

Farmers Branch Fire Department



2013

2014

ANNUAL REPORT



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CITY LEADERSHIP

Top from Left: Deputy Mayor Pro Tem Kirk Connally, Mayor, Bob Phelps, City Councilmember Harold Froehlich; City Councilmember Ben Robinson Bottom from Left: Councilmember Ana Reyes, City Manager Gary Greer, Mayor Pro Tem Jeff Fuller

FROM THE CHIEF

In 2013-14 the Fire Department began implementing the plan that was developed and placed into motion in 2012-13. The year focused on preparing the department to provide service to a growing residential and commercial property base that both live and work in newly constructed homes, commercial buildings and large multi-family residential complexes found throughout the City.

Ensuring an educated, well trained and professional work force that is committed to providing the best customer service possible to our residents is a top priority for the Fire Department. This year the transition to a younger workforce continued at an aggressive pace as two Captains and three Drivers retired. To fill the very large shoes left by our retirees, six promotions were made and nine brand new Firefighter Paramedics were sworn-in. To train the next generation of leaders, Captains Brandon Baughman, Brian Lafleur and Steve Murphy developed and delivered the inaugural Company Officer training program.



The Fire Department upgraded its fleet of apparatus by replacing E-131 with a 2014 Pierce Dash CF pumper, and by finalizing the Ambulance Service Improvement Plan that includes the funded addition of a fourth ambulance that will arrive in early 2015. Capital budget items included finishing the upgrade of all Hurst gas powered combination rescue tools with the Hurst eDraulic rescue systems.

To continue our focus on improving service delivery, on September 30, 2014 the City purchased a 3.89 acre tract of land located at the intersection of Alpha and Valley View for the relocation of Fire Station #2. This strategic purchase will allow for the replacement of a nearly 50 year old fire station that is not optimally located. By 2019-20, a state of the art fire station that is positioned to improve emergency service delivery across the community is planned to open. Leading up to the purchase, Fire Administration held a well attended community meeting to brief our residents on why this site was selected, the partnership the Fire

Department has with the Parks Department on developing the property, and the commitment the City has to make this facility and location a community treasure.

The Harris P-25 Digital 800 MHz radio project continued at a fast pace with significant benchmarks being met. As the year came to a close, field testing of the system began. A key part of the Harris P-25 Digital 800 MHz radio system is the deployment of the radio system into the current four existing dispatch centers, scheduled for March 2015. Then its consolidation into the North Texas Emergency Communications Center (NTECC) as part of the consolidated dispatch center project slated to open in June 2015.

In FY 2013-14, the NTECC became a Local Government Corporation. A Board of Directors was seated and the Operations Advisory and Technical Advisory Committees were created and began working. During the year, a lease was signed with CyrusOne to allow for the construction of a 12,000 square foot consolidated dispatch center that will serve the Addison, Carrollton, Coppell and Farmers Branch communities. Work focused on developing the needed standard operating procedures, policies and administrative procedures and selecting and securing the needed technology to operate the center.

As all Metrocrest cities are seeing the large scale retirement of senior firefighters, the need to train the next generation of firefighter/paramedics is a regional priority. To prepare our firefighters to effectively, efficiently and safely complete their jobs, the Joint Fire Training facility projected business case was finalized. Carrollton, Coppell and Farmers Branch City Councils approved funding for the construction of the facility in their FY 2014-15 budgets. The final design and scope of the facility will be completed in the first quarter of FY 2014-15, with construction set to begin by mid 2015.

In closing I would like to thank the City Council and City Administration for their non-wavering commitment to Public Safety. I would also like to recognize the Firefighter/Paramedics, Officers and Fire Prevention staff that cares for and looks after the community—your dedication to service is what helps make Farmers Branch the special place that it is.

Steve Parker
Fire Chief

CORE VALUE ONE

CITY OF FARMERS BRANCH 2014 STRATEGIC PLAN

PUBLIC SAFETY

Provide safety and security for citizens, visitors and businesses through progressive public safety programs.

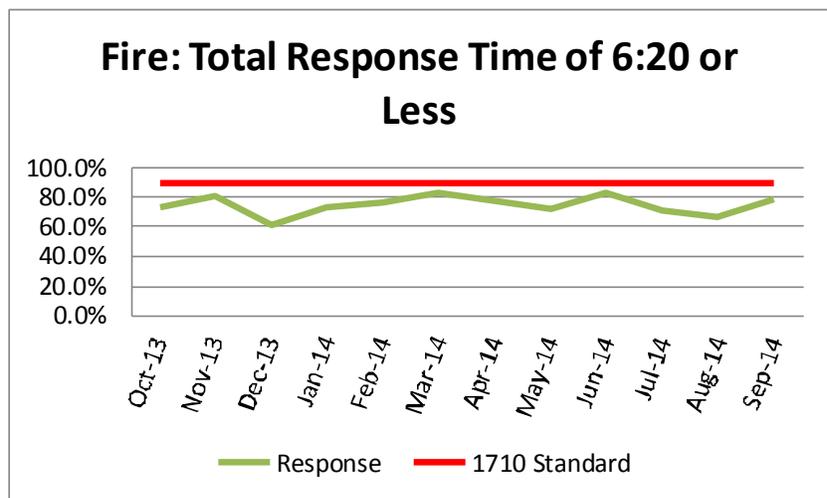
The Fire Department's focus is to meet the core values identified in the City's Strategic Plan. Core Value One is Public Safety.

FIRE DEPARTMENT PUBLIC SAFETY GOAL #1

ACHIEVE A 90TH PERCENTILE TOTAL RESPONSE TIME FOR FIRE AND RESCUE CALLS OF LESS THAN OR EQUAL TO 6:20 MINUTES

The Fire Department responded to 65.30 percent of fire and rescue calls in less than or equal to 6:20 minutes of total response time. The total 90th percentile time was 8:03 minutes.

The total response time is calculated from the initiation of the call for service (9-1-1) until the first Fire Department apparatus arrives on location.



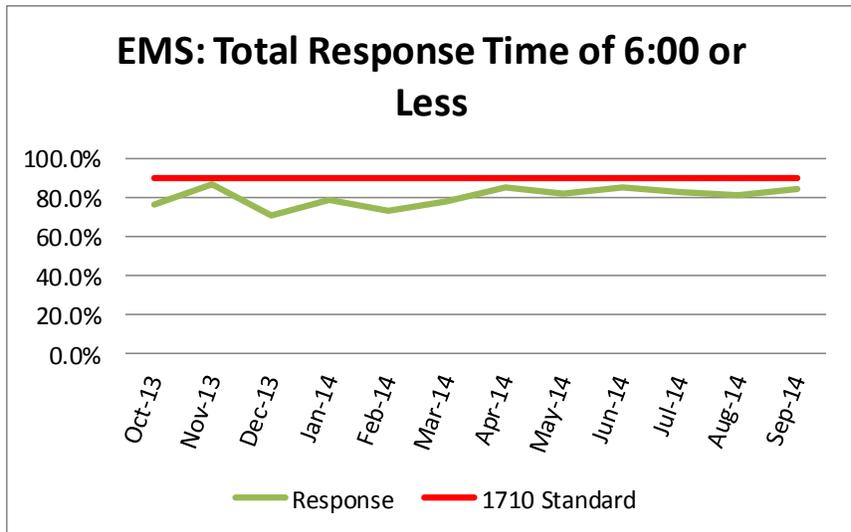
FIRE DEPARTMENT PUBLIC SAFETY GOAL #2

ACHIEVE A 90TH PERCENTILE TOTAL RESPONSE TIME FOR EMERGENCY EMS CALLS LESS THAN OR EQUAL TO 6:00 MINUTES

The Fire Department responded to 70.70 percent of EMS calls in less than or equal to 6:00 minutes of total response time.

The 90th percentile total response time was 7:09 minutes.

Response time is measured from the receipt of the call at the dispatch center to the arrival of the first fire department unit at the scene.



FIRE DEPARTMENT PUBLIC SAFETY GOAL #3

ACHIEVE AN EFFECTIVE RESPONSE FORCE OF 17 FIREFIGHTERS ON LOCATION AT WORKING STRUCTURE FIRES THAT REQUIRE FIRST ALARM ASSIGNMENT IN UNDER 8:00 MINUTES OF TRAVEL TIME



The Fire Department responded to 10 working structure fires and assembled an effective response of 17 Firefighters at 70 percent of those fires in under 8:00 minutes of total response time.

FIRE DEPARTMENT PUBLIC SAFETY GOAL #4

ACHIEVE AN AVERAGE DISPATCH TO ON LOCATION RESPONSE TIME FOR EMERGENCY FIRE, RESCUE AND EMS CALLS LESS THAN OR EQUAL TO 5:00 MINUTES

The Fire Department's average response time to fire and rescue calls was 4:28 minutes. The average response time to EMS calls was 4:06 minutes.



FIRE DEPARTMENT PUBLIC SAFETY GOAL #5

INSPECT 65 PERCENT OF BASE COMMERCIAL BUILDINGS ON AN ANNUAL BASIS

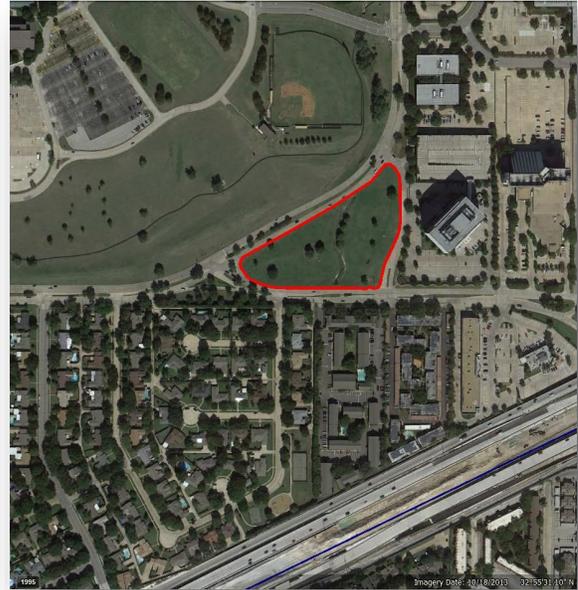
There are 2,420 commercial base buildings in Farmers Branch.

The goal of the Fire Prevention Division in 2013-14 was to inspect 1,572 (65 percent) of base buildings. The Division exceeded their goal by completing 1,589 (66 percent) inspections.

FIRE DEPARTMENT PUBLIC SAFETY GOAL #6

AQUIRE LAND FOR STATION #2

On September 30, 2014 the City of Farmers Branch closed on the purchase of 3.89 acres of land owned by the Dallas County Community College District to allow for the relocation of Fire Station #2. This purchase was driven by the Fire Station #2 relocation study that was presented to and accepted by City Council. As the project moves forward, it will be master planned in partnership with the City's Parks and Recreation Department and community stakeholders on how to best design and integrate the fire station into its new neighborhood.



FIRE DEPARTMENT PUBLIC SAFETY GOAL #7

FINALIZE A PLAN FOR A JOINT TRAINING FACILITY AND MAKE RECOMMENDATIONS FOR IMPLEMENTATION PHASES AND FUNDING

The cities of Carrollton, Coppell and Farmers Branch finalized a master plan to build and operate a fire training facility located at the Farmers Branch Fire Administration/Fire Station #3 complex. The cities came together to create a master site plan, building design specifications along with developing construction and operating budgets. In each City's FY 2014-15 operating budget, funds are included to begin construction.



FIRE DEPARTMENT PUBLIC SAFETY GOAL #8

SUPPORT THE IMPLEMENTATION OF THE HARRIS P-25 DIGITAL PUBLIC SAFETY 800 MHz RADIO SYSTEM

The Harris P-25 digital public safety 800 MHz radio system project continues to move forward as planned. The Fire & Police Departments supported the project by serving on the Metrocrest Quad Cities Radio Committee. The committee focused on system administration, fleet mapping of channels/talk groups, and received Harris Symphony radio console and subscriber unit training. In May 2014, the Harris system passed the Acceptance Performance Testing criteria. The system is on track to “go live” in March 2015.

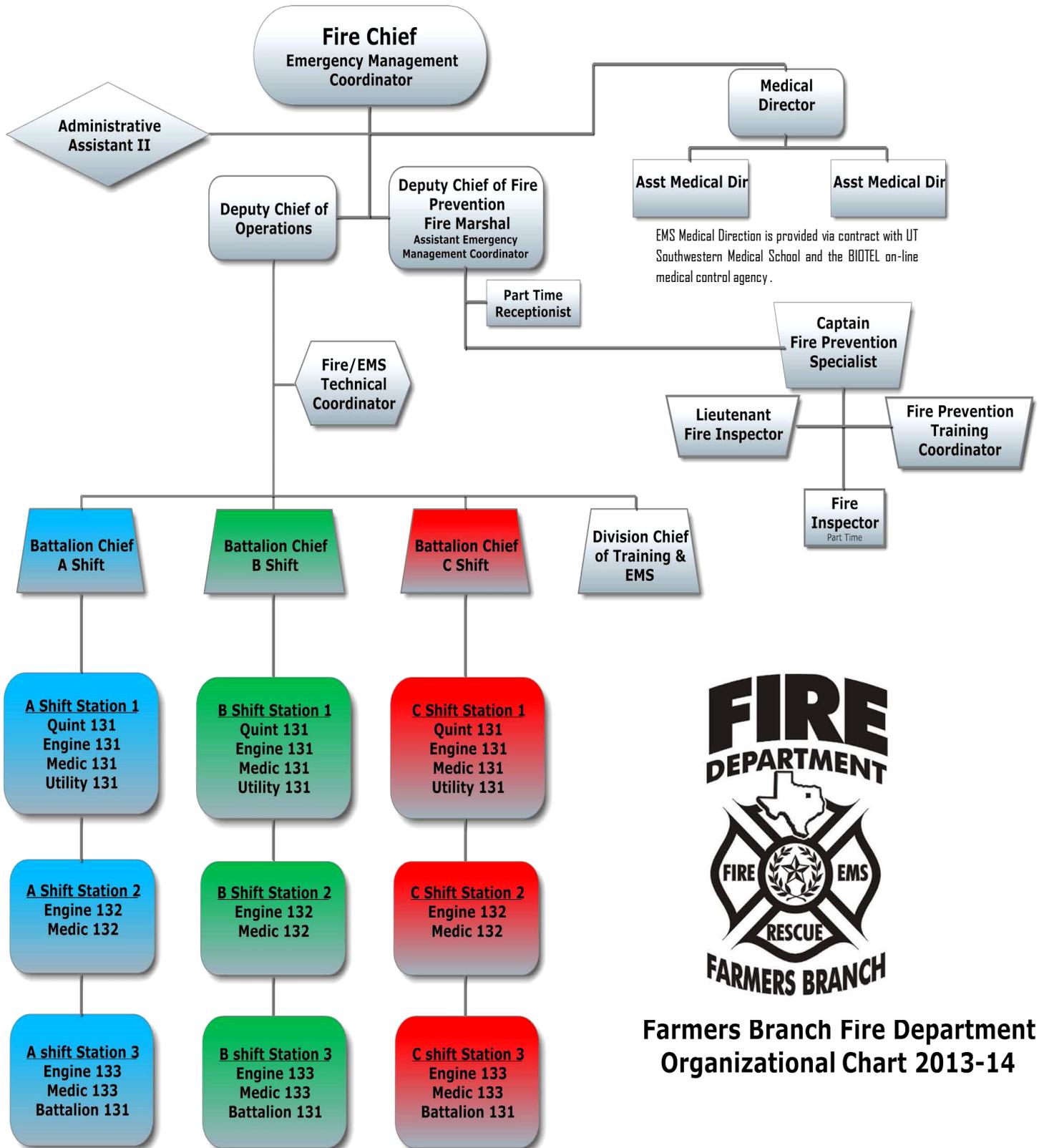


FIRE DEPARTMENT PUBLIC SAFETY GOAL #9

IN COORDINATION WITH CITY ADMINISTRATION AND POLICE DEPARTMENT, ESTABLISH A COMBINED DISPATCH LOCAL GOVERNMENT CORPORATION AND MOVE PROJECT FORWARD

In 2014 the cities of Addison, Carrollton, Coppell and Farmers Branch came together to create the North Texas Emergency Communications Center (NTECC) Local Government Corporation. City Manager Gary Greer was elected as the President of the Board of Directors, and Fire Chief Steve Parker was elected Chairman of the Operations Advisory Committee. The NTECC secured a lease at the CyrusOne Data Center (CDC) and began construction of a 12,000 square foot state-of-the-art consolidated dispatch center, coordinated with Harris on the installation of the radio infrastructure to be located at the CDC and began the development of standard operating procedures for the Consolidated Dispatch Center’s operation.

ORGANIZATION



Farmers Branch Fire Department
Organizational Chart 2013-14

STATIONS & APPARATUS



STATION #1
13601 WEBB CHAPEL RD



Engine 131



Quint 131



Utility 131



Medic 131



STATION #2
3940 SPRING VALLEY RD



Engine 132



Medic 132



Engine 133



Medic 133



Engine 134 (Reserve)



Battalion 131



STATION #3
13303 HUTTON DRIVE

FIRE ADMINISTRATION



Steve Parker
Fire Chief
Emergency Management
Coordinator

Gabriel Vargas
Deputy Chief of
Operations

Mike Thomson
Division Chief of
Training and EMS

Ken Muzalewski
Fire/EMS Logistics
Coordinator

Cherilyn Hughes
Administrative
Assistant II

The Fire Administration Division is responsible for the overall operation of the Fire Department. Primary responsibilities of the Division include developing the Fire Department budget, personnel administration, long-range planning and coordinating the City's emergency management functions.

The Fire Department is focused on meeting the City's Strategic Goals:

Core Value #1-Public Safety

Provide safety and security for citizens, visitors and businesses through progressive public safety programs and

Core Value #7-Finance & Budget

Provide efficient and fiscally sound government through conservative budgeting, spending and resource management

These core values are used to guide the Fire Department in its long range planning and to establish the appropriate standard of care for providing fire and emergency medical services to a growing community.

As a result of conservative budgeting, from FY 2009-10 to FY 2013-14 the Fire Department's operating budget has grown at an average annual rate of 1.6 percent. During the same time period, the U.S. Inflation Rate has grown at an average annual rate of 2 percent.



FIRE DEPARTMENT BUDGET

The table below details the Fire Department's past 5 fiscal year budgets. The row "FD w/o Capital Transfer" was used to chart the Fire Department's budget growth. This allows for an accurate comparison of departmental operating costs over time, as capital transfers do not occur every year and their amount varies. As an example of this, in FY 2013-14 the Fire Department incurred a one-time capital cost of \$569,680 to purchase a Fire Engine.

	<u>FY 2009-10</u>	<u>FY 2010-11</u>	<u>FY 2011-12</u>	<u>FY 2012-13</u>	<u>FY 2013-14</u>
Administration Division	\$899,000	\$915,794	\$872,324	\$930,905	\$961,000
Prevention Division	\$446,169	\$457,656	\$476,701	\$506,893	\$513,800
Operations Division	\$7,449,634	\$7,869,350	\$7,926,036	\$8,083,336	\$8,649,200
Fire Department	\$8,794,803	\$9,242,800	\$9,275,061	\$9,521,135	\$10,124,000
FD w/o Capital Transfer	\$8,794,803	\$8,842,800	\$8,960,861	\$9,285,935	\$9,479,000
Increase/Decrease	\$23,564	\$47,997	\$118,061	\$325,074	\$193,065
% Change	.27%	.55%	1.33%	3.62%	2.07%
US Inflation Rate	1.7%	2.6%	2.4%	1.65%	1.66%

EMERGENCY MANAGEMENT

The focus of this year's Emergency Management projects was on the planning, preparation and coordination between city departments, area cities, Dallas County and the State Emergency Management system. These included:

- Received a Point of Distribution (POD) training class delivered by the Dallas County Health and Human Services Strategic National Stockpile Coordinator. Parks, Environmental Health, Fire and Police staff received training on operating a POD site at the Recreation Center so that the City is able to distribute emergency medications to the community in the event of a declared public health emergency.
- Working in partnership with Public Works and Information Technology's GIS Specialist, completed Dallas County/Farmers Branch Hazard Mitigation Plan.
- Received and reviewed the 1st draft of the Farmers Branch/Dallas County Hazard Mitigation Plan from the Dallas County Office of Homeland Security & Emergency Management.
- Deputy Chief Dedear, Fire Prevention Captain Burke and Lieutenant Inspector Alexander attended the MGT-346 Emergency Operations Center (EOC) training program held at the DFW Airport EOC.
- Worked with other City departments to help coordinate the City's response to the December 2014 ice storm.
- Tested the City's Emergency Operations Center HAM radio equipment. Testing was done with assistance with our RACES group on both duplex (utilizing a repeater) and simplex (point to point) frequencies to ensure radio coverage across the community.
- University of North Texas student Michael Terry began his Emergency Management Internship by working with Public Works to correctly type all Public Works deployable assets and add that information to the North Central Texas Council of Governments Regional Asset Track Tool as part of our membership in the Public Works Emergency Response Team.

- Fire Prevention Lieutenant Alexander attended the North Central Texas Fusion Officer Liaison training program to assist him in his role as Situation Status Unit Leader in the City's Emergency operations Center Planning Section.
- Deputy Chief Dedear, Captain Burke and Lieutenant Alexander participated in an Emergency Management table-top training event in preparation for Operation Thunderbolt—the Dallas County Emergency Management functional drill occurred on June 6, 2014.
- Participated in Operations Thunderbolt—the Dallas County Office of Homeland Security and Emergency Management sponsored drill that allowed the City's Emergency Operations Center staff to manage a simulated tornado strike to the center of the community. The drill provided a "real time" event that allowed City staff to practice all aspects of managing a declared disaster.
- Deputy Chief Dedear and Public Works Solid Waste Administrator Shane Davis attended the Texas Department of Emergency Management annual conference.
- Sponsored the Carrollton/Farmers Branch RACES group annual 24-hour field day. The HAM radio group set up a base of operations communication center (seven field deployed radio antennas) and communicated with other radio groups located all over the world.
- Fire Prevention Captain Burke attended the National Fire Academy's Management of Public Assistance Programs that was held at DFW airport.
- Met with the American Red Cross and the City's Recreation Center Director regarding our Sheltering Agreement. The Sheltering agreement was updated and signed, with the ARC expanding their responsibilities in staffing and operating a shelter in our community to help manage citizens who are displaced as a result of a disaster.

FIRE OPERATIONS



GABRIEL VARGAS
DEPUTY CHIEF OF
OPERATIONS

The Operations Division serves the community by responding to fire, rescue, and medical incidents. In 2013-14, the Operations Division responded to 3,852 calls. This division's strength comes from 69 dedicated fire personnel who work out of three fire stations. Each 24-hr shift consists of a minimum of 17 trained firefighters of which at least eight are trained as Paramedics.

Our mission is to quickly respond to fire, rescue, and medical emergencies and to deliver excellent service.

This past fiscal year, the Operations Division has lost over 150 years of firefighting/EMS experience due to five retirements. However, they left behind their valuable wisdom and classic humor for the next generation of firefighters. Retiring this year were: Drivers Mike Mixon, Steve Irick, Terry Barthold, and Captains Dale Gray and Travis Specht.

While we will miss these iconic figures, their retirements gave the Operations fire personnel the opportunity to promote the following to the next rank: Captains Jonathon Castro and Mike Campbell, Lieutenants Johnny Garcia and Kyle Richardson, and Drivers Morgan Bell and Scot Vickers.

Three probationary firefighters completed our hiring process and were brought on board. Welcome Jason Mayfield, Travis Shelton and Stephen Boyer.

Nine Firefighter/Paramedics completed their 12-month probationary period. They passed all their examinations and were recommended for final appointment by their officers before being sworn-in by the City and welcomed by the Farmers Branch family. Congratulations Matthew Ulibarri, Richard Snell, Richard Loftis, Matthew Mull, Robert Shomody, Brett Schonfeld, Jonathan Schneider, Jonathon Dallalio and Michael Smith.

In this fiscal year, there was a lot of personnel movement, nevertheless we continue to meet the challenge to provide 'Caring Service... Proud Tradition.'



Fire Chiefs' Review Panel

OPERATIONS DIVISION PERSONNEL

A SHIFT

Battalion Chief

Mike Lafon

Quint 131

Capt. Rusty Henley p

Jason Shelby p

Caleb Swaney p

Travis Shelton p

Engine 131

Lt. Jim Dennis p

Richard Campbell p

Todd Worley p

Jacob Little

Medic 131

Lt. Johnny Garcia p

Ron Brown p

Engine 132

Capt. Jonathan Castro p

Angelo Nigo p

Lucas Bagley p

Daniel Latimer p

Medic 132

Garath Rosson p

Jonathon Schneider p

Engine 133

Capt. Jerry Cromer p

Rick Eikenhorst

Billy Hartman

Brandon Adams p

Medic 133

Richard Snell p

Matt Ulibarri p

B SHIFT

Battalion Chief

Steve Lamar

Quint 131

Capt. Steve Murphy

Scot Vickers p

Richard Loftis p

Josh Turner

Engine 131

Lt. Sam Moore

Chad Brown p

Jeff Tucker p

Medic 131

Lt. Kyle Richardson

Brandon Smith p

Engine 132

Capt. Bryan Lafleur

Carlos Zamora

Johnnie Harris p

Stephen Boyer p

Medic 132

Brandon Laird p

Jonathon Dallalio p

Engine 133

Capt. Derek Gibson

Gane Roberts

Kyle Green p

Terry Evans p

Medic 133

John Perkins p

Michael Smith p

C SHIFT

Battalion Chief

Lane Henderson

Quint131

Capt. Melissa Murphey

Eric Blunt p

Bryan Hardy p

Matt Bramblett

Engine 131

Lt. Ricky Garrison

Ron Morrison p

Dan Briles p

Michael Mania

Medic 131

Lt. Eric Kruckenberg p

Jason Mayfield p

Engine 132

Capt. Mike Campbell

Steve Sabolski p

Andy Davis p

Adam Burks p

Medic 132

Brett Schonfeld p

Robert Shomody p

Engine 133

Capt. Brandon Baughman p

Morgan Bell p

Isaac Chan p

Medic 133

Michael Bilharz p

Matt Mull p

p=PARAMEDIC

FIRE AND EMERGENCY MEDICAL SERVICE RUN DATA

Incident Responses by Fiscal Year

	2011-12		2012-13		2013-14	
False Alarm, False Call	486	13.2%	529	13.2%	520	13.5%
Fire	94	2.6%	114	2.8%	82	2.1%
Good Intent Call	205	5.6%	232	5.8%	234	6.1%
Hazardous Condition	178	4.8%	166	4.1%	151	3.9%
Overpressure, Overheat	10	0.3%	2	0.0%	17	0.4%
Public Service	488	13.2%	509	12.7%	464	12.0%
Rescue & EMS	2,224	60.3%	2,470	61.4%	2,384	61.9%
Special Incident	1	0.0%	-	0.0%	-	0.0%
Total	3,686		4,022		3,852	

Fire Station #1— 13601 Webb Chapel

	<u>Incidents</u>	<u>Avg. Response*</u>
Engine 131	1,652	4:14
Quint 131	855	4:12
Medic 131	439	3:55
Utility 131	14	9:28

*Average response time to emergencies within primary response district

Fire Station #2—3940 Spring Valley

	<u>Incidents</u>	<u>Avg. Response*</u>
Engine 132	1,206	4:37
Medic 132	1,190	4:18

Fire Station #3—13303 Hutton

	<u>Incidents</u>	<u>Avg. Response*</u>
Quint 133	915	4:40
Medic 133	1,170	4:35
Battalion 131	271	6:20

Average Total Response Times

	<u>Dispatch</u>	<u>Turnout</u>	<u>Travel</u>	<u>Total</u>
2013-14	0:56	0:50	3:17	5:08
EMS	0:52	0:47	3:15	4:58
Fire	1:07	1:00	3:24	5:34
2012-13	1:07	0:54	3:22	5:24
EMS	1:05	0:53	3:21	5:19
Fire	1:19	1:01	3:30	5:51
2011-12	0:45	1:26	3:23	5:34
EMS	0:44	1:26	3:21	5:31
Fire	0:51	1:29	3:37	5:57



Firefighter/Paramedics Brandon Adams and Brett Schonfeld were recognized by Medical City Dallas hospital as Community Lifesavers for their care and treatment of Farmers Branch resident Joe Floyd. On January 3, 2014, Mr. Floyd suffered a severe stroke. M-132 (Adams & Schonfeld) rapidly assessed, transported, treated and activated the Medical City Stroke team in accordance with our Stroke protocol. Their care started the stroke chain of survival, resulting in Mr. Floyd surviving his stroke with no neurological deficit.

EMS DIVISION



Mike Thomson
Division Chief of
Training and EMS

The Emergency Medical Services Division is responsible for the management of emergency medical operations of the Fire Department. This includes administration of the EMS budget, training, quality assurance, and communications between fire department paramedics, educators, physicians, and care facilities. The EMS Division's goal is to provide the highest quality customer service and pre-hospital medical care, using state of the art equipment and evidence based treatment modalities.

Presently, the department has 50 practicing Paramedics. In 2013-14, four Firefighter/Paramedics completed the Paramedic Bridge Course and one Firefighter/EMT began Paramedic School at the University of Texas Southwestern School of Health Professions. With the addition of the new Paramedics we have been able to increase the amount of time that M131 is in service to 31.2 percent over the 10.7 percent in-service time in FY 2012-13.

During the year many exciting and significant improvements were made:

Cardiac Arrest Survival Rate

Using the Utstein Scale Template, a set of nationally uniform guidelines, the Farmers Branch Fire Department Paramedics realized a 57 percent cardiac arrest survivability rate, almost three times the national average of 20 percent.

CPR Made Easy

The Farmers Branch Citizen Fire Academy and the Fire Department continue to join forces to teach the community continuous chest compression CPR and AED (Automated External Defibrillator) training. Together we were able to teach "CPR Made Easy" to 96 people including 29 city employees and 67 citizens. We hope to expand the program over the next year.

Other Accomplishments

- Replaced and updated all of the Department's Mass Casualty Incident (MCI) equipment and supplies.
- Installed Monitor/Defibrillator docking stations on all of the ambulances to enhance both patient and Paramedic safety.
- Presented "Don't be Afraid to Death, Call 911 Early" presentations during a monthly senior breakfast and to the senior advisory committee.



Monitor/Defibrillator on New Docking Station

- In partnership with Dallas Medical Center, completed vaccinations, Hepatitis B Titers and Tuberculosis screening for all Fire Operations staff.
- Assisted with the complete revision and updating of the Biotel EMS Protocols used by Paramedics in the treatment of patients.



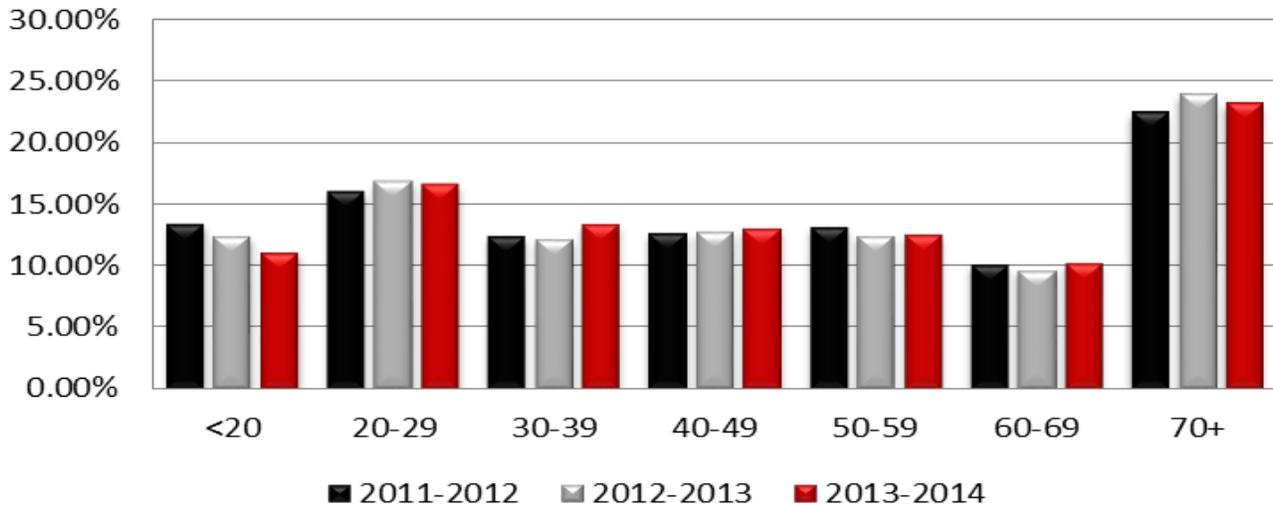
Hurst e-Draulic Rescue Tool

- The Department received a grant from the EMS Local Projects Grant that was used to help purchase a new Hurst e-Draulic Rescue Tool.

- Updated the department's HIPAA policy to comply with the new Affordable Care Act.
- The Fire Department applied for and became an approved provider in the Texas Ambulance Supplemental Payment Program (ASPP). Working closely with a consultant, the department completed a cost analysis report that will be submitted for additional reimbursements for both Medicaid and uninsured patients. These reimbursements will assist the EMS Division with the upcoming purchase of an additional Ambulance that will allow for improved service to the citizens, businesses and visitors of Farmers Branch.

EMS STATISTICS

Transports by Age Group



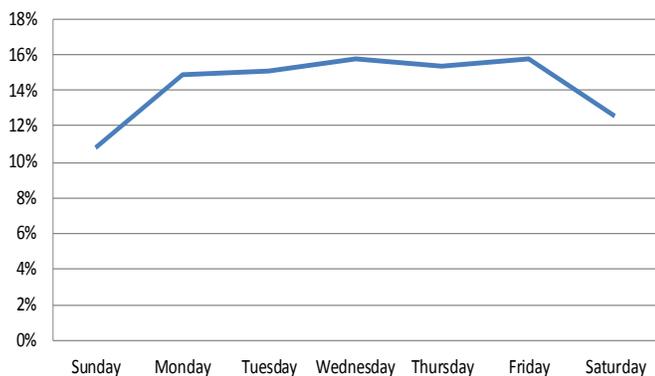
Medic Unit	2011-2012	2012-2013	2013-2014
Medic 131	463	108	375
Medic 132	1,033	1,195	1,051
Medic 133	772	1,193	1,035
Total Calls for EMS	2,268	2,496	2,461

Nature of Call Summary	2011-2012	2012-2013	2013-2014
Breathing Difficulty	123	141	113
Injured Person	379	389	403
Motor Vehicle Collision	208	253	272
Medical Emergencies: Non-Specific	1,308	1,412	1,383
Stroke	26	21	23
Cardiac	132	183	170
Suicide / Suicide Attempt	9	4	11
Unconscious Person	60	64	59
Other	23	29	27

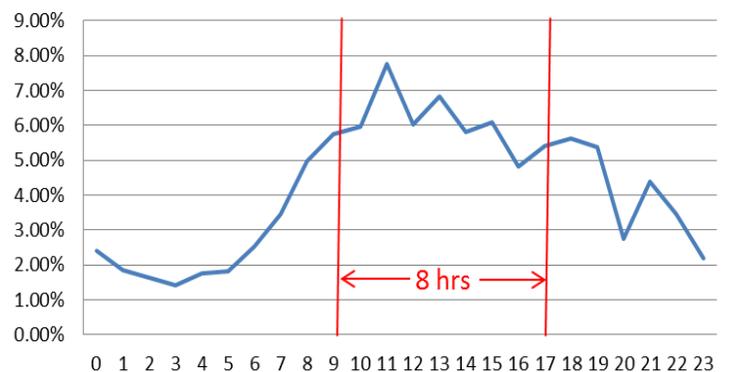
Transports by Destination	2011-2012	2012-2013	2013-2014
Dallas Medical Center	13.80%	17.20%	27.13%
Medical City Dallas	27.50%	25.50%	24.94%
Medical Center at Los Colinas	22.30%	19.80%	15.46%
Parkland Memorial	14.40%	12.20%	9.47%
Baylor Medical Center Carrollton	3.90%	7.60%	6.99%
Presbyterian Hospital of Dallas	4.70%	3.80%	3.31%
St. Paul Medical Center	2.40%	2.40%	2.60%
Presbyterian Hospital of Plano	3.00%	3.90%	2.55%
Children's Medical Center	2.60%	2.10%	2.19%
Baylor Medical Center of Plano	2.10%	2.50%	1.60%
Other	3.30%	3.00%	3.76%

Outcome Summary	2011-2012	2012-2013	2013-2014
Treated / Transported by FBFD	1,481	1,655	1,688
Patient / Guardian Refused Transport	592	655	606
Treated but Transported by Other	17	23	27
No Treatment Required	47	34	25
No Patient Found	68	65	67
Cancelled En-route	44	42	33
Dead at the Scene	19	22	23

% of EMS Incidents by Day of Week



% of EMS Incidents by Hour of Day



TRAINING

Fiscal Year 2013-14 was an exciting year for the Department's Training Division. Training is a critical component for the Operations Division, with 31,204 hours of training being completed throughout the year. Training ensures that our personnel have the knowledge, skills and abilities required to provide excellent service to the public. Personnel also received career development training to prepare them for promotion and advanced responsibility within the Department.



Vertical Ventilation Training



Swift Water Emergency Response Preparation



Firefighters Learning to Safely Deploy the Newly Purchased Rescue Jack System

FIREFIGHTER TRAINING HOURS

Training Topic	Hours	%
Driver Training, Fire Streams and Hydraulics	7,581	24.3
Firefighter Safety	6,950	22.3
Officer Development and Training	4,358	14.0
Emergency Medical Services	2,110	6.8
Self-Contained Breathing Apparatus	1,850	5.9
Fire Ground/Incident Operations	1,494	4.8
Standard Operating Procedures	1,493	4.8
Emergency Communications	1,450	4.6
Rescue	666	2.1
Pre-Fire Plans	306	1.0
Other	2,946	9.4
Total Training Hours	31,204	100

TRAINING HIGHLIGHTS

- 21 Firefighters participated in a promotional process for open Captain, Lieutenant and Driver positions.
- Four Officers graduated from the Texas Fire Chiefs Academy.
- Conducted an initial Probationary Training Academy for three new Firefighter/Paramedics.
- Nine Firefighters completed their one year probationary training.
- Two Officers completed training at the National Fire Academy in Emmitsburg, Maryland.
- One Firefighter attended a National Fire Academy course that was held at the Anna Fire Department.
- All Firefighters completed Positive Pressure Ventilation and Attack classroom training.
- All Firefighters completed Positive Pressure Attack Live Fire Training at the Wylie Fire Department Training Facility.
- Conducted the Officer Development pilot course for all Officers.
- 21 Officers completed the 50 hour online Blue Card Command Incident Management and Command Course.
- Assisted Brookhaven College's Paramedic Education program with vehicle extrication classes.
- Eight Firefighters attended the "Attack from the Black" tactical training class.
- 26 Firefighters and Officers attended the "Reading Smoke/Art of 1st Due" training class.
- Captain Campbell and Captain Murphey attended the Fire Department Instructors Conference in Indianapolis, Indiana.
- Nine Firefighters attended a Firefighter Safety and Survival class.



New Firefighter/Paramedics
Receive Probationary Training



Positive Pressure Attack Training

- 18 Firefighters and Officers attended a “Step Up and Lead” Seminar in Addison.

- Conducted hands on vehicle extrication and stabilization training .

- Training Chiefs from Addison, Carrollton, Coppell and Farmers Branch continued to meet monthly to discuss joint training initiatives, including the working plan and design of a joint live fire training facility behind the Fire Administration building.



Cars are Stacked for the Vehicle Extrication and Stabilization Training

- 14 percent of the Department’s personnel attained advanced certifications.

- Three Firefighters attended SCBA cylinder inspections certification training.

- Three Firefighters attended SCBA fill station and compressor maintenance training.

- Three Firefighters completed all of their peer fitness continuing education requirements and were re-certified as Peer Fitness Trainers.

- One Officer attended the Firefighter Survival and Bail Out Train the Trainer course.

- Two Firefighters attended the Personnel Protective Equipment (PPE) Inspection course and were certified as PPE Inspectors.

- The Department conducted Mayday and Vent Enter Search training at multiple acquired structures.

- The Department participated in the DFW Airport Mass Casualty response training drill.

- Senior staff attended the Texas Fire Chiefs Associations Leadership Summit.

- One Firefighter attended a “Know Your Smoke” training class.

- Attended joint Airport Emergency Procedures training with the Addison and Carrollton Fire Departments.

- Three Department personnel attended the Firehouse Software Users Group Education and Training Seminar in New Orleans, Louisiana.



Search and Rescue Drill for Mayday and Vent Enter Search Training

FIRE PREVENTION



Tim Dedear
Deputy Chief of
Prevention
Fire Marshal
Assistant Emergency
Management Coordinator

Scott Burke
Captain
Fire Prevention
Specialist

Reginald Alexander
Lieutenant
Fire Inspector

Wendi Kimpton
Fire Inspector
Fire Prevention Training
Coordinator

Don Ross
Part-time Fire Inspector

Tina Flach
Part-time Administrative
Assistant/Receptionist

The Fire Prevention Division strives to protect citizens from injury and prevent fire through fire inspections and code enforcement activities.

Enforcement of the fire code identifies unsafe properties which are a danger to the community and firefighters. During the code enforcement process, emphasis is given to education so that the owner or manager is made aware of the need for fire prevention measures.

The Division also develops and conducts a variety of public safety education programs which educate citizens of all ages, including those in the business community.

It is the mission of the Fire Prevention Division to provide an enriched, fire safe environment by partnering with citizens and the business community through consistent quality code management in the areas of:

- Public education
- Inspections
- Code enforcement
- Fire investigations
- Program / project management
- Systems testing
- Plan reviews for new commercial construction projects to ensure all fire safety requirements, as directed by the fire code, has been included and is correct design.
- Responding to and resolving citizen complaints within a reasonable time.

The Fire Prevention Division works with citizens and businesses by doing the following:

- Being proactive
- Using continuous improvement to refine our process
- Attaining excellence and meeting needs
- Expediting development in the City
- Being code and customer friendly

The Fire Prevention Division is committed to service by providing a safer environment for people who live, work or go to school in Farmers Branch.

NOTABLE FIRES



Valley View Apartment Complex Fire Damage

2500 Block of Brandywine 10/21/13
Accidental—\$41,000 fire loss
Combustibles in proximity to dryer

2900 Block of Mark Twain 3/11/14
Undetermined—\$19,000 fire loss

14800 Block of Enterprise 6/13/14
Undetermined—\$15,000 fire loss

4000 Block of Valley View 7/31/14
Undetermined—\$200,000 fire

FIRE CAUSE

During 2013-14 there were 17 fires investigated. Investigation revealed their causes to be:

- Ten Accidental
- Two Intentionally Set
- Five Undetermined



Lieutenant Alexander
Conducts an Investigation



Deputy Chief Dedear and Lieutenant Alexander
Review Evidence for an Investigation

FIRE LOSS		
Year	Commercial	Residential
2009-10	\$82,518	\$569,410
2010-11	\$11,430	\$40,500
2011-12	\$198,500	\$530,440
2012-13	\$141,500	\$476,400
2013-14	\$40,905	\$312,100

INSPECTION ACTIVITIES			
Activity	2011-12	2012-13	2013-14
Base Building Inspections	1,430	1,496	1,589
Certificate of Occupancies	293	287	341
Hazards Corrected	3,389	2,457	1,708
Plans Reviewed	696	603	722
System Tests	201	232	251
Code Inquiries	2,013	1,903	1,879

**Chief Building Engineer
Fire and Life Safety Award Winner**

Dwayne Bratton, Chief Engineer for JP Morgan Chase International Plazas I and II in Farmers Branch was the recipient of this year’s award. He was recognized for his diligence and commitment to the protection of the buildings and the safety of the occupants of Plaza I and II.

Dwayne is also a 2010 Graduate of the Citizen Fire Academy and has volunteered at Fire Department Events and Training.

Through the efforts of the Fire Prevention Division, the City’s structural fire loss continues to be very low relative to the approximate 4.8 billion dollars in commercial and residential assets (total market valuation) that the Fire Department protects.

Structural fire loss (commercial and residential) for 2013-14 totaled \$353,005. Other fire loss (which includes items that fall outside the category of structure fire such as vehicle and fence fires) totaled \$55,860.

In 2013-14 there was a \$264,895 decrease from 2012-13 structure fire loss for the City. The average annual structural fire loss for the past five years is \$480,741.



FIRE PREVENTION HIGHLIGHTS

- Provided community safety and outreach programs to over 6,800 residents.
- Coordinated the 18th Annual Fire Prevention Poster Contest for third grade students in Farmers Branch schools.
- Held the Third Annual “Fired Up for Literature” reading program for fourth grade students in Farmers Branch Public Schools.
- Held the Ninth Annual Citizen Fire Academy for 14 participants.
- Held the Fourth Annual Teen Fire Academy for 16 teens.
- Coordinated the “Branch Brigade” fire safety clown programs for elementary schools and pre-schools in Farmers Branch.
- Inspector Ross graduated from University of North Texas with a Bachelors of Applied Arts and Sciences.
- Lt. Alexander was re-elected President of the North Texas Fire Investigator’s Association.
- Chief Dedear participated in the National Fire Protection Association 72- Household Alarm Technical Committee meeting.
- Chief Dedear served on the ad-hoc Texas Commission on Fire Protection Fire Investigation Standards Committee.
- Chief Dedear coordinated the firefighting hiring process.
- Updated all Standard Operating Procedures for the Prevention Division.
- Placed into service a new fire investigation unit for the Fire Marshal.
- Completed 2012 International Fire Code Ordinance and Policy Statements.
- Created the Chief Building Engineer Fire and Life Safety Excellence Award and presented it to Dwayne Bratton, Chief Engineer for JP Morgan Chase buildings on International Parkway.



Inspector Don Ross
UNT Graduate



New Fire Investigation Truck—Ford F-250

CONSTRUCTION PROJECTS

The Fire Prevention Division is involved with construction projects during every phase of the construction process to ensure compliance with the fire code, City Ordinances and policies. Some of the larger projects from 2013-14, in which the Fire Prevention Division was involved were:



1521 Royal - Riverside Apartments
In Development, Three-story, Multi-family, 136 Units

2170 Diplomat - Chamberlain Roofing
Under Development
27,000 sq. ft. Office/Warehouse

11550 Luna - Mar Thoma Church
In Development, 28,850 sq. ft.
Multi-purpose Building



11700 Luna - Mercer Crossing Phase 1
Under Construction
Ten Building, Multi-family, 300 Units



1701 Royal - Waters Edge Phase 1
Construction Complete
Three-Story, Multi-family, 281 Units

**12301-12401 Stemmons
Prologis Spec Warehouses**
In Development
360,000 sq. ft. and 109,000 sq. ft.

1891 Valley View - Spec Office/Warehouse
In Development, 50,191 sq. ft.

12400 Ford - Westwood School
In Development
Major Renovation and Second Story Addition
to Convert Existing Building into a School



2500 Pepperwood- Mustang Station
Under Construction, Four-story,
High-density Apartment Building



2423 Fruitland - Spec Office Warehouse
In Development
3,273 sq. ft.



11771 Mira Lago - Dominion Phase 1
In Development, Four-Story, High-density
Multi-family, 224 Units



2406 Richland - Spec Office Warehouse
In Development, 6,400 Sq. Ft.

1931-35 Valley View
Stone Company Metroplex Garden Design
In Development , Three Buildings
Stone and Landscaping



13529 Bee - Kitchen Club
In Development
1,117 sq. ft. Culinary School/Restaurant



Brickyard Apartments
In Development
High, Medium and Low density, Multi-family
Approx. 1,200 units



1990 Wittington - Monitronics
Under Construction, Three-Story Office Building



COMMUNITY OUTREACH

The Fire Prevention Division is responsible for coordinating and conducting public education and community outreach programs. These programs are designed to reach all segments of the population and to teach preventative measures regarding fire safety. The Operations Division provided numerous station tours, and attended many neighborhood and City events. The “Branch Brigade” life safety clowns taught safety lessons at Farmers Branch elementary schools.



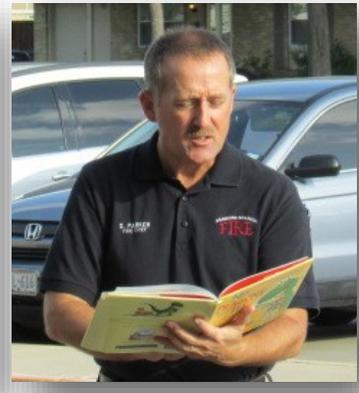
Citizen Fire Academy (CFA)

The Ninth Annual CFA was held March through May. This annual, ten-week program allows adults who live, work or go to school in Farmers Branch to experience what it is like to be a firefighter.



Teen Fire Academy (TFA)

The Fourth Annual TFA was held in June. This interactive, five-day academy teaches teens life-saving skills and educates them about a career in firefighting and emergency medical service.



Fired Up for Literature Reading Incentive Program

From each Farmers Branch public school, the fourth grader who read the most minutes in a two-week period was awarded a ride to school on a fire truck.



Branch Brigade Clowns

Throughout October 2013, the Branch Brigade taught fire prevention lessons to Kindergarten, First, Second and Third Grade students.

COMMUNITY OUTREACH

Charity Car Wash for “Little Johnny”

The Farmers Branch Firefighters Association and the Parks and Recreation Department joined forces to raise money for a young Farmers Branch resident in need of a wheelchair van. The firefighters, with the help of volunteers, held a charity car wash and raised \$2,500. The Parks and Recreation Department contributed their proceeds, totaling \$2,800 from their Summer Funshine Carnival. The family raised additional money and was able to purchase a new van. This purchase has drastically impacted their lives. Little Johnny is now able to get to church and his doctor appointments.



Janie Stark Auction Winner of “Ride a Fire Truck to School”



Charity Bear Drive

Farmers Branch Firefighters received a donation of stuffed bears from the Meeting Professionals Institute First Responder Charity Bear Drive. The stuffed bears will comfort children during medical incidents or fire calls.

RETIREMENTS



Driver Terry Barthold
11-01-84 to 10-31-13



Driver Mike Mixon
06-06-88 to 01-31-14



Driver Steve Irick
02-16-85 to 03-25-14



Captain Dale Gray
05-16-81 to 05-24-14



Captain Travis Specht
04-01-79 to 04-09-14

PROMOTIONS



December 3, 2013 Appointment Ceremony

Chief Steve Parker recognizes the following appointments: Firefighter/Paramedics Jonathon Dallalio, Jonathan Schneider, Brett Schonfeld and Michael Smith.



July 15, 2014 Promotion Ceremony

Chief Steve Parker recognizes the following promotions and appointments (front row from left): Firefighter/Paramedic Matt Mull, Firefighter/Paramedic Matt Ulibarri, Firefighter/Paramedic Scott Snell, Captain Jonathan Castro, (back row from left): Driver Morgan Bell, Captain Mike Campbell, Firefighter/Paramedic Richard Loftis, Firefighter/Paramedic Robert Shomody, Lieutenant Kyle Richardson, Lieutenant John Garcia (not pictured: Driver Scot Vickers)

AWARDS & SPECIAL RECOGNITION



2013 Golden Eagle
Firefighter Caleb Swaney



2013 Firefighter of the Year
Driver Kyle Richardson



2013 Officer of the Year
Captain Steve Murphy

MEDIC COMPANY CITATION

On the evening of December 29, 2013, Medic 131 arrived on location of a medical call at the Exxon Gas Station located at Midway and I-635. Firefighter/Paramedics Justyn Knowlton, Garrath Rosson and Ron Brown found a Farmers Branch Police Officer involved in a struggle. Without regard for their own safety, they intervened and restrained the criminal combatant.



Firefighter/Paramedics Justyn Knowlton and Garrath Rosson received a Company Citation for their actions on Medic 131

SERVICE AWARDS



**Scott Burke
15 Years**



**Cherylyn Hughes
25 Years**



**Jason Shelby
15 Years**



**Ron Brown
5 Years**



**Lucas Bagley
5 Years**



**Michael Bilharz
5 Years**



**William Hartman
5 Years**

ATHLETIC ACHIEVEMENTS

The Combat Challenge Team competed in two regionals this year in Carlsbad, New Mexico and Arlington, Texas. They also competed in the Nationals that were held in Tyler, Texas and rounded off the year by attending the World Championships in Phoenix, Arizona that were held at the Phoenix International Raceway during the Nascar event. The members that competed this year were Eric Blunt, Mike Mania, Bryan Hardy, Andy Davis, Morgan "Mo" Bell, and Mike Bilharz. A new Combat Challenge team member, Captain Missy Murphey competed this year in the tandem event. They are supported by the Farmers Branch Fire Department and the locally headquartered company, Mr. Restore. They had three new members inducted into the Lion's Den for having a time of less than 1:40. They were Mike Mania (time 1:35), Bryan Hardy (1:37), and Mo Bell (1:39). They set new relay personal records multiple times with a time of 1:15. Also, we set new Single's Team Personal Record with a 4:57. Singles and Relay Team placing at each event:

Carlsbad, NM
-Singles Team - Second Place
-Relay Team - Second Place

Arlington, TX
- Singles Team - First Place
- Relay Team - Third Place

Nationals, Tyler, TX
-Singles Team - Fourth Place
-Relay Team - Fourth Place

Worlds, Phoenix, AZ
- Singles Team - 21st
- Relay Team - 15th



Driver/Paramedic Steve Sabolski
wins the match for the Fire Service at the
2014 Guns and Hoses Charity Boxing Match

A FRIEND WE MISS

On March 11, 2014, the Fire Department was sad to announce the passing of a good friend.

Tribute to Bob Colwell by Captain Steve Murphy

On January 24, 2007, William "Bob" Colwell retired from the Farmers Branch Fire Department after 29 years and 5 months of service. Even today, the legacy Bob left still exists. From time to time, stories of the impact Bob had on those around him still circulate around the kitchen table at the stations. In many circles, the way Bob did his job each and every shift is the yardstick by which those that knew him measure the performance of younger equipment operators of today.

For over 27 years, Bob held the position of Fire Equipment Operator. The position for some is a stepping-stone to an officer's position, but for many others, it is a career position. The main responsibility of a Fire Equipment Operator is to get the crew of a fire engine to the scene of an emergency as safely and as quickly as possible. Once on scene, the knowledge and experience of this position is critical to the successful outcome of many of the emergency calls we make. Bob was worth his weight in gold on the emergency scene. He made many a young officer look good on more than one occasion, including myself.



Bob was one of the best equipment operators I had the honor to work with in the course of my career. He approached his job with the same dedication and pride each and every shift, even on his last day, just as he did on the first day I met him. He was the ultimate mentor, whether it was with the newest rookie, or a junior officer. Bob had a way of taking those in need of guidance under his wing. He had a way of explaining things in a simple, yet sensible way that stuck with you.

Even though Bob was slight of build, weighing less than 145 pounds, he had a deep gravelly voice that garnered your attention. It was said he was the only firefighter that could make a pair of thermal underwear look baggy. His mustache, reminiscent of those sported by firemen in the 19th century, was older than most of the firefighters we have today. I cannot remember ever seeing Bob without a cup of coffee and a cigarette. Quick with a joke or prank, he was a storyteller extraordinaire. Bob had a heart of gold and would do anything for anybody at anytime. The VFW and American Legion Hall in Lake Dallas were his favorite hangouts when not with his family. He also enjoyed an occasional trip with friends and family to Las Vegas or Shreveport. After one of his trips to Las Vegas, Bob was able to purchase a new Chevy 4x4 truck he had been wanting.

Being raised in this area, Bob helped his father farm the land where Las Colinas now sits. Working in Farmers Branch put Bob in a unique position to watch that same farmland transform into a cityscape of high-rise buildings. Initially hired in Public Works, Bob was very proud to be one of the few City employees allowed to change departments. While with the City, Bob considered his never having a chargeable accident a tremendous personal accomplishment. Sadly to say, Bob left us way too soon. He passed away this past year at the age of 58. Bob loved his family dearly, especially Sondra Colwell, his bride of nearly 25 years. Together they had three children and four grandchildren. Not only will his spirit continue to live in our hearts, but will also continue to live in the fire service through the heart of their son, a Captain with the City of Garland Fire Department.

Good-bye Bob, and thank you for the memories.



Farmers Branch Fire Department

Caring Service...Proud Tradition

Fire Administration
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www.farmersbranchtx.gov

