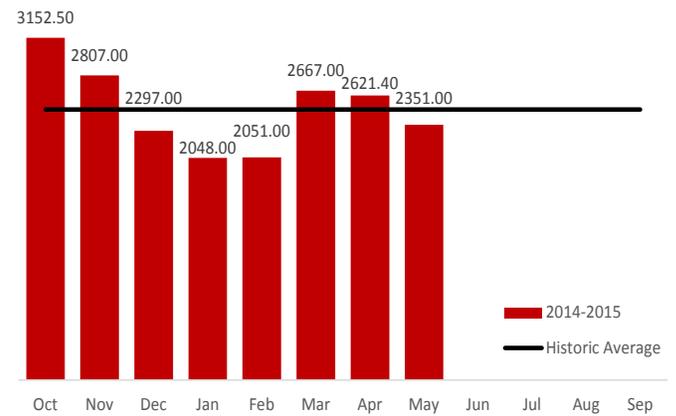
402.00



NUMBER OF BASE BUILDING INSPECTIONS



NUMBER OF COMBINED FIRE AND EMS TRAINING HOURS

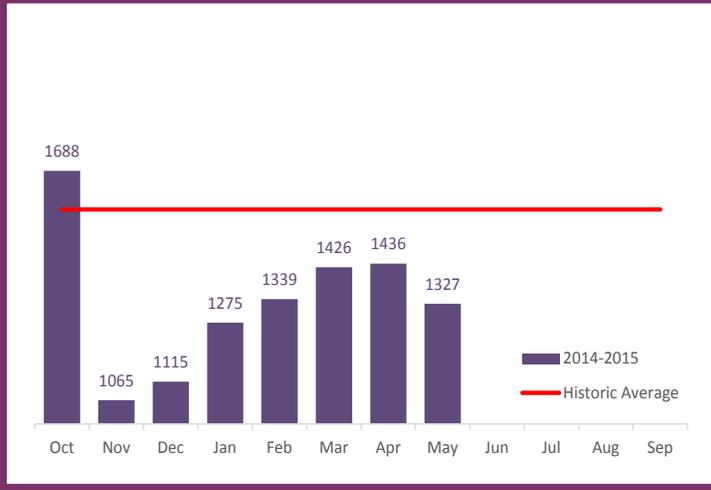


SAFETY

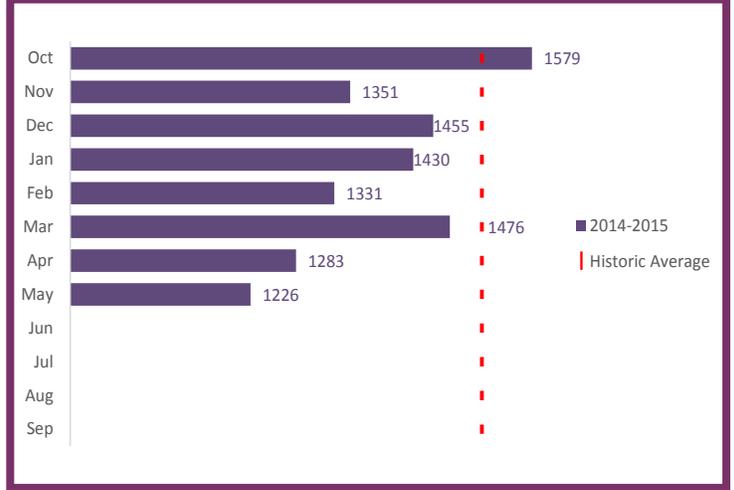
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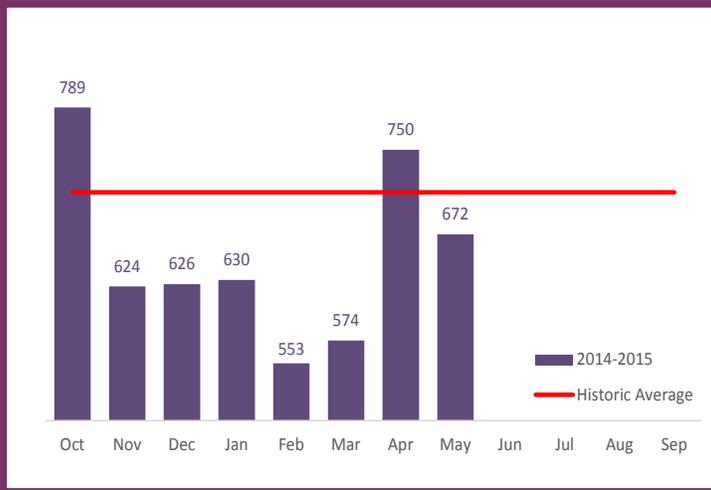
COURT CASES FILED



COURT CASES DISPOSED



WARRANTS ISSUED

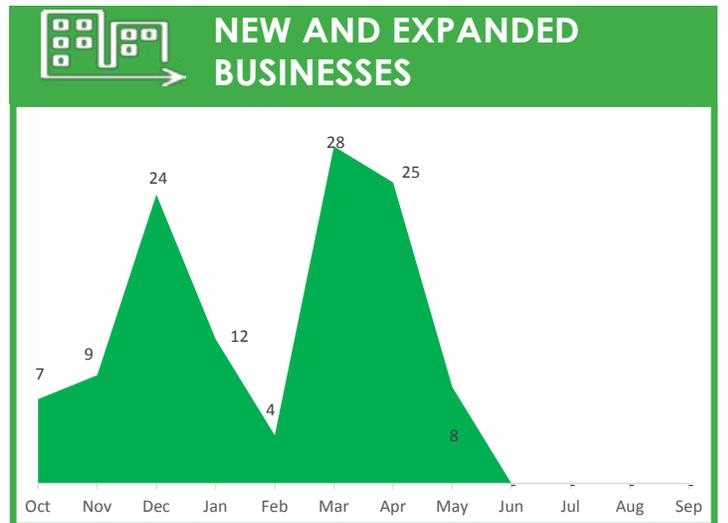
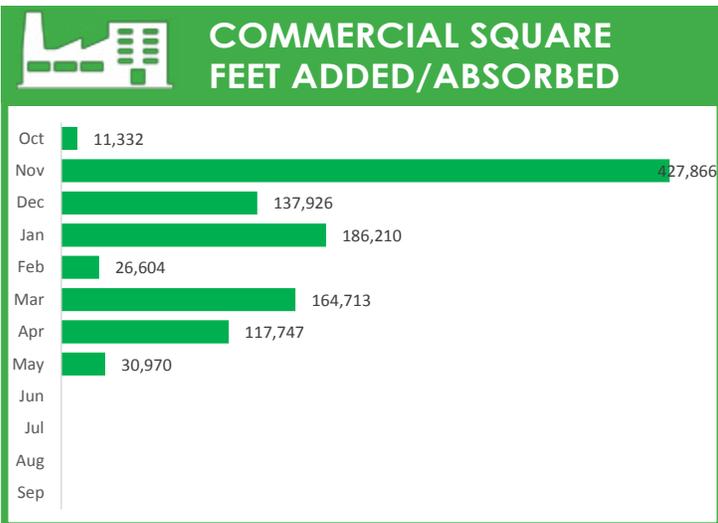
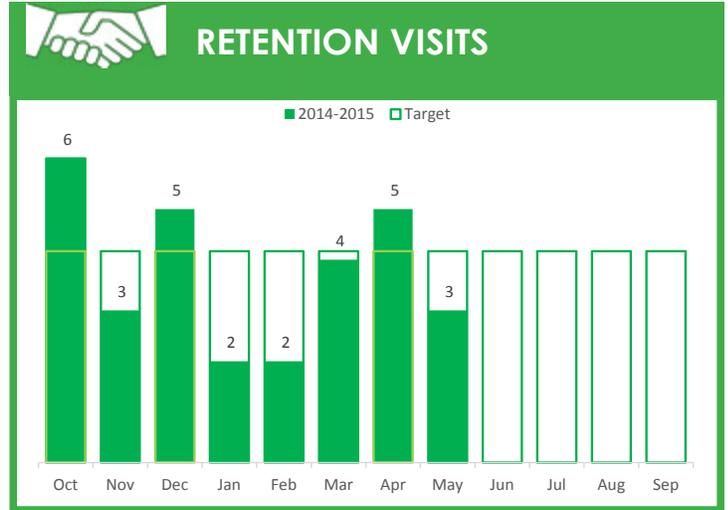
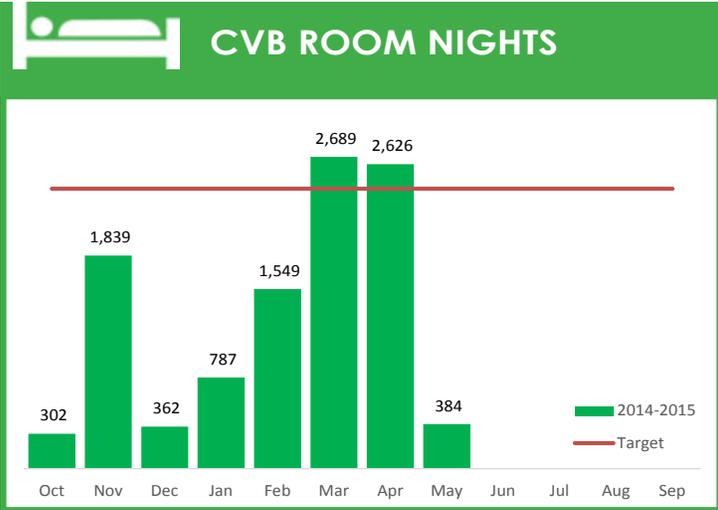


WARRANTS SERVED



GROWTH

A strong, diversified economic base provides sustainable growth.

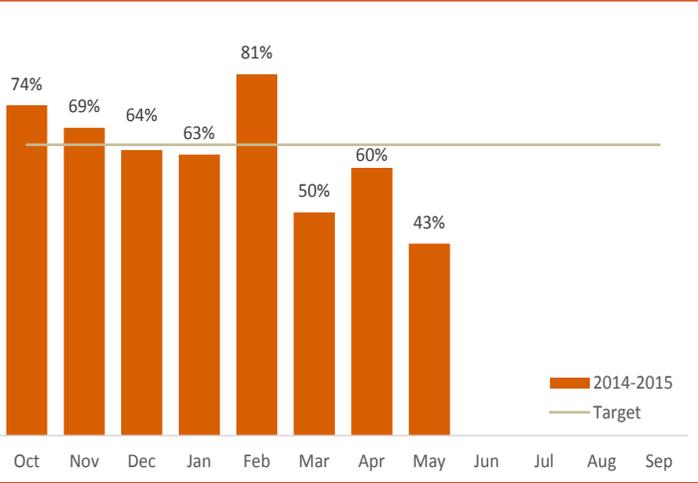


NEIGHBORHOODS

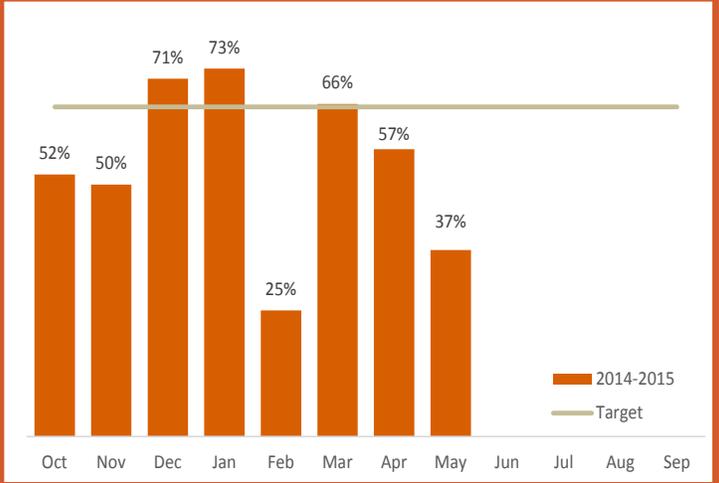
Effective planning, land use, development, code enforcement, and revitalization activities yield strong, thriving commercial and residential neighborhoods.



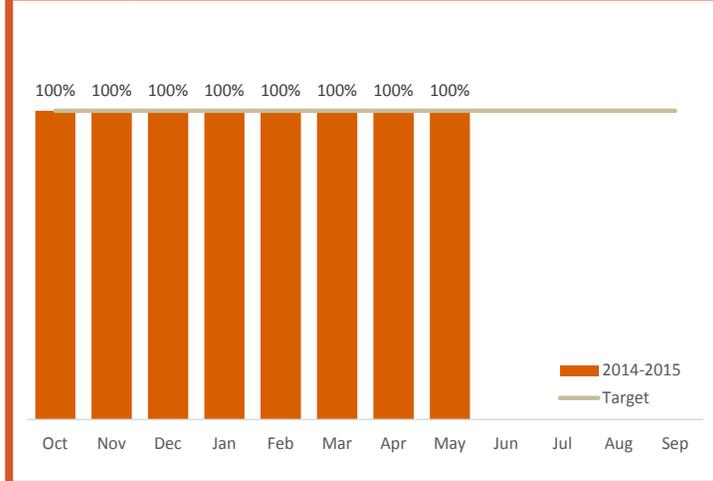
COMPLIANCE RATE - 7-DAY NOTICES



COMPLIANCE RATE - 15 DAY NOTICE



COMPLIANCE RATE - 30 DAY NOTICE

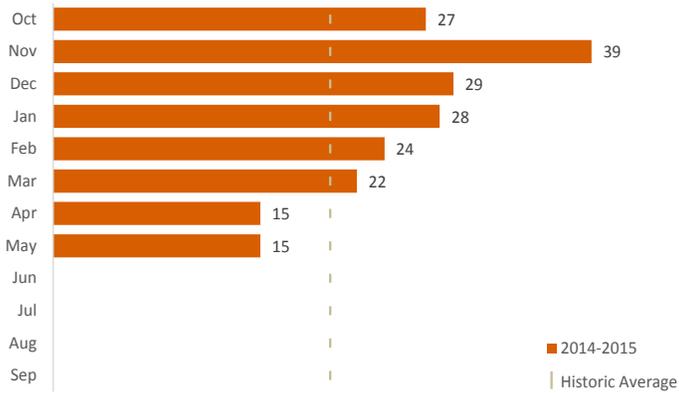


NEIGHBORHOODS

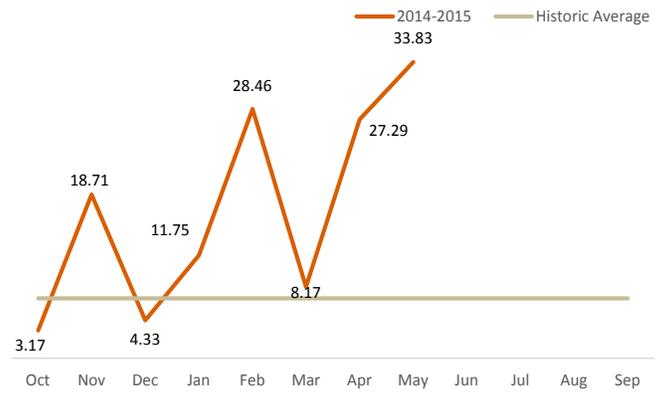
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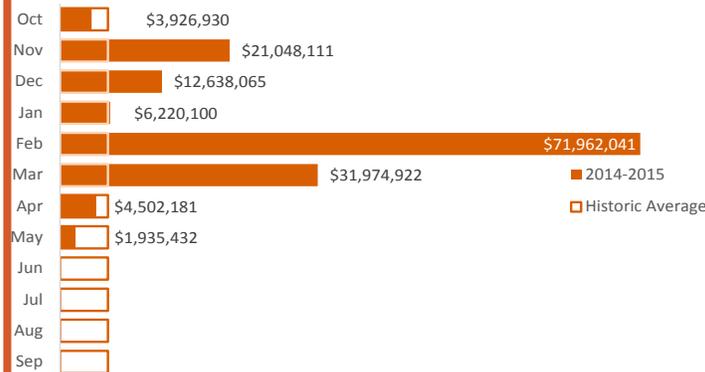
COMMERCIAL BUILDING PERMITS ISSUED



COMMERCIAL BUILDING PERMIT REVIEW TIME



COMMERCIAL BUILDING PERMIT VALUE

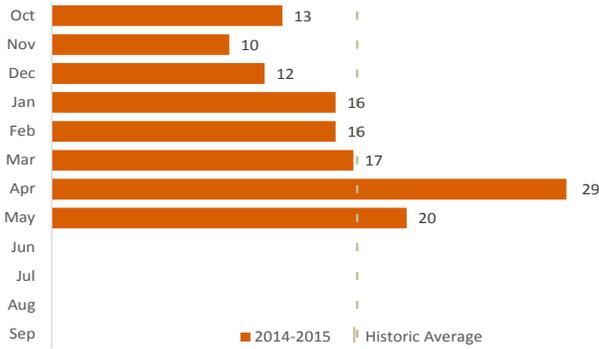


NEIGHBORHOODS

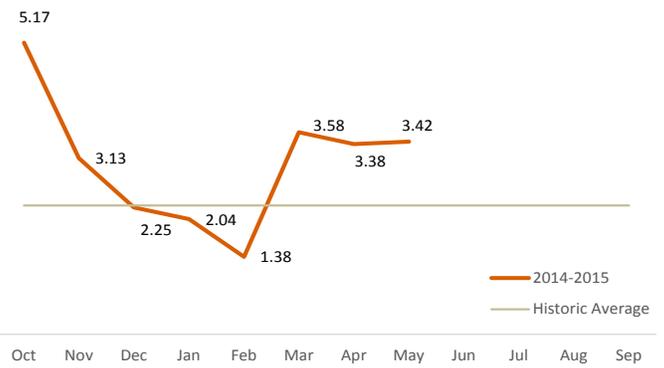
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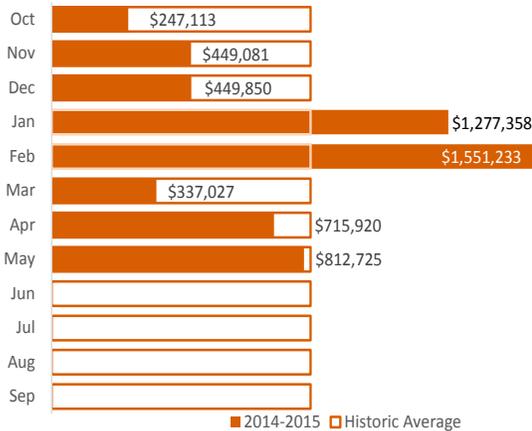
RESIDENTIAL BUILDING PERMITS ISSUED



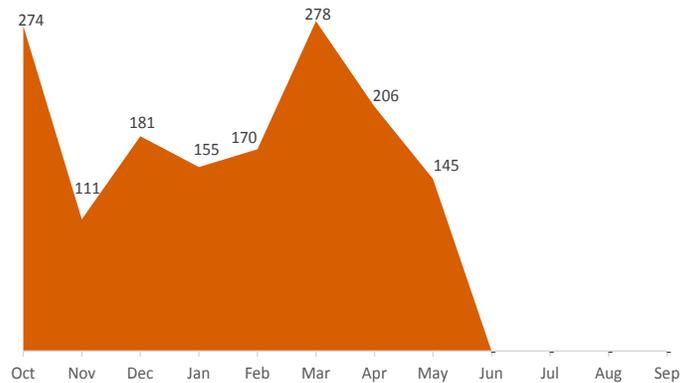
RESIDENTIAL BUILDING PERMIT REVIEW TIME



RESIDENTIAL BUILDING PERMIT VALUE



ANIMAL SHELTER FIELD CALLS

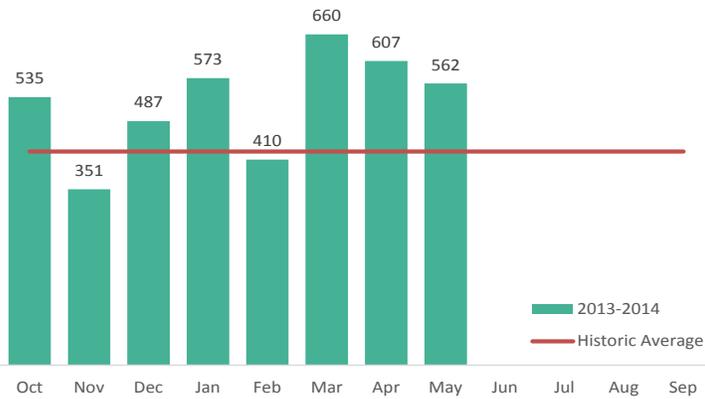


LEISURE

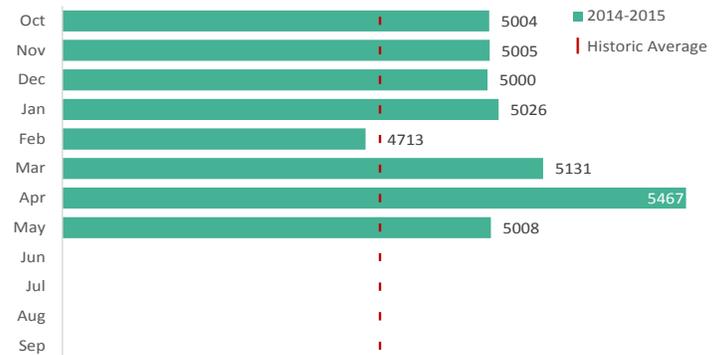
Beautifully maintained natural environments, parks, rights-of-way, and green space paired with a wide variety of quality recreational and entertainment opportunities for all ages enhance quality of life.



REC CENTER CLASS REGISTRATIONS

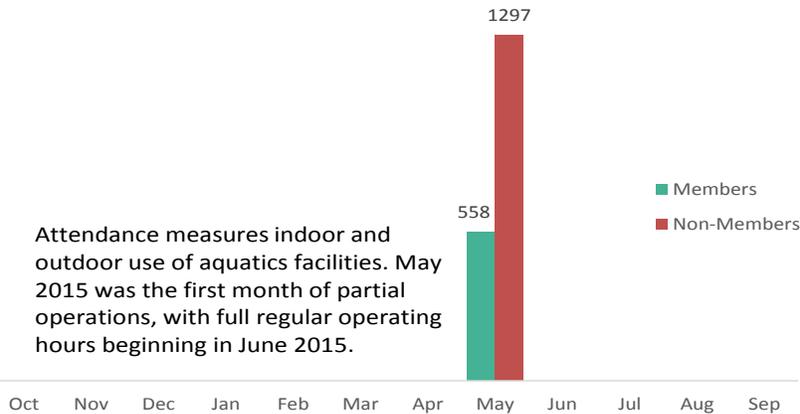


SR CENTER PROGRAM ATTENDANCE



AQUATICS ATTENDANCE

Attendance measures indoor and outdoor use of aquatics facilities. May 2015 was the first month of partial operations, with full regular operating hours beginning in June 2015.

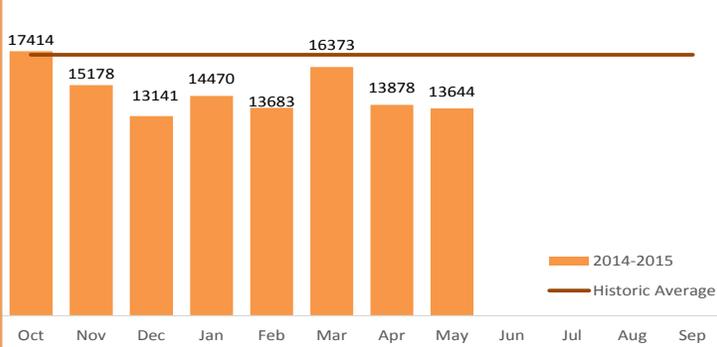


LEISURE

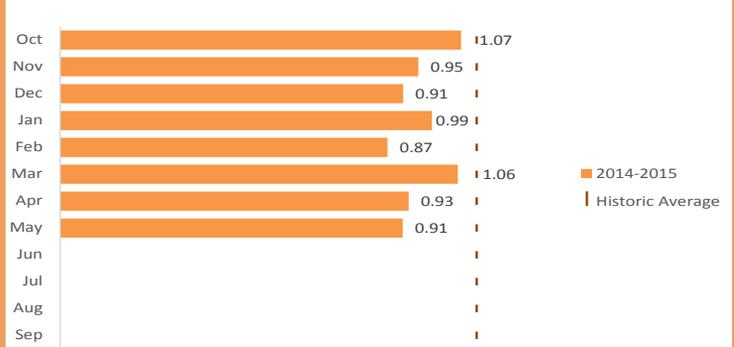
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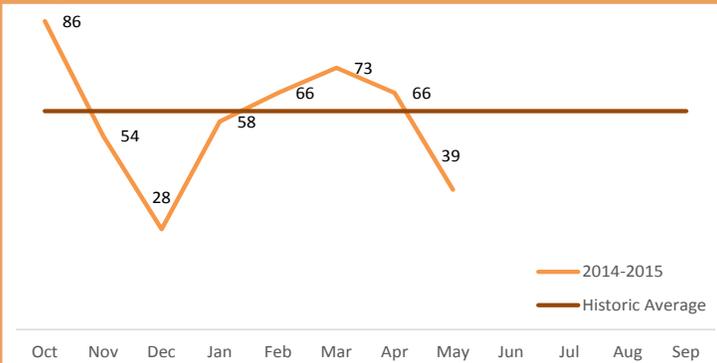
LIBRARY VISITORS



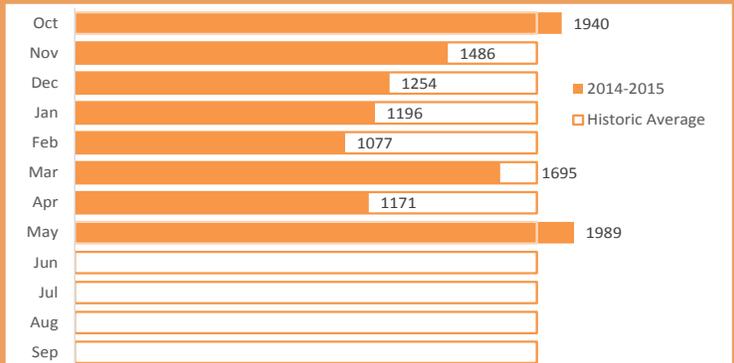
CIRCULATION PER CAPITA



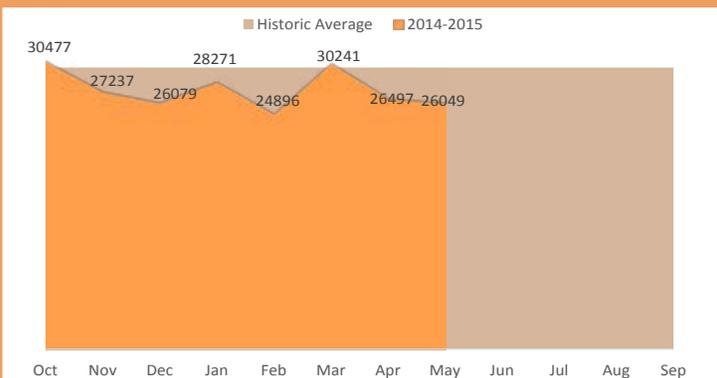
LIBRARY PROGRAMS



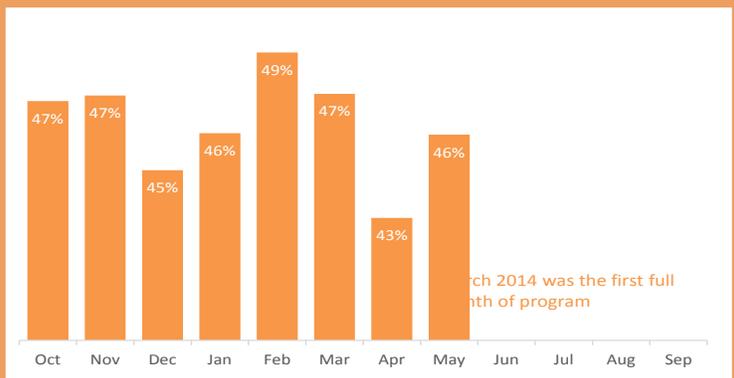
PROGRAM ATTENDANCE



TOTAL CIRCULATION

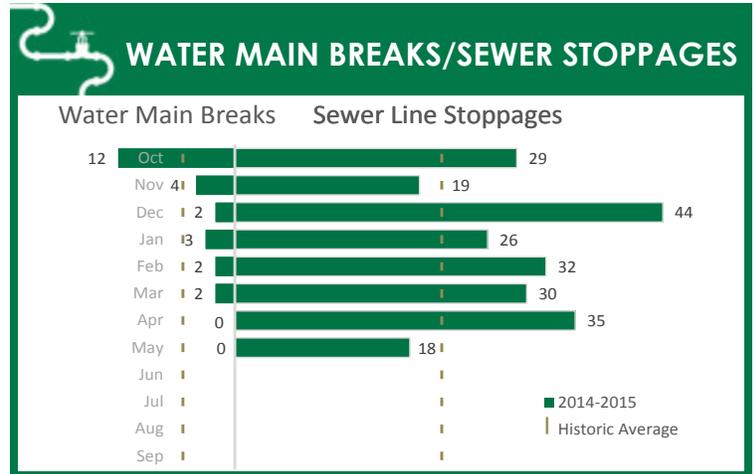
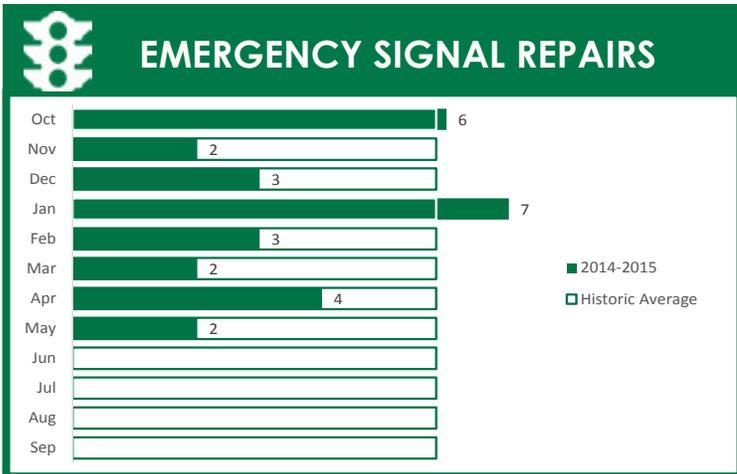
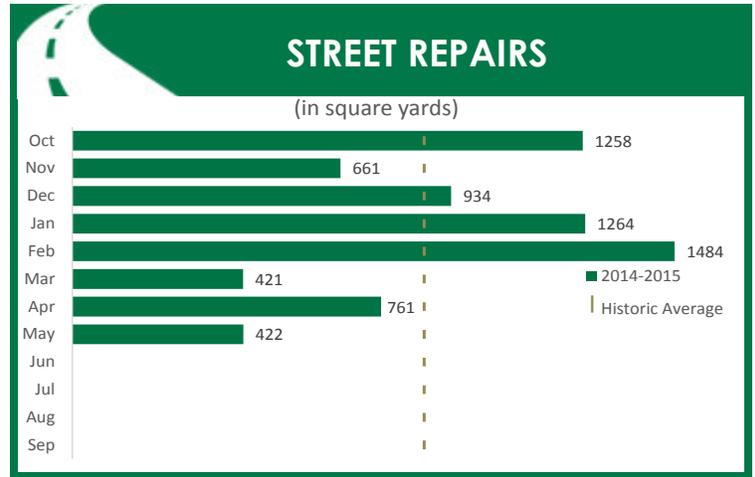
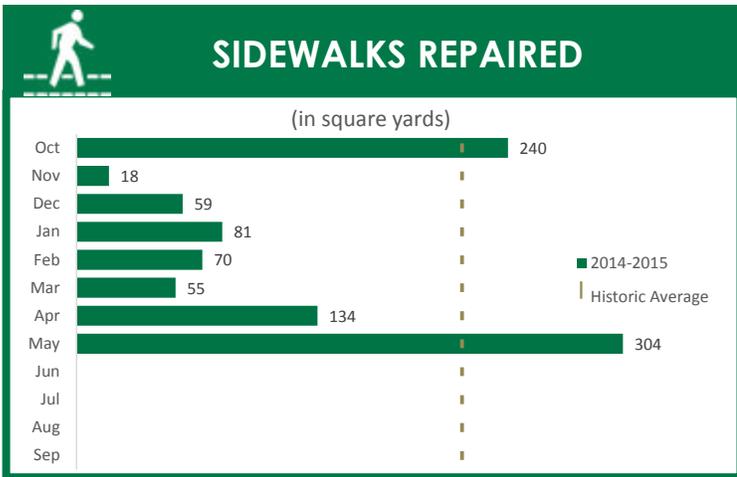
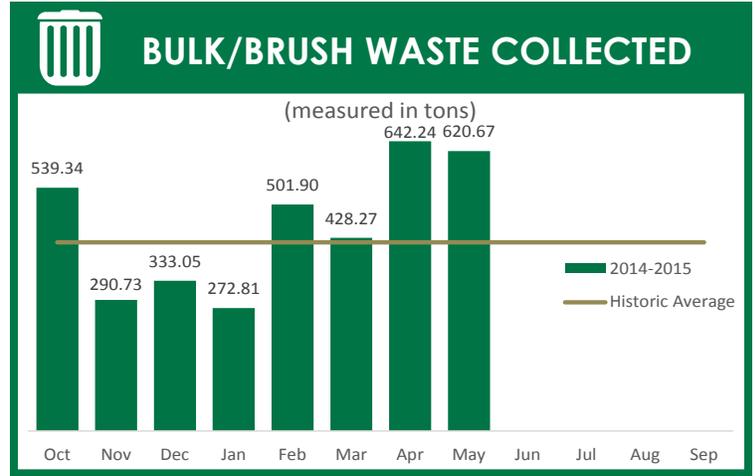
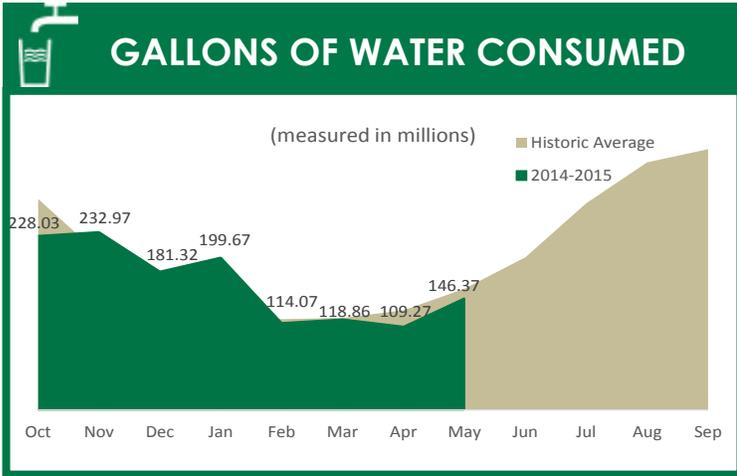


SELF-SERVICE CHECKOUTS



INFRASTRUCTURE

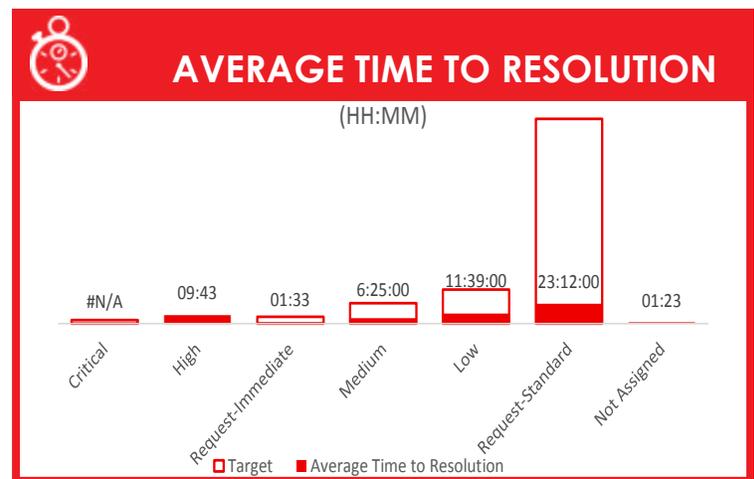
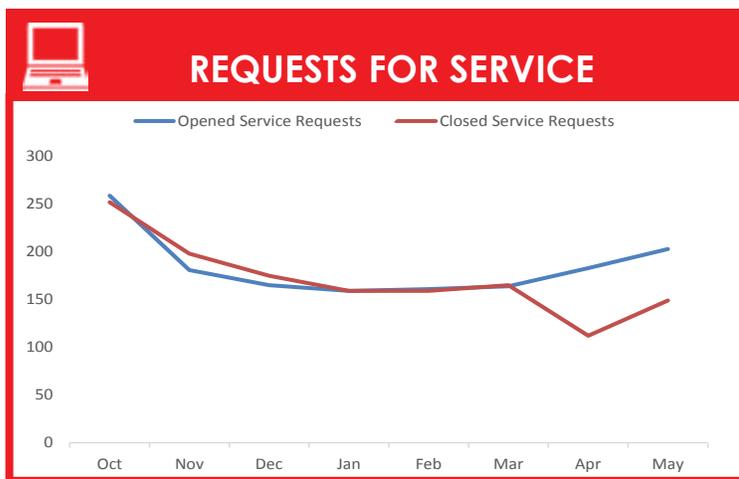
Functional, sustainable, and well-maintained infrastructure, facilities, and equipment are essential elements which allow the City to achieve its potential.



INFRASTRUCTURE

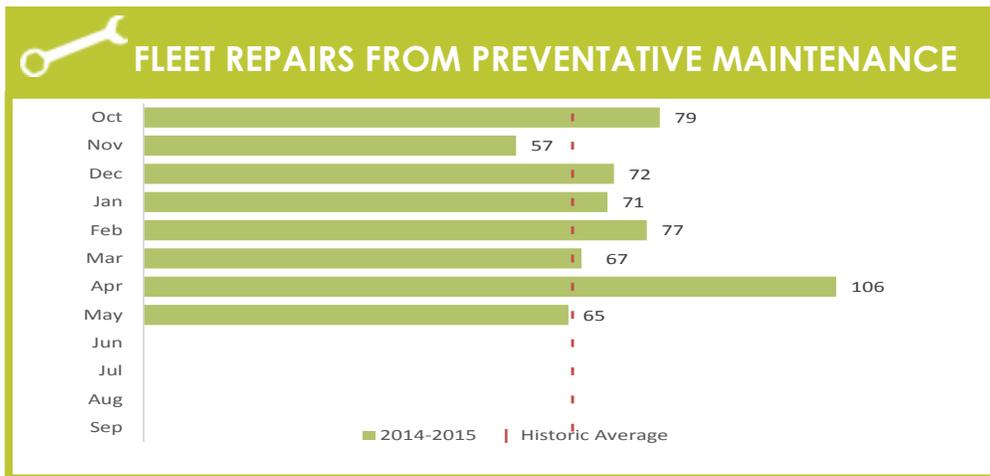
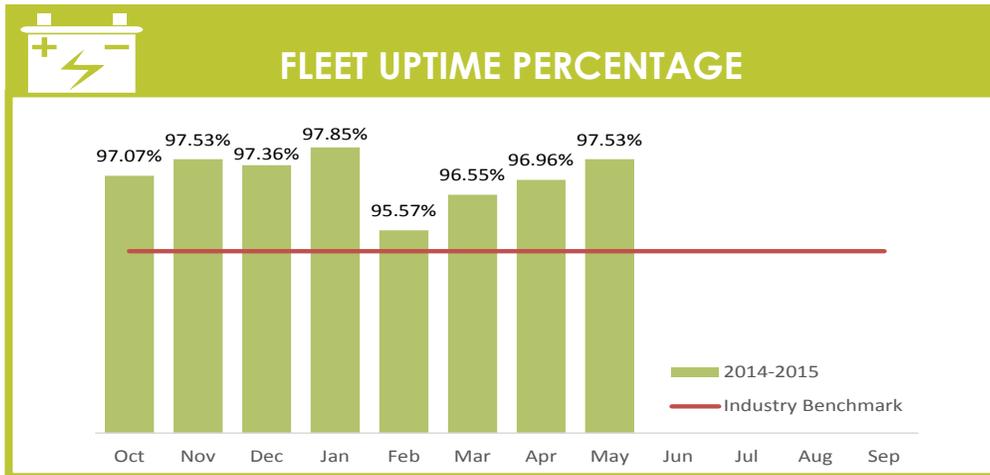
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Information Services Priority Types	# of Requests
Critical - Immediate, sustained effort using all necessary and available resources until service is restored.	0
High - Immediate response to assess the situation, staff may be interrupted and taken away from low or medium priority job.	2
Medium - Response using standard procedures and operating within the normal frameworks.	33
Low - Response using standard procedures and operating within the normal frameworks as time allows.	78
Request Immediate - Priority response to address the request, staff may be interrupted and taken away from low or medium priority jobs.	6
Request Standard - Response using standard procedures and operating within the normal frameworks as time allows.	86



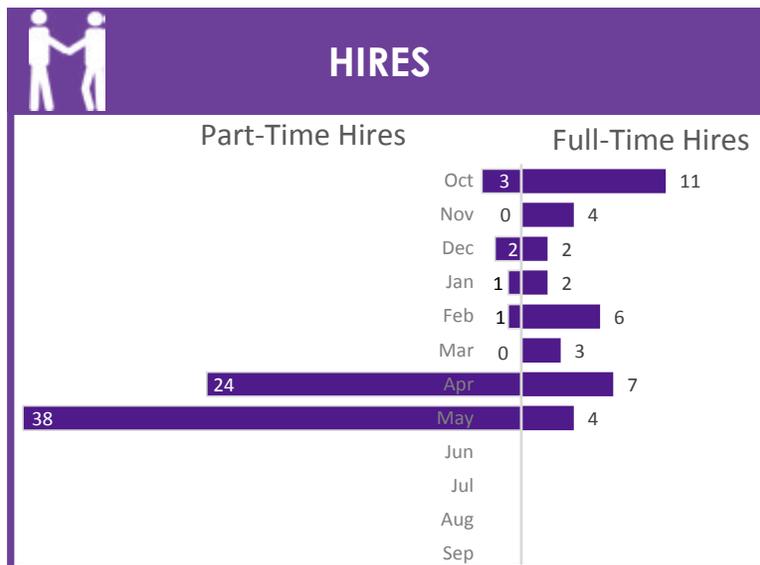
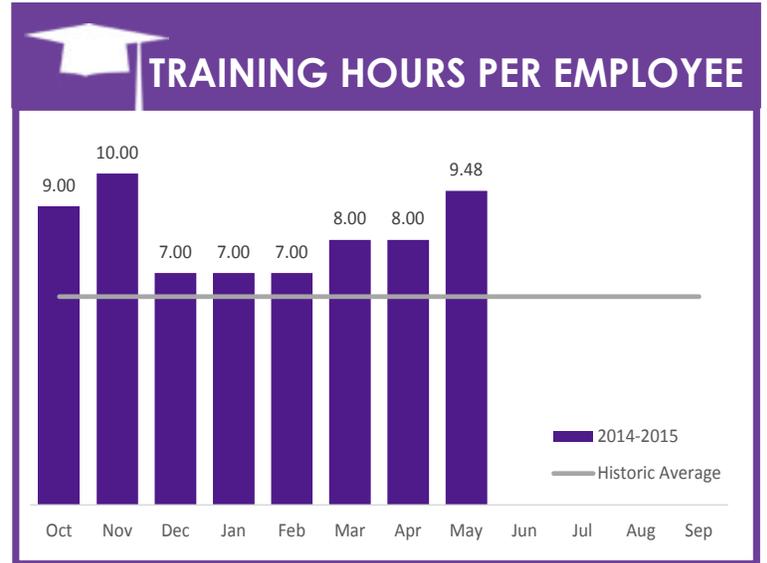
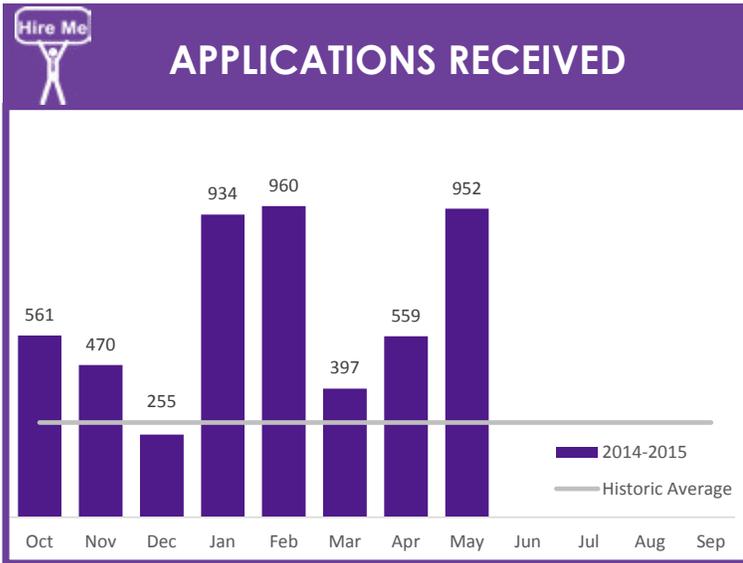
INFRASTRUCTURE

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PEOPLE

A motivated, educated, experienced workforce is needed to carry out our mission.



SERVICE

Phenomenal service sets us apart as a community of choice.

Citizen & Employee Feedback

- “On behalf of the Coppell Police Department, I write to recognize the outstanding work of Corporal Kyle Boyce. Corporal Boyce recently assisted our department by participating as an assessor in our latest Corporal promotional process. Corporal Boyce’s professional insight, attention to detail, and overall involvement in the selection process was instrumental in determining the correct individual to fill the position. I appreciate and recognize Corporal Boyce’s significant service and I thank you for your partnership and support.”
— Coppell Police Chief Mac Tristan
- “Thank you so much for coordinating the police car ride that we won from the Janie Stark auction. The kids had a wonderful time & it was a huge hit with the kids that came out to watch their arrival. Corporal Sikorsky was awesome!”
— The Goodnos
- “Gary, wonderful video... Tom is a GOOD MODERATOR! Congratulations on continuing to expand our city as the City in a Park.”
— Betty Supinski

