

NOVEMBER 2014

F A R M E R S B R A N C H
CITY
MANAGER'S
REPORT

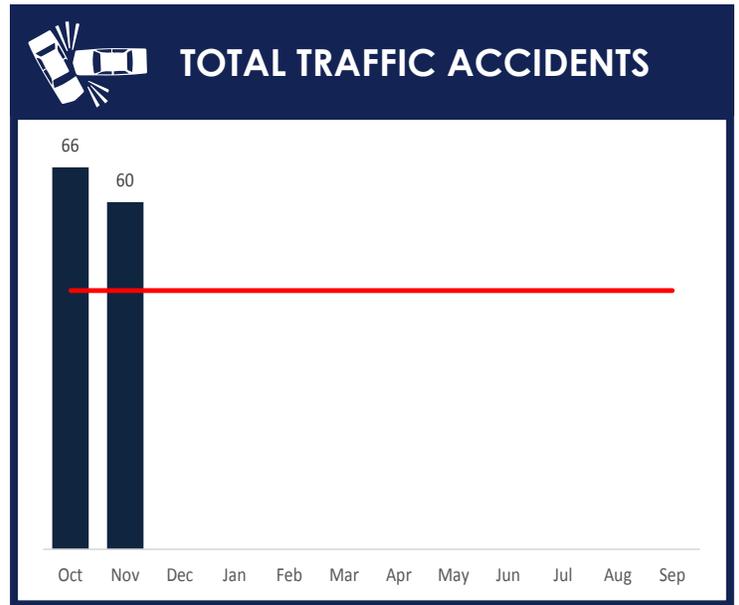
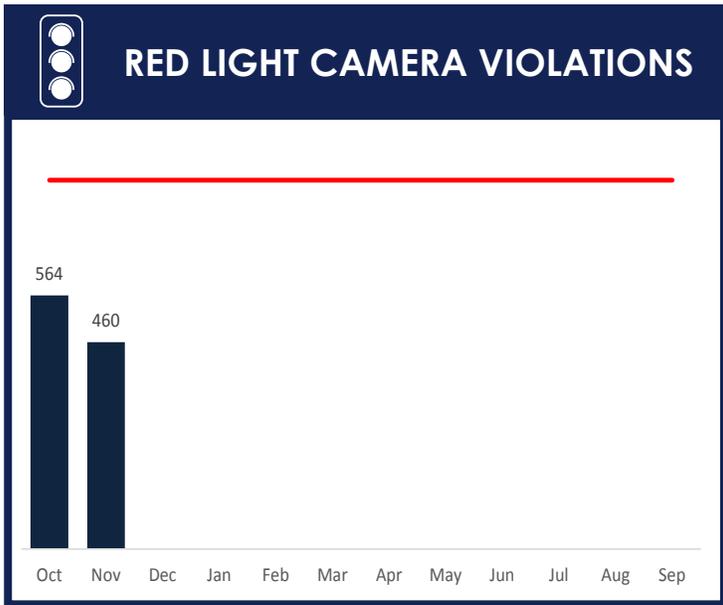
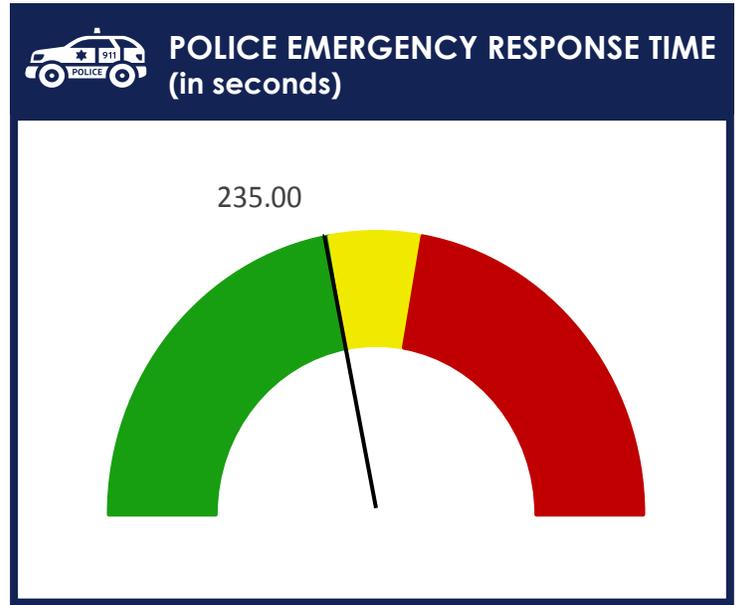
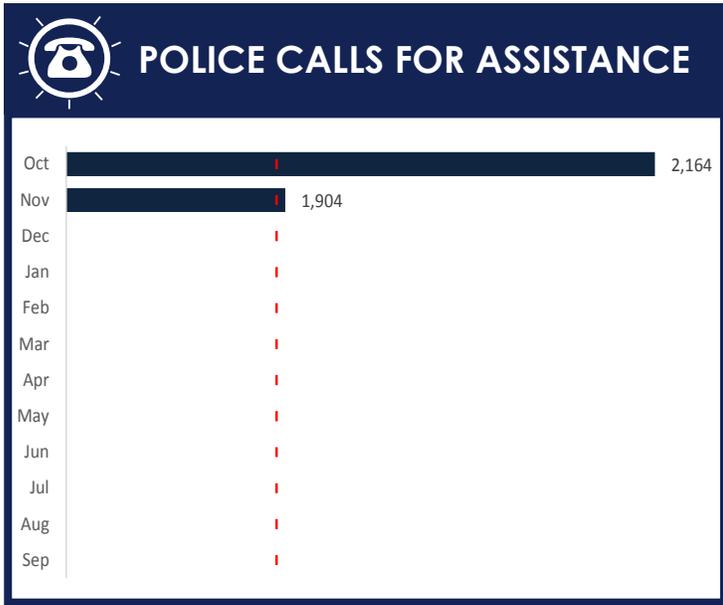
A monthly informational report to
inform the public on key metrics for the City.



13000 William Dodson Parkway | Farmers Branch, TX 75234
www.farmersbranchtx.gov | 972.247.3131

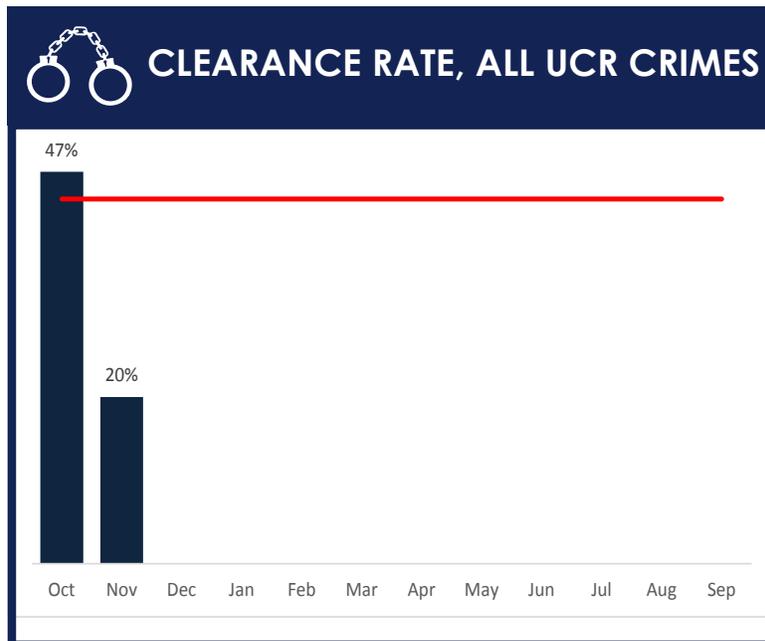
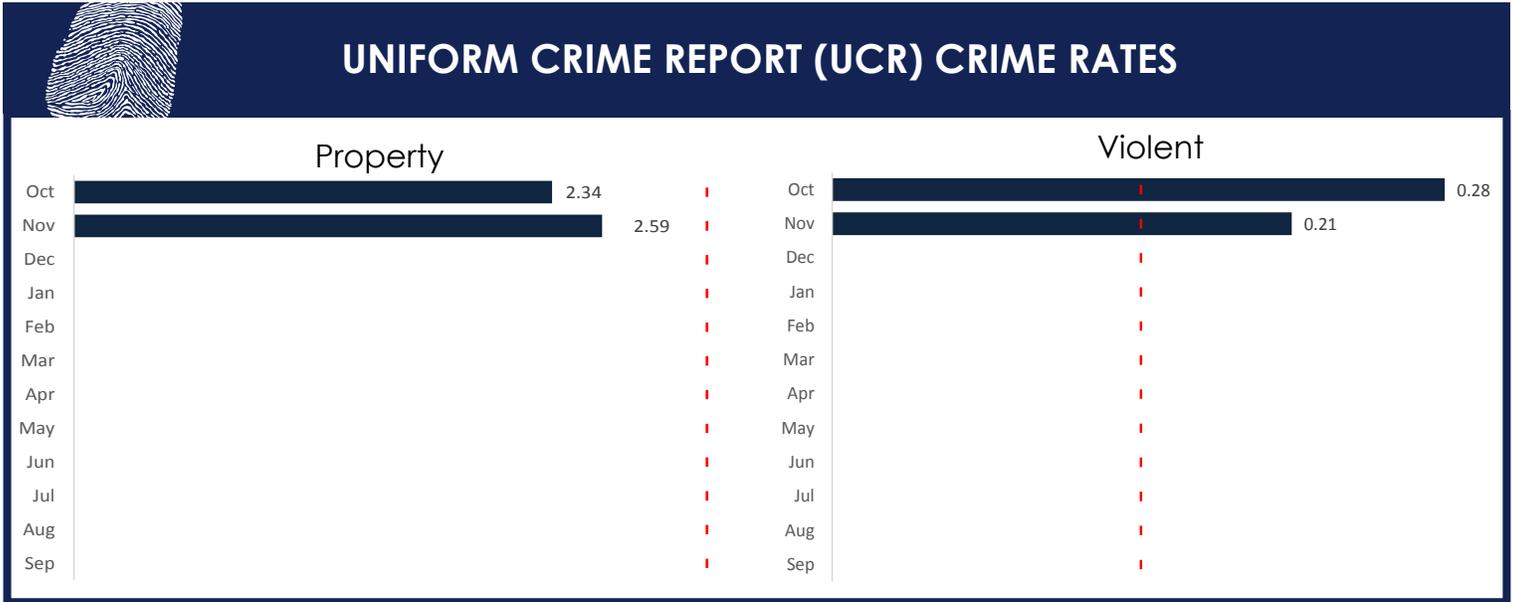
ONE

Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



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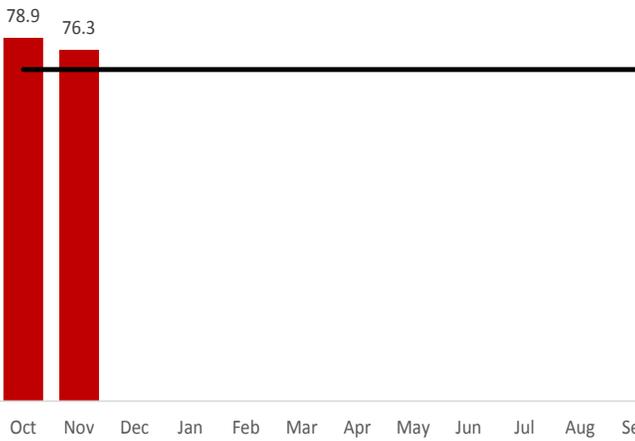


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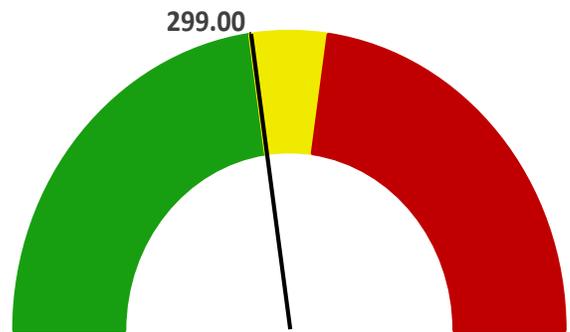
Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



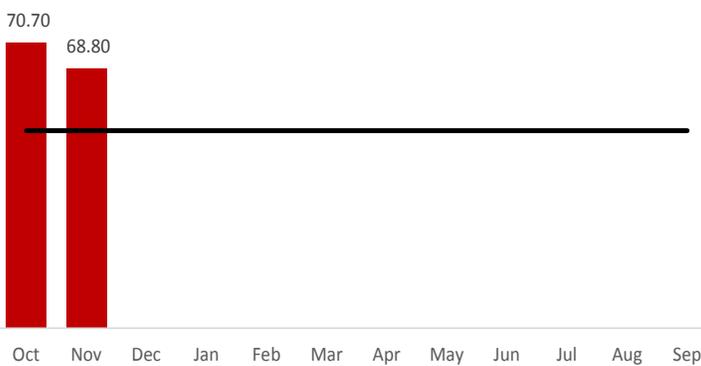
PERCENT OF EMS RESPONSES ≤ 5 MINUTES



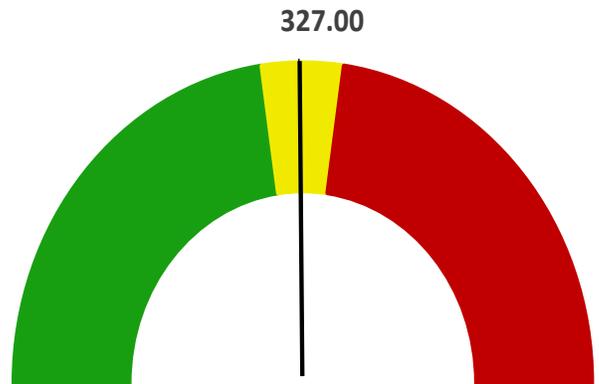
AVERAGE EMS RESPONSE TIME (IN SECONDS)



PERCENT OF FIRE RESPONSES ≤ 5 MINUTES



AVERAGE FIRE RESPONSE TIME (IN SECONDS)

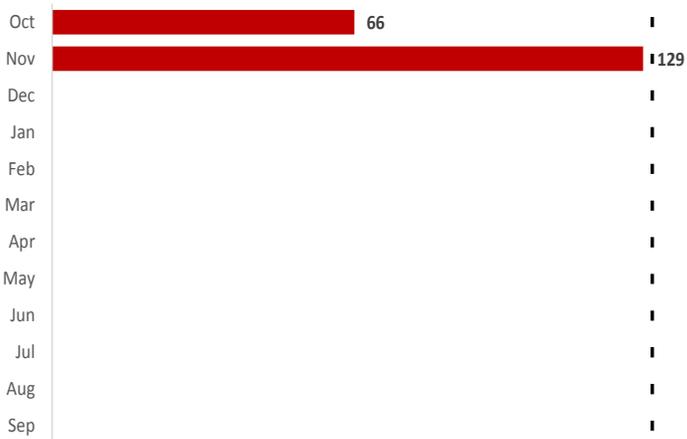


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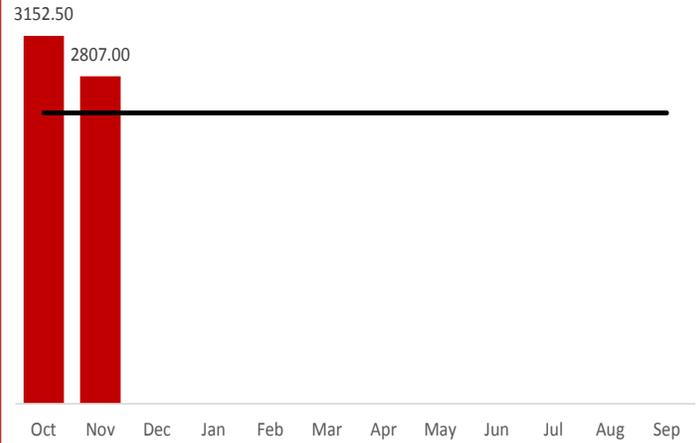
Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



NUMBER OF BASE BUILDING INSPECTIONS



NUMBER OF COMBINED FIRE AND EMS TRAINING HOURS

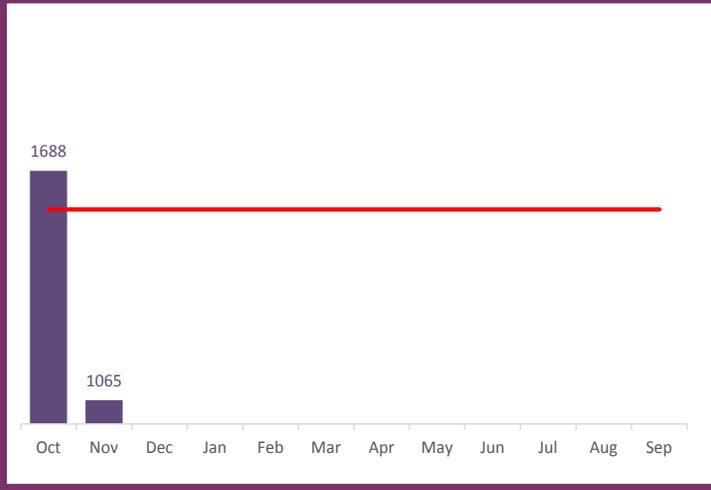


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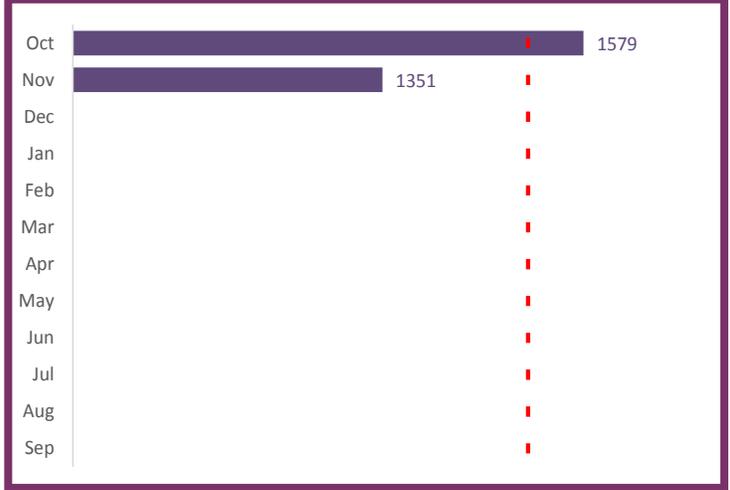
Provide safety and security for citizens, visitors, and businesses through progressive public safety programs.



COURT CASES FILED



COURT CASES DISPOSED



WARRANTS ISSUED



WARRANTS SERVED



TWO

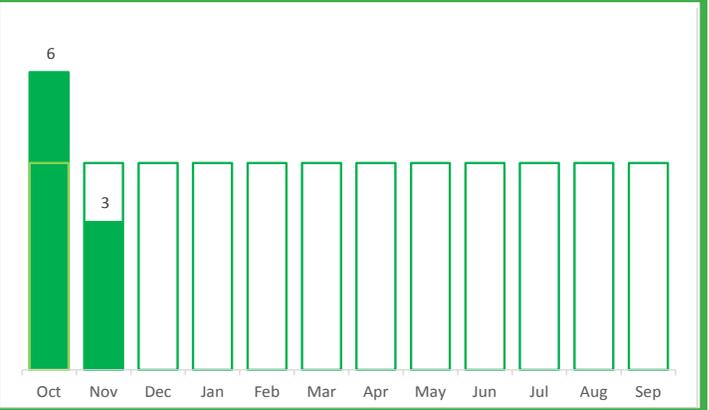
Provide sustainable growth and a strong, diversified economic base by engaging in aggressive economic development activities and programs.



CVB ROOM NIGHTS



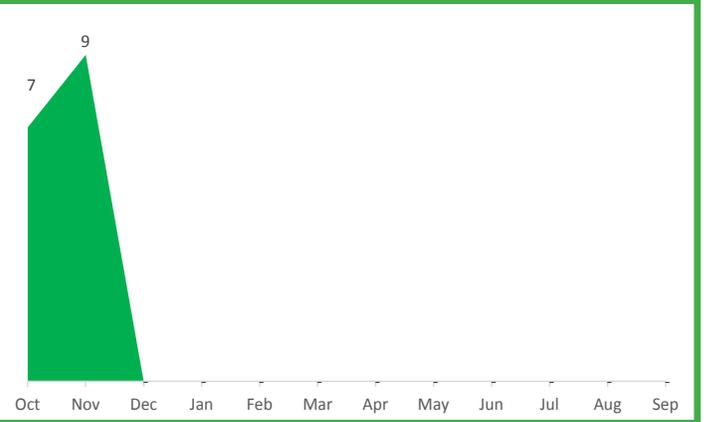
RETENTION VISITS



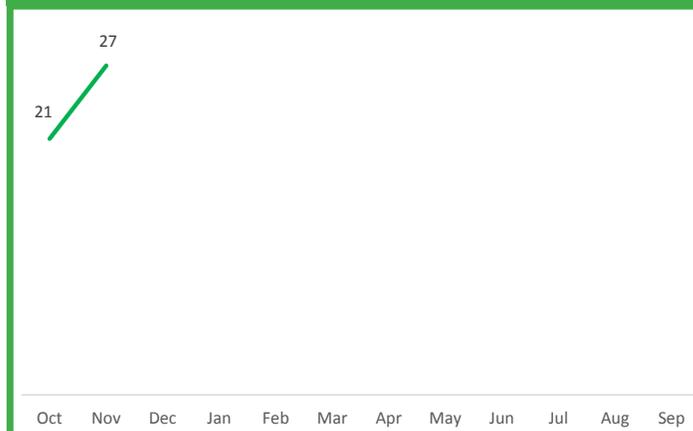
COMMERCIAL SQUARE FEET ADDED



NEW AND EXPANDED BUSINESSES



NEW JOBS

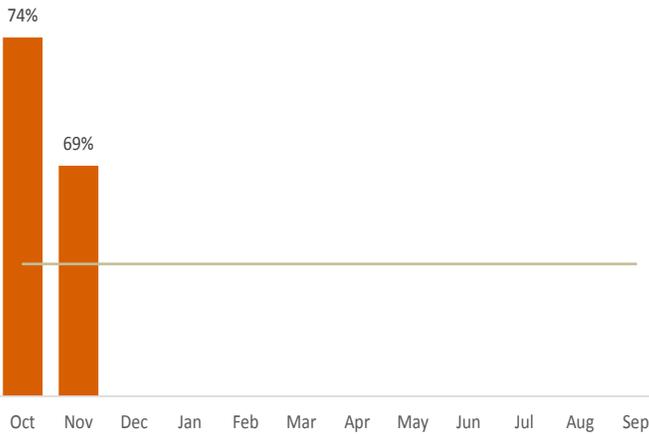


THREE

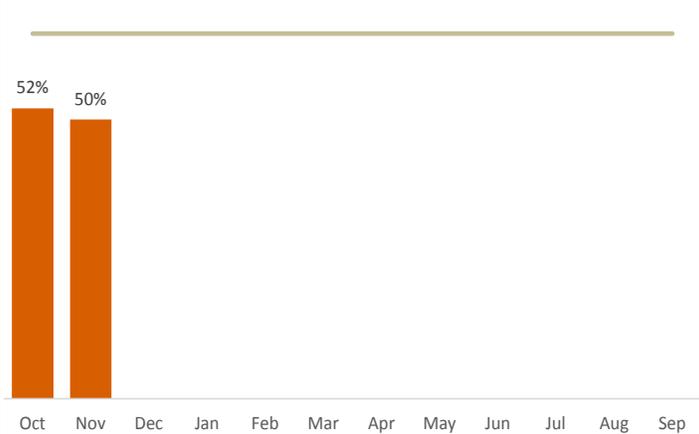
Provide strong, thriving commercial and residential neighborhoods through planning, land use, development, code enforcement, revitalization activities and programs.



COMPLIANCE RATE - 7-DAY NOTICES



COMPLIANCE RATE - 15 DAY NOTICE

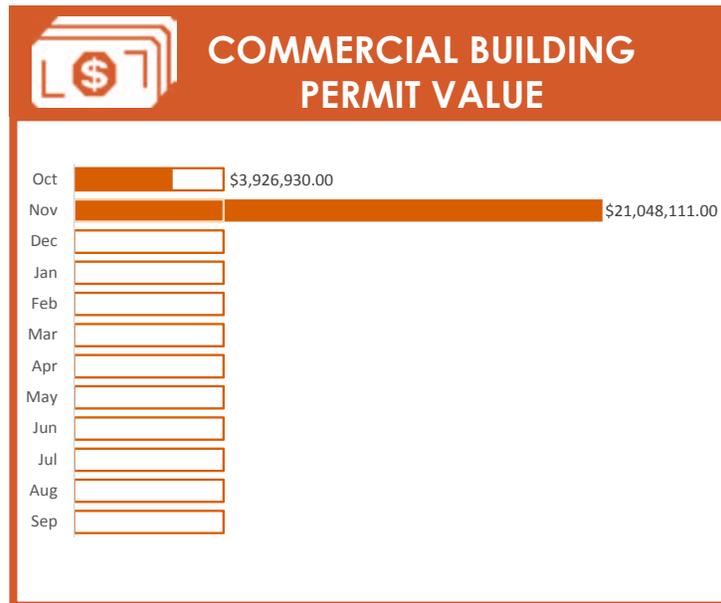
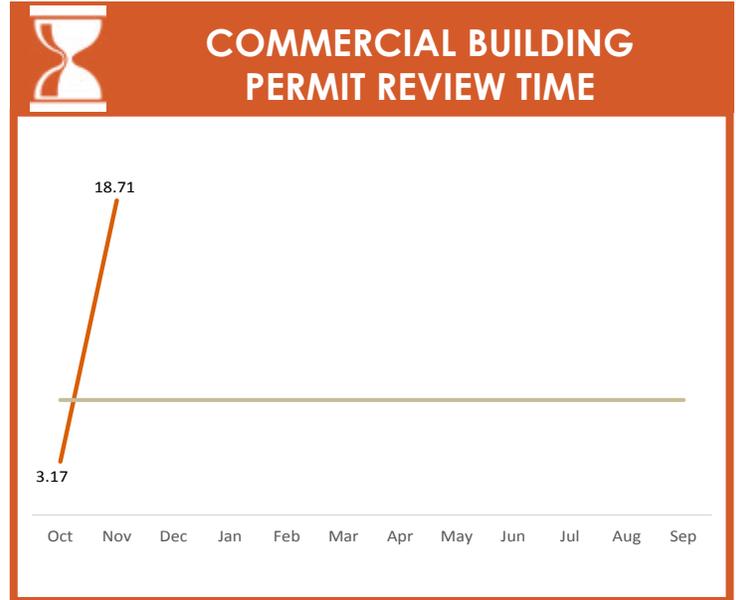
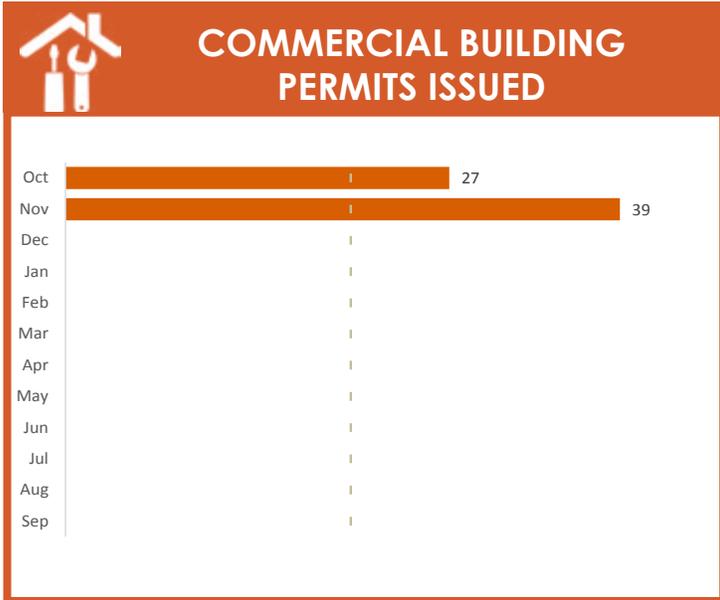


COMPLIANCE RATE - 30 DAY NOTICE



THREE

Provide strong, thriving commercial and residential neighborhoods through planning, land use, development, code enforcement, revitalization activities and programs.

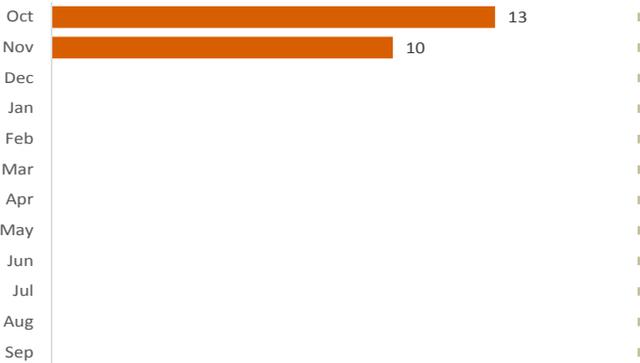


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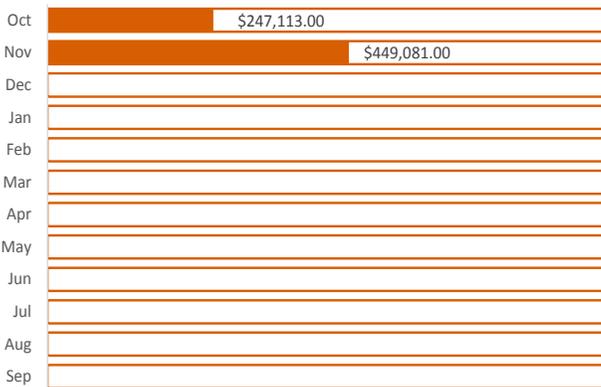
RESIDENTIAL BUILDING PERMITS ISSUED



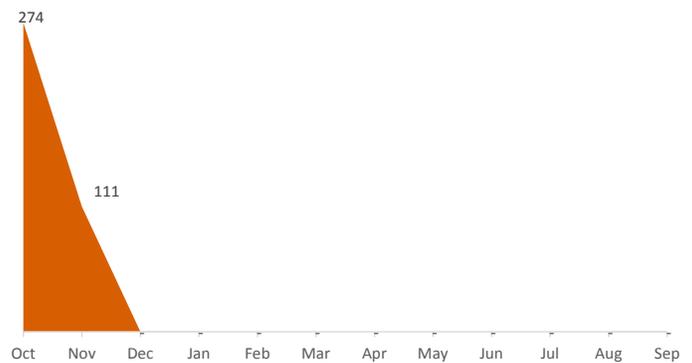
RESIDENTIAL BUILDING PERMIT REVIEW TIME



RESIDENTIAL BUILDING PERMIT VALUE



ANIMAL SHELTER FIELD CALLS

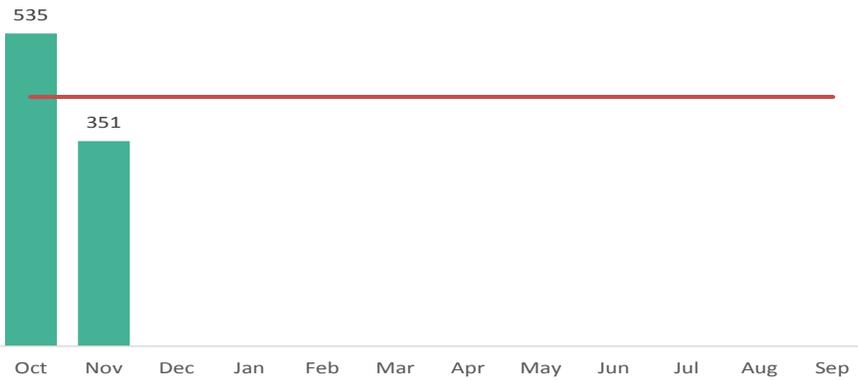


FOUR

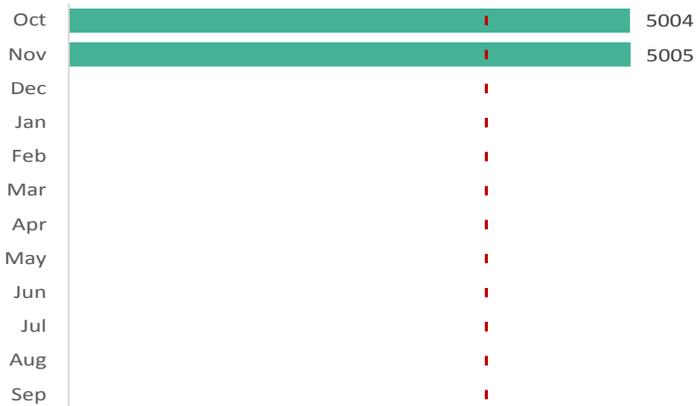
Provide beautifully maintained natural environments, parks, rights-of-way, and green space and a wide variety of quality recreational and entertainment opportunities for all ages.



REC CENTER CLASS REGISTRATIONS



SENIOR CENTER PROGRAM ATTENDANCE

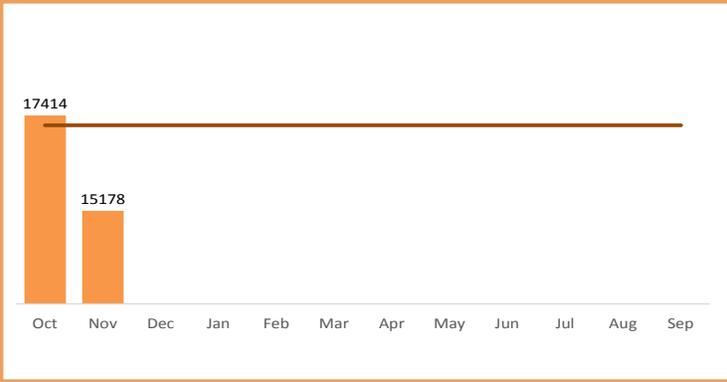


FOUR

Provide beautifully maintained natural environments, parks, rights-of-way, and green space and a wide variety of quality recreational and entertainment opportunities for all ages.



LIBRARY VISITORS



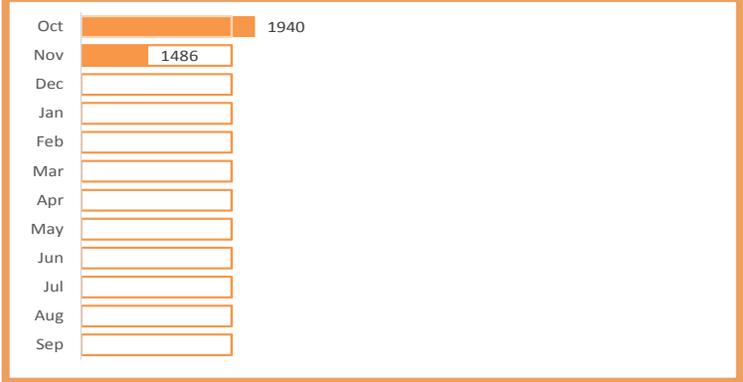
CIRCULATION PER CAPITA



LIBRARY PROGRAMS



PROGRAM ATTENDANCE



TOTAL CIRCULATION



SELF-SERVICE CHECKOUTS



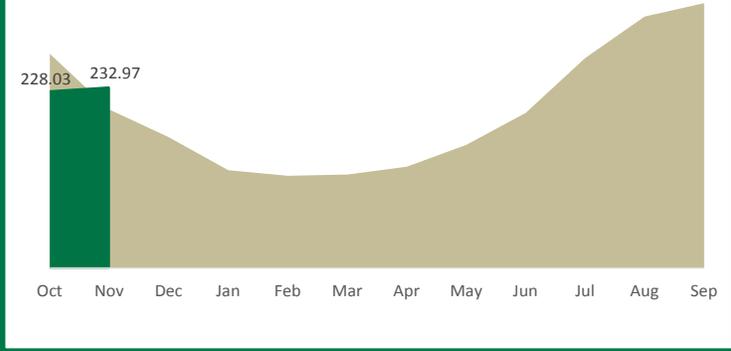
FIVE

Provide functional, sustainable and well-maintained infrastructure, facilities and equipment.



GALLONS OF WATER CONSUMED

(measured in millions)



BULK/BRUSH WASTE COLLECTED

(measured in tons)



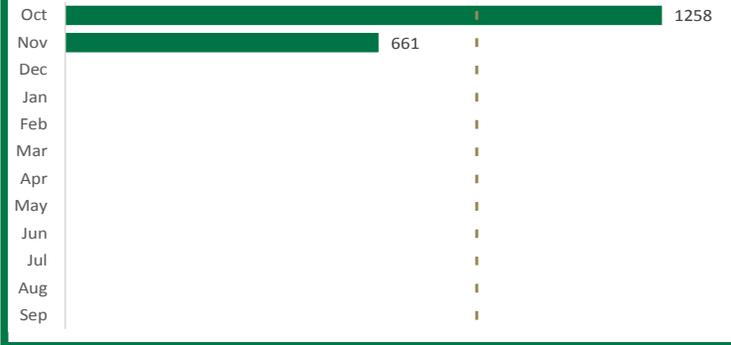
SIDEWALKS REPAIRED

(in square yards)

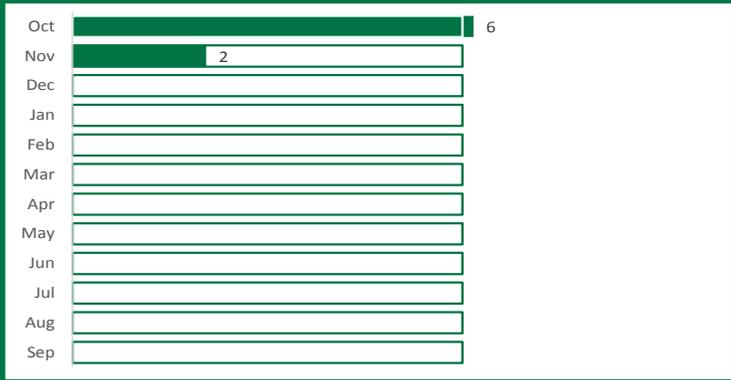


STREET REPAIRS

(in square yards)

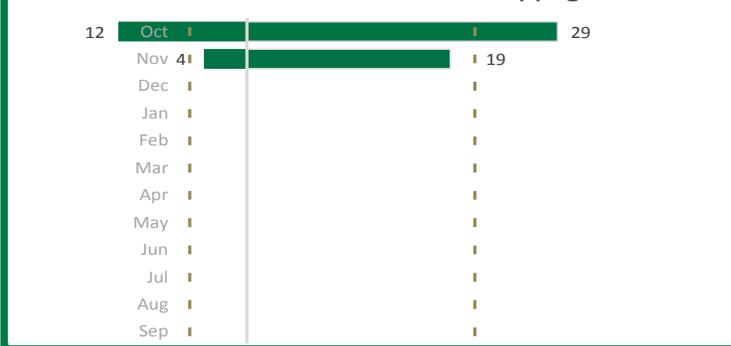


EMERGENCY SIGNAL REPAIRS



WATER MAIN BREAKS/SEWER STOPPAGES

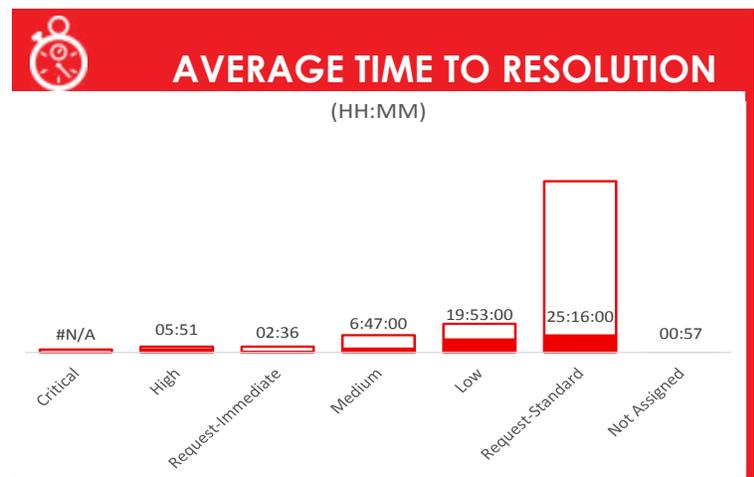
Water Main Breaks Sewer Line Stoppages



FIVE

Provide functional, sustainable and well-maintained infrastructure, facilities and equipment.

Information Services Priority Types	# of Requests
Critical - Immediate, sustained effort using all necessary and available resources until service is restored.	0
High - Immediate response to assess the situation, staff may be interrupted and taken away from low or medium priority job.	3
Medium - Response using standard procedures and operating within the normal frameworks.	19
Low - Response using standard procedures and operating within the normal frameworks as time allows.	85
Request Immediate - Priority response to address the request, staff may be interrupted and taken away from low or medium priority jobs.	4
Request Standard - Response using standard procedures and operating within the normal frameworks as time allows.	78

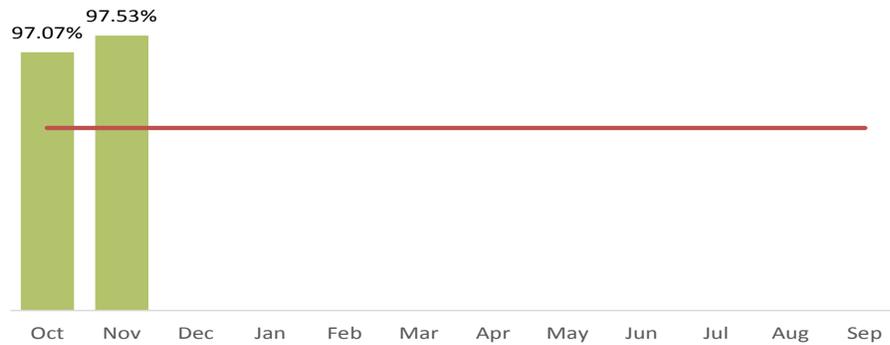


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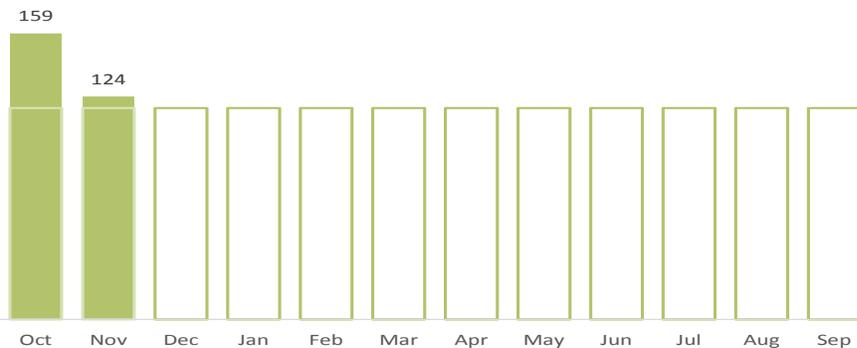
FLEET UPTIME PERCENTAGE



FLEET REPAIRS FROM PREVENTATIVE MAINTENANCE

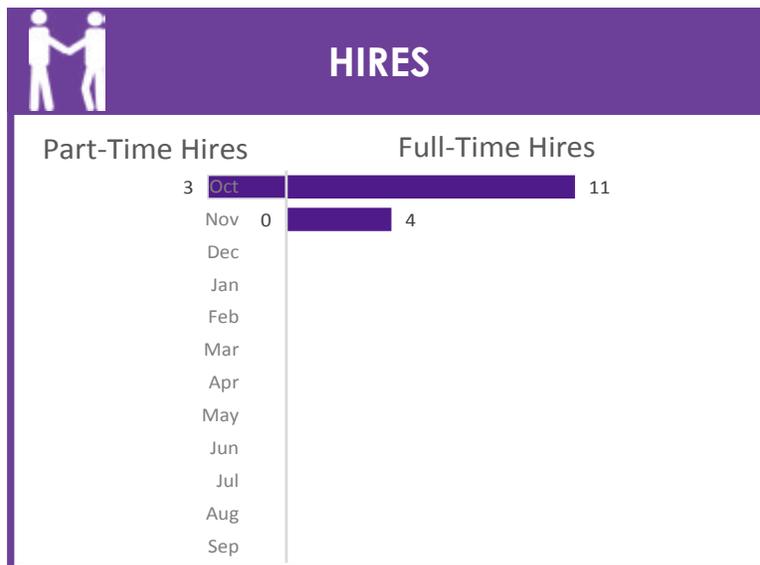
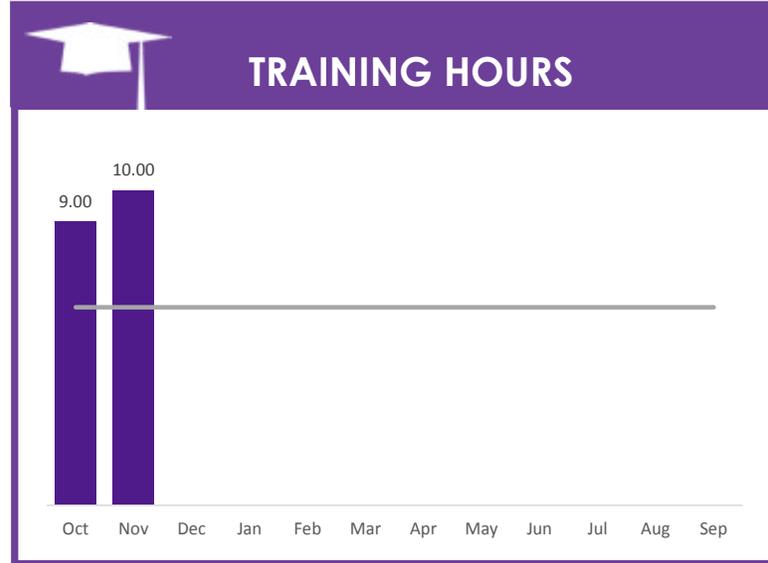
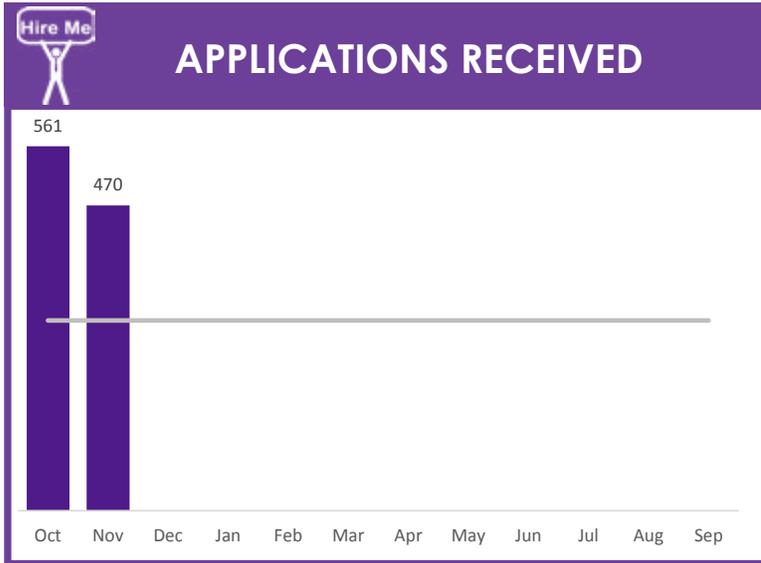


FACILITY WORK ORDERS COMPLETED



SIX

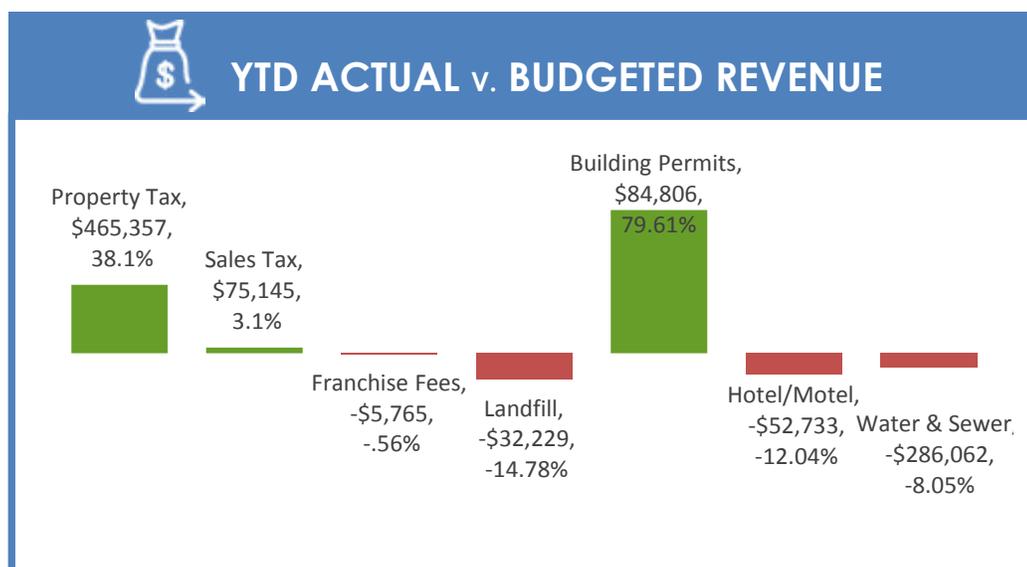
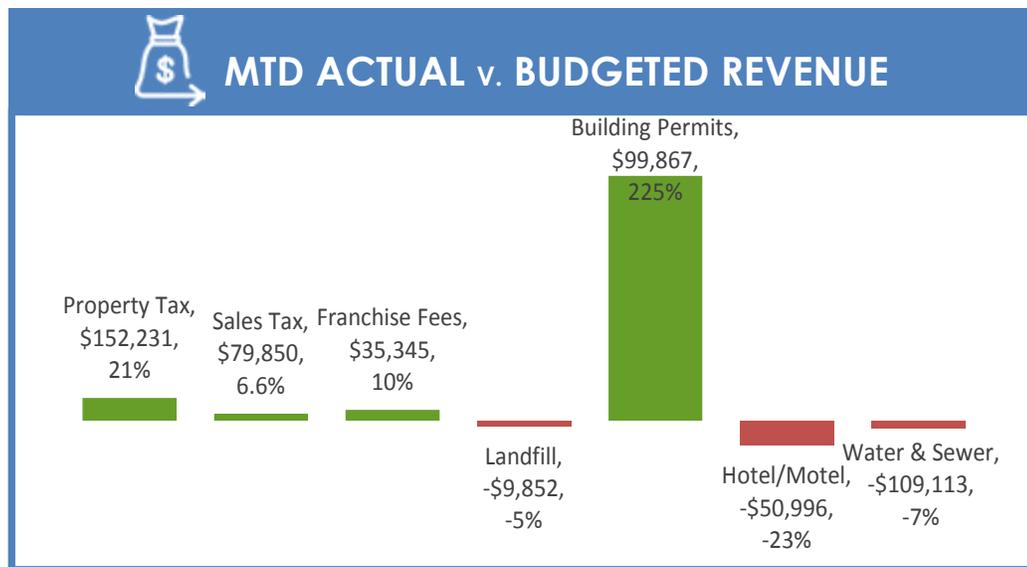
Provide for the recruitment, retention and continual motivation of educated and experienced employees.



SEVEN

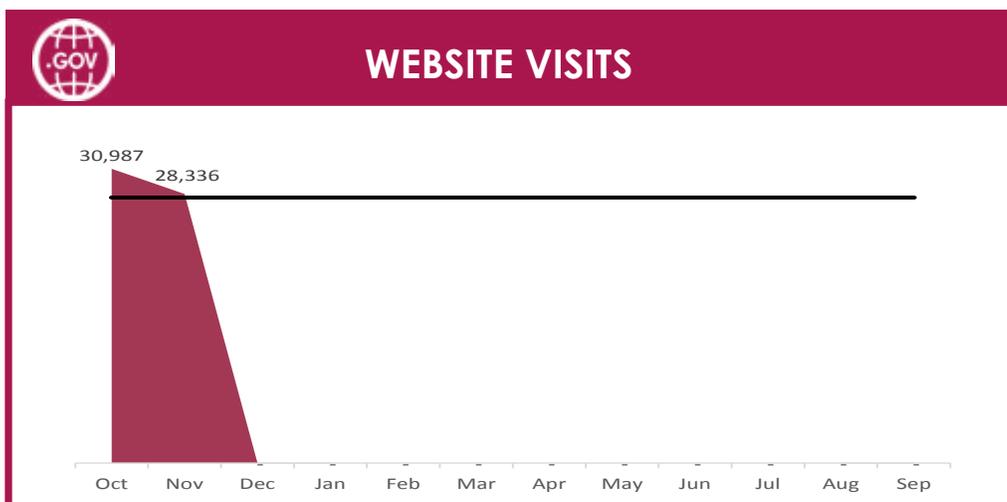
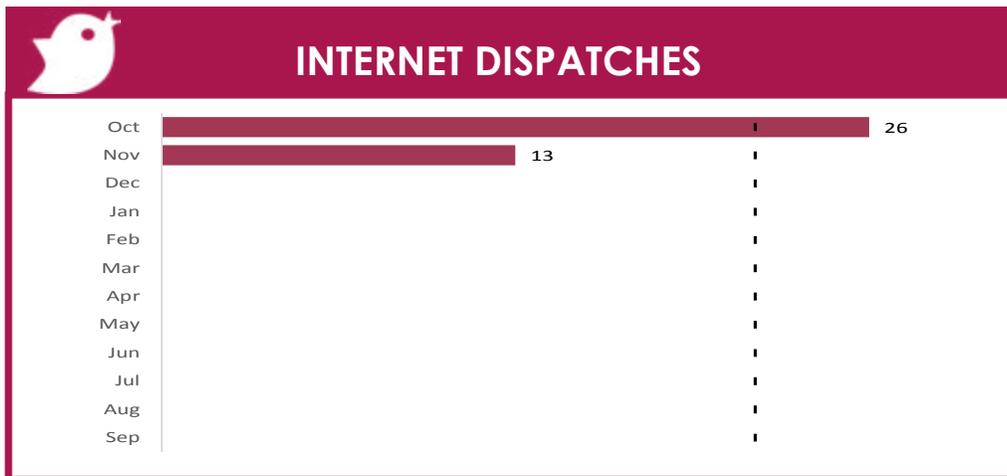
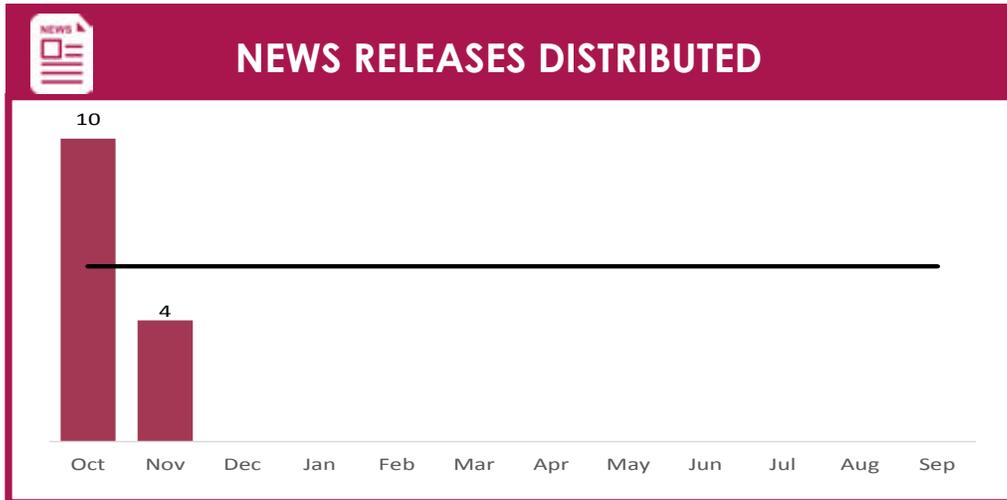
Provide efficient and fiscally sound government through conservative budgeting, spending and resource management.

REVENUES	This Month - Actual	This Month - Budget	FYTD - Actual	FYTD - Budget
Property Tax	\$879,113.37	\$726,882.00	\$1,686,894.52	\$1,221,538.00
Sales Tax	\$1,285,762.41	\$1,205,912.00	\$2,500,584.84	\$2,425,440.00
Franchise Fees	\$384,554.86	\$349,210.00	\$1,030,599.21	\$1,036,364.00
Landfill	\$184,742.49	\$194,594.00	\$185,865.49	\$218,094.00
Building Permits	\$144,171.22	\$44,304.00	\$191,333.85	\$106,528.00
Hotel/Motel	\$172,001.49	\$222,997.00	\$385,243.42	\$437,976.00
Water and Sewer	\$1,470,693.95	\$1,579,807.00	\$3,266,338.57	\$3,552,401.00



EIGHT

Provide extensive communication opportunities for informing citizens and allowing for proper input on City operations, programs and policies.



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LOVE THE BRANCH VISITS

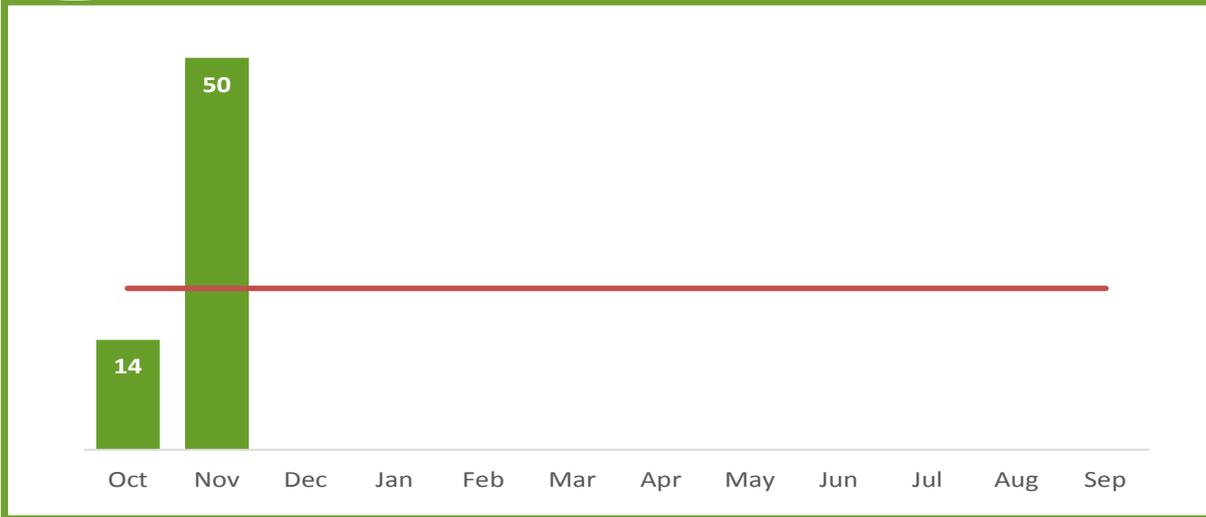


NINE

Provide responsive and timely service to citizens, visitors and businesses.



CRITICAL RECORDS SCANNED



OPEN RECORDS REQUESTS



Citizen & Employee Feedback

- “On or about November 16th 2014 at approximately 1740 hours (Lake Dallas Police) department responded to a suspicious person call... (Sgt. Alan Sawyer) ordered the subject to stop walking and come to him but the subject fled on foot. ... an off duty Officer who was still in uniform was in the parking lot of the gas station watching the incident take place. This Officer, later identified as Officer Michael Dunn with the Farmers Branch Police Department, got into his personal vehicle and drove across the street trying to keep visual of the situation as it unfolded. As it turned out Sgt. Sawyer lost sight of the suspect... Officer Dunn saw this and without hesitation assisted Sgt. Sawyer in the apprehension of the suspect. It was later learned the trailer the suspect had attached to this vehicle was stolen earlier on this date out of Dallas. Because of the assistance of Officer Dunn the suspect was successfully apprehended for evading and charges are going to be pursued by Dallas for the theft of the trailer and accompanying equipment.”
— Lt. Eric Louderback, Lake Dallas Police Department, 11/17/2014
- “I wanted to thank (Chief Sidney Fuller) and the Farmers Branch Police Department for making the Red Ribon Kick-Off breakfast a success this year! (Think it was the emcee!) We are so fortunate to have such a strong police force in our community.”
— Nanette Foght, Farmers Branch Chamber of Commerce
- “Thank you to the Farmers Branch Police Department for coming to my aid when I accidentally shot myself, October 28th.”
— J.D. Pipkin

